

Wyoming Telehealth Consortium
2025 Meeting Agendas and Minutes

Revised AGG

February 25, 2025

March 25, 2025

Wyoming Telehealth Consortium

January 2025 Session Agenda

Date: Tuesday, January 28, 2025

Time: 3:00pm – 4:00pm MDT

Location: Zoom at <https://zoom.us/j/371954998>

Agenda Item

Lead/Facilitator

Meeting Agenda

<ol style="list-style-type: none">1. Welcome and Introductions2. Announcements<ol style="list-style-type: none">i. January WyTN Webinar: Virtual Presence, Real Impact: How to Build Connection in Remote Environments.<ul style="list-style-type: none">• January 29th (12:00pm – 1:00pm MT)• Register today!ii. February WyTN Webinar: Telehealth Billing Panel Discussion<ul style="list-style-type: none">• February 26th (12:00pm – 1:00pm MT)• Register today!iii. Congratulations to Tai Baker who just joined the NRTRC Board!	<p>Dr. Paul Johnson, WTC Chair, Wyoming Medicaid Medical Director</p>
<ol style="list-style-type: none">3. Telehealth Bill Discussion	<p>Dr. Paul Johnson, WTC Chair, Wyoming Medicaid Medical Director</p>
<ol style="list-style-type: none">4. New Business<ol style="list-style-type: none">i. WTC Membership Rules and Procedures	<p>Tai Baker, WTC Secretary, Senior Program Manager, WyTN</p>

<p>5. Old Business</p> <p>i. Committee Updates</p> <ul style="list-style-type: none">• Steering Committee• Strategic Partners and Outreach Committee• Finance Committee	<p>Dr. Paul Johnson, WTC Chair, Wyoming Medicaid Medical Director</p> <p>Tom Lacock, Strategic Partners and Outreach Committee Co-Chair, Associate Staff Director, AARP Wyoming</p> <p>Faith Jones, Finance Committee Chair, Director of Care Coordination and Lean Consultant, HealthTech</p>
<p>6. Adjournment</p>	<p>Dr. Paul Johnson, WTC Chair, Wyoming Medicaid Medical Director</p>

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Attendees:

1. **Amanda DeDiego** (Associate Professor of Counseling, University of Wyoming)
2. **Andrea Shipley** (Senior Program Coordinator, Wyoming Center on Aging)
3. **Ann Clement** (Executive Director, Wyoming 211)
4. **Brittany Brigham** (Project Coordinator, Wyoming Institute for Disabilities)
5. **Brian Gee** (Physician, Lander Medical Clinic)
6. **Canyon Hardesty** (Associate Director, Wyoming Institute for Disabilities)
7. **Deb Anderson** (Health IT Consultant, Wyoming 211)
8. **Emily Genoff** (Director of Business Development, Wyoming Behavioral Institute)
9. **Faith Jones** (Faith Jones, Director of Care Coordination and Lean Consultant, HealthTech)
10. **Grace Morris** (Wind River Cares)
11. **Harris Jensen** (Psychiatrist, Private Practice)
12. **Irene Burch**
13. **Jeff Clark** (Manager, Wyoming Department of Health Aging Division)
14. **Jeffrey Dockter** (Chief of the Business Management Office, ETS, State of Wyoming)
15. **Jody Haines** (Telehealth Director, Billings Clinic, Montana Telehealth Alliance, NRTRC)
16. **Justin Whitson** (Counselor, Harmony Health)
17. **Kathy McMahan** (Provider Relations Manager, Cigna)
18. **Kristen Glennie** (Project Coordinator, Senior, Wyoming Institute for Disabilities)
19. **Michelle Jarman** (Executive Director, Wyoming Institute for Disabilities)
20. **Morris McGaugh** (Consultant)
21. **Patrick Hardigan** (Dean, College of Health Sciences, University of Wyoming)
22. **Paul Johnson** (Wyoming Medicaid Medical Director)
23. **Rex Gantenbein** (Wyoming Telehealth Consortium SPOC Co-Chair)
24. **Ryan Harmon** (Director of Operations, Community Health Centers of Central Wyoming)
25. **Sharon Weber** (Office of Rural Health Manager, Wyoming Department of Health)
26. **Sheila Bush** (Executive Director, Wyoming Medical Society)
27. **Tai Baker** (Senior Program Manager, Wyoming Institute for Disabilities)
28. **Tom Lacock** (Associate State Director, AARP Wyoming)
29. **Virginia Vogt** (Case Manager, Align Services)

Facilitator: Dr. Paul Johnson

Minutes: Brittany Brigham

<p>Welcome and Announcements Dr. Paul Johnson, WTC Chair, Wyoming Medicaid Medical Director</p>	<ul style="list-style-type: none"> • Welcome to the new UW College of Health Sciences Dean, Dr. Patrick Hardigan! • Welcome to the new WyTN Senior Project Coordinator, Kristen Glennie! • January WyTN Webinar: Virtual Presence, Real Impact: How to Build Connection in Remote Environments. <ul style="list-style-type: none"> ○ January 29th (12:00pm – 1:00pm MT) • February WyTN Webinar: Telehealth Billing Panel Discussion <ul style="list-style-type: none"> ○ February 26th (12:00pm – 1:00pm MT) ○ Register today! • Congratulations to Tai Baker who just joined the NRTRC Board!
<p>Telehealth Bill Discussion Tom Lacock, SPOC Co-Chair, Associate State Director, AARP Wyoming)</p>	<ul style="list-style-type: none"> • House Bill 0241, the “Telehealth Freedom Act” Overview <ul style="list-style-type: none"> ○ The bill aims to remove the requirement for physicians to be licensed in Wyoming to provide telehealth services to Wyoming residents. ○ The bill’s sponsors include Scott Smith, Senator Laura Pearson, and Tom Kelly. ○ A conversation with a bill sponsor revealed that the bill aims to address situations where patients want to continue post-operative or follow-up care via telehealth, even if the physician is not licensed in Wyoming. ○ The bill has been introduced but may not progress significantly at this stage. • Concerns and Potential Challenges <ul style="list-style-type: none"> ○ Concerns were raised about the risks of allowing unlicensed out-of-state providers to deliver care to Wyoming residents. ○ There was a shared concern regarding instances where telehealth services were poorly delivered by an out-of-state physician, leading to harm and complications. ○ It was noted that some insurance policies require telehealth consultation before covering in-person care, which has led to misdiagnoses and other issues. ○ The importance of ensuring providers are licensed in Wyoming to protect patient safety was emphasized. • Questions About Other Licensing Boards <ul style="list-style-type: none"> ○ A participant asked if the proposed telehealth bill would apply to all healthcare providers or just those licensed by the Wyoming Board of Medicine. ○ It was clarified that the bill applies broadly to any healthcare provider defined in state statute, though additional clarity would be needed regarding how other licensing boards, such as those for nurse practitioners and behavioral health providers, would be impacted. • Next Steps <ul style="list-style-type: none"> ○ It was recommended to reach out to other relevant licensing boards (e.g., nursing, behavioral health) to determine whether they have similar provisions regarding telehealth. ○ It was noted that other boards, such as the Mental Health Professional Licensing Board, have different telehealth rules (e.g., a 30-day window for practicing without a Wyoming license).

	<ul style="list-style-type: none"> ○ Investigate the stance of other licensing boards on telehealth practices, including those for nurse practitioners, physician assistants, and mental health professionals. ○ Consider sending information about the existing telehealth rules to members in the next WyTN newsletter to provide clarity on current practices.
<p>WTC Rules and Procedures Dr. Paul Johnson, WTC Chair, Wyoming Medicaid Medical Director</p>	<ul style="list-style-type: none"> ● The WTC Steering Committee drafted an updated Wyoming Telehealth Membership Rules and Procedures document. ● The document was shared and the Consortium feedback was added. ● Please review the attached current WTC Membership Rules and Procedures document and email Brittany Brigham (bwilli26@uwyo.edu) or Tai Baker (TAIW@uwyo.edu) with any additional feedback.
<p>Adjournment Dr. Paul Johnson, WTC Chair, Wyoming Medicaid Medical Director</p>	<ul style="list-style-type: none"> ● Thank you everyone!

Next Meeting: Tuesday, February 25, 2025 (3:00pm – 4:00pm)

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Agenda Item

Lead/Facilitator

Meeting Agenda

<ol style="list-style-type: none">1. Welcome and Introductions2. Announcements<ol style="list-style-type: none">i. February WyTN Webinar: Billing Panel Discussion<ul style="list-style-type: none">• Wednesday, February 26th (12:00pm – 1:00pm).• Register today!ii. Legislative Luncheon Updatesiii. Seeking WTC Committee members	<p>Jeffrey Dockter, WTC Vice Chair, Chief of the Business Management Office, Enterprise Technology Services, State of Wyoming</p>
<ol style="list-style-type: none">3. New Business<ol style="list-style-type: none">i. Presentation: Marani Health RPM Product	<p>Todd Tucker, VP of Product Management, Marani Health</p>
<ol style="list-style-type: none">4. Old Business<ol style="list-style-type: none">i. Committee Updates<ul style="list-style-type: none">• Steering Committee• Strategic Partners and Outreach Committee• Finance Committee	<p>Jeffrey Dockter, WTC Vice Chair, Chief of the Business Management Office, Enterprise Technology Services, State of Wyoming</p> <p>Tom Lacock, Strategic Partners and Outreach Committee Co-Chair, Associate Staff Director, AARP Wyoming</p> <p>Faith Jones, Finance Committee Chair, Director of Care Coordination and Lean Consultant, HealthTech</p>

5. Adjournment

Jeffrey Dockter, WTC Vice Chair,
Chief of the Business Management
Office, Enterprise Technology
Services, State of Wyoming

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3. **Ann Clement** (Executive Director, Wyoming 211)
4. **Brittany Brigham** (Project Coordinator, Wyoming Institute for Disabilities)
5. **Brian Gee** (Physician, Lander Medical Clinic)
6. **Curtis Biggs** (Governor’s Health Liaison, State of Wyoming)
7. **Deb Anderson** (Health IT Consultant, Wyoming 211)
8. **Dustin Brown** (Healthcare Administrator)
9. **Emily Genoff** (Director of Business Development, Wyoming Behavioral Institute)
10. **Faith Jones** (Faith Jones, Director of Care Coordination and Lean Consultant, HealthTech)
11. **Festi Edwards** (Insurance Navigator, Enroll Wyoming)
12. **Harris Jensen** (Psychiatrist, Private Practice)
13. **Jane Cramb** (Resource Database Supervisor, Wyoming 211)
14. **Jeff Clark** (Manager, Wyoming Department of Health Aging Division)
15. **Jeffrey Dockter** (Chief of the Business Management Office, ETS, State of Wyoming)
16. **Jessica Steward** (Assistant Director of Business Development, Wyoming Behavioral Institute)
17. **Kathy McMahan** (Provider Relations Manager, Cigna)
18. **Kristen Glennie** (Senior Project Coordinator, Wyoming Institute for Disabilities)
19. **Morris McGaugh** (Consultant)
20. **Patrick Hardigan** (Dean, College of Health Sciences, University of Wyoming)
21. **Rex Gantenbein** (Wyoming Telehealth Consortium SPOC Co-Chair)
22. **Tai Baker** (Senior Program Manager, Wyoming Institute for Disabilities)
23. **Todd Tucker** (VP of Product Management, Marani Health)
24. **Tom Smoll** (Executive Director, University of Wyoming Family Clinics)

Facilitator: Jeffrey Dockter

Minutes: Brittany Brigham

<p>Welcome and Announcements Jeffrey Dockter, WTC Vice Chair, Chief of the Business Management Office, ETS, State of Wyoming</p>	<ul style="list-style-type: none">• February WyTN Webinar: Billing Panel Discussion<ul style="list-style-type: none">○ Wednesday, February 26th (12:00pm – 1:00pm).• Legislative Luncheon Updates• Seeking WTC Committee members
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<p>New Business Todd Tucker, VP of Product management, Marani Health</p>	<ul style="list-style-type: none"> • See attached presentation.
<p>Old Business Jeffrey Dockter, WTC Vice Chair, Chief of the Business Management Office, ETS, State of Wyoming</p>	<ul style="list-style-type: none"> • Committee Updates <ul style="list-style-type: none"> ○ Steering Committee <ul style="list-style-type: none"> ▪ Currently seeking more committee members. ○ Finance Committee <ul style="list-style-type: none"> ▪ Deb Anderson has agreed to be the new Finance Committee Chair. ▪ Currently seeking more committee members. ○ SPOC Committee <ul style="list-style-type: none"> ▪ Currently looking for new committee chairs and new members. • WTC Membership Procedures <ul style="list-style-type: none"> ○ Will be voting on next month. ○ Voting members will be required to sit on at least one WTC committee.
<p>Adjournment Jeffrey Dockter, WTC Vice Chair, Chief of the Business Management Office, ETS, State of Wyoming</p>	<ul style="list-style-type: none"> • Please email Brittany Brigham (bwilli26@uwyo.edu) or Tai Baker (taiw@uwyo.edu) if you would like to join a WTC committee. • Thank you everyone! See you next month.

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<ol style="list-style-type: none">1. Welcome and Introductions2. Announcements<ol style="list-style-type: none">i. Welcome, LCCC students!ii. March WyTN Webinar: Legal and Regulatory Considerations<ul style="list-style-type: none">• Wednesday, March 26th (12:30pm – 1:30pm).• Register today!iii. Medicare telehealth flexibilities extended through September 30, 2025.<ul style="list-style-type: none">• Read CCHP Newsletter for more information.	<p>Dr. Paul Johnson, WTC Chair, Wyoming Medicaid Medical Director</p>
<ol style="list-style-type: none">3. New Business<ol style="list-style-type: none">i. Presentation: Teleradiology	<p>Dr. Claire Sandstrom, Vice Chair of Education, University of Washington Department of Radiology</p>

<p>4. Old Business</p> <p>i. Committee Updates</p> <ul style="list-style-type: none"> • Steering Committee • Strategic Partners and Outreach Committee • Finance Committee 	<p>Dr. Paul Johnson, WTC Chair, Wyoming Medicaid Medical Director</p> <p>Tom Lacock, Strategic Partners and Outreach Committee Co-Chair, Associate Staff Director, AARP Wyoming</p> <p>Faith Jones, Finance Committee Chair, Director of Care Coordination and Lean Consultant, HealthTech</p>
<p>5. LCCC Student Breakout Rooms</p>	<p>Kristen Glennie, Senior Project Coordinator, WytN</p>
<p>6. Adjournment</p>	<p>Dr. Paul Johnson, WTC Chair, Wyoming Medicaid Medical Director</p>

Next Meeting: Thursday, April 29, 2025 (3:00pm – 4:00pm)

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2. **Ann Clement** (Executive Director, Wyoming 211)
3. **Ann Howard** (Program Director, Health Information Technology Management, LCCC)
4. **Brittany Brigham** (Community Outreach Coordinator, Wyoming Institute for Disabilities)
5. **Claire Sandstrom** (Vice Chair of Education, University of Washington Dept of Radiology)
6. **Deb Anderson** (Health IT Consultant, Wyoming 211)
7. **Emily Genoff** (Director of Business Development, Wyoming Behavioral Institute)
8. **Faith Jones** (Faith Jones, Director of Care Coordination and Lean Consultant, HealthTech)
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11. **Jessica Steward** (Assistant Director of Business Development, Wyoming Behavioral Institute)
12. **Jody Haines** (Telehealth Director, Billings Clinic, NRTRC Advisory Board Member)
13. **Kathy McMahan** (Provider Relations Manager, Cigna)
14. **Kristen Glennie** (Senior Project Coordinator, Wyoming Institute for Disabilities)
15. **Lisa Finkelstein** (Physician/Urologist)
16. **Maribel Frank** (Senior Director of Telehealth Operations, Banner Health)
17. **Megan Selheim** (Youth and Young Adult Program Manager, Wyoming Department of Health)
18. **Mike Yin** (Representative, State of Wyoming)
19. **Morris McGaugh** (Consultant)
20. **Paul Johnson** (Wyoming Medicaid Medical Director)
21. **Rachel Sullivan** (Student, Laramie County Community College)
22. **Rex Gantenbein** (Wyoming Telehealth Consortium SPOC Co-Chair)
23. **Sharon Weber** (Office of Rural Health Manager, Wyoming Department of Health)
24. **Tom Smoll** (Executive Director, University of Wyoming Family Clinics)
25. **Traci Blevins** (Telehealth Director, Wyoming Behavioral Institute)

Facilitator: Dr. Paul Johnson

Minutes: Brittany Brigham

<p>Welcome and Announcements Dr. Paul Johnson, WTC Chair, Wyoming Medicaid Medical Director</p>	<ul style="list-style-type: none">• Welcome to our LCCC students!• The WyTN will be hosting a Rural Telehealth Webinar series tailored specifically for Critical Access Hospitals and Rural Health Clinics. Register today!• Medicare telehealth flexibilities extended through September 30, 2025.
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<p>New Business Dr. Claire Sandstrom, Vice Chair of Education, University of Washington Department of Radiology</p>	<ul style="list-style-type: none"> • Presentation: Teleradiology in Telehealth <ul style="list-style-type: none"> ○ See attached pdf
<p>Old Business Dr. Paul Johnson, WTC Chair, Wyoming Medicaid Medical Director</p> <p>Kristen Glennie, Senior Project Coordinator, WyTN</p>	<ul style="list-style-type: none"> • Committee Updates <ul style="list-style-type: none"> ○ Finance Committee <ul style="list-style-type: none"> ▪ Deb Anderson has agreed to be the new Finance Committee Chair. ○ SPOC Committee <ul style="list-style-type: none"> ▪ Andrea Shipley has agreed to be one of the Chairs of this committee. ▪ A huge thank you to Tom and Rex for all of your efforts! ▪ Kristen Glennie has been working with WIND to develop Medicaid resources that will be shared with members.
<p>LCCC Telehealth Coordinator Training Course Overview Ann Howard, Program Director, Health Information Technology Management, LCCC</p>	<ul style="list-style-type: none"> • The 16-week course that offers a certificate, which appears on transcripts and enhances resumes for employment opportunities, especially in telehealth. • Initiated in Spring 2022, the course was developed with input from Ty Baker and the Wyoming Telehealth Network. It has gained popularity with both students and community members, with around 20 participants in the first year. • Features engaging videos from industry experts (e.g., David Wheeler, Kevin Smith) and a textbook with chapter-by-chapter learning. Students also receive a four-month EHR Go subscription for practical experience. The course includes a comprehensive final and flexible soft deadlines. • Open to all levels, from entry-level to advanced professionals. Graduates of the Health Information Technology program have a 96% job placement rate within six months, and this course is expected to offer similar employment opportunities. • The course costs \$99 for L Triple C students and \$175 for the public, with financial aid available through grants and scholarships.
<p>Adjournment Dr. Paul Johnson, WTC Chair, Wyoming Medicaid Medical Director</p>	<ul style="list-style-type: none"> • Please email Brittany Brigham (bwilli26@uwyo.edu) or Tai Baker (taiw@uwyo.edu) if you would be willing to share your email with the LCCC students to connect with you and discuss telehealth. • Thank you everyone! See you next month.

Next Meeting: Tuesday, April 29, 2025 (3:00pm – 4:00pm)