

Wyoming Telehealth Consortium  
2024 Meeting Agendas and Minutes

January 30, 2024

February 27, 2024

March 26, 2024

April 30, 2024

May 28, 2024

June 25, 2024

July 30, 2024

August 27, 2024

September 24, 2024

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# Wyoming Telehealth Consortium

## January 2024 Session Agenda

**Date:** Tuesday, January 30, 2024

**Time:** 3:00pm – 4:00pm MDT

**Location:** Zoom at <https://zoom.us/j/371954998>

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### *Agenda Item*

### *Lead/Facilitator*

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#### Meeting Agenda

1. Welcome and Introductions 2. Announcements i. Telehealth Booths in Libraries ii. Upcoming WyTN Webinars	<b>Dr. Johnson</b> , Chair, Wyoming Medicaid Medical Director  <b>Tai Baker</b> , Secretary, Program Manager, WyTN
3. New Business i. New Medicare Rules (Educational Session)	<b>Nicki Perisho</b> Program Director, Northwest Regional Telehealth Resource Center (NRTRC)
4. Old Business: i. Committee Updates a) Finance Committee b) Strategic Partners and Outreach Committee c) Steering Committee	<b>Faith Jones</b> , Treasurer, Finance Committee Chair, Director of Care Coordination and Lean Consultant, HealthTechS3  <b>Tom Lacock</b> , Strategic Partners and Outreach Committee Co-Chair, Associate Staff Director, AARP Wyoming  <b>Dr. Johnson</b> , Chair, Wyoming Medicaid Medical Director
5. Adjournment	<b>Dr. Johnson</b> , Chair, Wyoming Medicaid Medical Director

*Next meeting: Tuesday, February 27<sup>th</sup> (3:00pm – 4:00pm)*

# Wyoming Telehealth Consortium

## January 2024 Session Minutes

**Date:** Tuesday, January 30, 2024

**Time:** 3:00pm – 4:00pm MST

**Location:** <https://zoom.us/j/371954998>

### Attendees:

1. **Andrea Shipley** (Project Coordinator Senior, Wyoming Center on Aging)
2. **Ann Howard** (Program Director, Health Information Technology Management, Laramie County Community College)
3. **Briane Olson** (Psychiatric Mental Health Nurse Practitioner, The Art of Telepsychiatry)
4. **Brittany Brigham** (Project Coordinator, Wyoming Institute for Disabilities)
5. **Canyon Hardesty** (Assistant Director, Wyoming Institute for Disabilities)
6. **Deb Anderson** (Health Information Technology Consultant, Mountain Pacific Quality Health)
7. **Debra Antista-Bianchi** (Executive Director, Alzheimer's Association Wyoming Chapter)
8. **Elaina Zempel** (Broadband Manager, Wyoming Business Council)
9. **Emily Genoff** (Director of Business Development, Wyoming Behavioral Institute)
10. **Eric Boley** (President of the Wyoming Hospital Association)
11. **Faith Jones** (Director of Care Coordination and Lean Consultant, HealthTechS3)
12. **Idel Enriquez** (Bilingual Specialist, Natrona County Schools)
13. **Jaleen Johnson** (Program Manager, Northwest Regional Telehealth Resource Center)
14. **Jeffrey Dockter** (Chief of the Business Management Office, Enterprise Technology Services, State of Wyoming)
15. **Jody Haines** (Telehealth Director, Billings Clinic, Montana Telehealth Alliance)
16. **Kathleen McMahan** (Provider Relations Manager, Cigna)
17. **Lacey Reddick** (Memorial Hospital of Sweetwater County)
18. **Lisa Finkelstein** (Medical Director of Telehealth, St. John's Medical Center)
19. **Michelle Hilaire** (Acting Dean of the UW College of Health Sciences)
20. **Nicki Perisho** (Principal Investigator & Program Director, Northwest Regional Telehealth Resource Center)
21. **Patti Ellison**
22. **Paul Johnson** (Wyoming Medicaid Medical Director, State of Wyoming)
23. **Paula Kihn** (Associate Lecturer, Fay W. Whitney School of Nursing, University of Wyoming)
24. **Rex Gantenbein** (Board of Trustees Chair for Iverson Memorial Hospital)
25. **Robert Johnston** (Executive Director, Wyoming Health Council)
26. **Sarah Compton** (Telehealth Director, OneHealth)
27. **Sharon Weber** (Office of Rural Health Manager, Wyoming Department of Health)
28. **Sheila Bush** (Executive Director, Wyoming Medical Society)
29. **Tai Baker** (Program Manager, Wyoming Telehealth Network)
30. **Thomas Smoll** (Executive Director, University of Wyoming Family Clinics)
31. **Traci Blevins** (Telehealth Director, Wyoming Behavioral Institute)
32. **Virginia Vogt** (Case Manager, Align Services)
33. **Unknown Attendee**
34. **Unknown Attendee**

**Facilitator:** Dr. Paul Johnson

**Minutes:** Brittany Brigham

<p><b>Announcements</b> Tai Baker, Secretary, WyTN Program Manager</p>	<ul style="list-style-type: none"> <li>● Public Access Telehealth Spaces (PATHS) Project <ul style="list-style-type: none"> <li>○ Three public libraries in Wyoming now have a telehealth booth that is HIPAA-secure and ADA compliant. These booths are located in the Casper, Torrington, and Cody libraries.</li> <li>○ This project has been a partnership with the College of Education and Dr. Amanda DeDiego.</li> <li>○ Additional funding has been received to support this initiative. Telehealth booths will be installed in three other libraries throughout the state. The team is working on securing the locations.</li> </ul> </li> <li>● Upcoming WyTN Webinars: <ul style="list-style-type: none"> <li>○ January 31 (12:00pm – 1:00pm): Wyoming 211 and Available Telehealth Resources</li> <li>○ February 28 (12:00pm – 1:00pm): PATHS Project</li> <li>○ Register on the <a href="#">WyTN Website!</a></li> </ul> </li> </ul>
<p><b>New Medicare Rules</b> Nicki Perisho Program Director, Northwest Regional Telehealth Resource Center (NRTRC)</p>	<ul style="list-style-type: none"> <li>● <a href="#">2024 Physician Fee Schedule Final Rule Telehealth Updates</a></li> </ul>
<p><b>Finance Committee Updates</b> Faith Jones, Treasurer, Finance Committee Chair, Director of Care Coordination and Lean Consultant, HealthTechS3</p>	<ul style="list-style-type: none"> <li>● Faith and Deb put together a Request for Information (RFI) that was approved by the Steering Committee.</li> <li>● The RFI was sent out by Tom Lacock to the Wyoming Community College Commission.</li> <li>● Faith spoke with Minden Fox, who is a professor of marketing and entrepreneurship at Laramie County Community College. Minden loved the RFI and is taking it as one of three others to her entrepreneurial class. Her students will be putting together a marketing plan for free.</li> <li>● We will receive at least a couple, if not four different marketing plans for our telehealth awareness campaign, all out of that class. She currently has a class of 16 students.</li> <li>● The marketing plan should be available by the end of the semester.</li> <li>● Once the Finance Committee receives the marketing plans, they will discuss which ones they like and look into funding. Perhaps another class in the future could implement the plan as a course project.</li> <li>● If anyone has any connections with students or professors in graphic arts programs throughout the state, please reach out to Faith (faith.jones@health-tech.us).</li> </ul>
<p><b>Strategic Partners and Outreach Committee Update</b> Rex Gantenbein, SPOC Committee Co- Chair, Ivinson Memorial Hospital Board of Trustees Chair</p>	<ul style="list-style-type: none"> <li>● Deb Anderson shared Medicare data during the committee’s last meeting.</li> <li>● The data trends showed that telehealth usage increased at the beginning of COVID but has tapered off a bit since then. There are some spikes in usage during the winter months.</li> <li>● Wyoming’s telehealth usage is less than the national usage, but it follows the same type of trend.</li> </ul>

<b>Adjournment</b> Dr. Paul Johnson, Chair, Wyoming Medicaid Medical Director	<ul style="list-style-type: none"><li>• Jena Smith, the CEO of WIM Tracking, will join us at our next Consortium to provide an overview of these services.</li><li>• Deb Anderson will also present data on Medicare usage during the next Consortium.</li><li>• See you all next month!</li></ul>
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**Next Meeting:** February 27, 2024 (3:00pm – 4:00pm)

# Wyoming Telehealth Consortium

## February 2024 Session Agenda

**Date:** Tuesday, February 27, 2024

**Time:** 3:00pm – 4:00pm MDT

**Location:** Zoom at <https://zoom.us/j/371954998>

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### *Agenda Item*

### *Lead/Facilitator*

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#### Meeting Agenda

<ul style="list-style-type: none"><li>1. Welcome and Introductions<ul style="list-style-type: none"><li>i. Guest Introductions</li></ul></li><li>2. Announcements<ul style="list-style-type: none"><li>i. Upcoming WyTN Webinar</li></ul></li></ul>	<p><b>Dr. Johnson</b>, Chair, Wyoming Medicaid Medical Director</p> <p><b>Tai Baker</b>, Secretary, Program Manager, WyTN</p>
<ul style="list-style-type: none"><li>3. New Business<ul style="list-style-type: none"><li>i. WIM Tracking (Educational Session)</li><li>ii. Audio Only Telehealth Services</li><li>iii. CONNECT Act Updates</li><li>iv. April Consortium Meeting Date</li></ul></li></ul>	<p><b>Jena Smith</b> WIM Tracking CEO</p> <p><b>Faith Jones</b>, Treasurer, Finance Committee Chair, Director of Care Coordination and Lean Consultant, HealthTechS3</p> <p><b>Dr. Johnson</b>, Chair, Wyoming Medicaid Medical Director</p>
<ul style="list-style-type: none"><li>4. Old Business<ul style="list-style-type: none"><li>i. Committee Updates<ul style="list-style-type: none"><li>a) Finance Committee</li><li>b) Strategic Partners and Outreach Committee</li><li>c) Steering Committee</li></ul></li></ul></li></ul>	<p><b>Faith Jones</b>, Treasurer, Finance Committee Chair, Director of Care Coordination and Lean Consultant, HealthTechS3</p> <p><b>Tom Lacock</b>, Strategic Partners and Outreach Committee Co-Chair, Associate Staff Director, AARP Wyoming</p>

	<b>Dr. Johnson</b> , Chair, Wyoming Medicaid Medical Director
5. Adjournment	<b>Dr. Johnson</b> , Chair, Wyoming Medicaid Medical Director

*Next meeting: Tuesday, March 26<sup>th</sup> (3:00pm – 4:00pm)*

# Wyoming Telehealth Consortium

## February 2024 Session Minutes

**Date:** Tuesday, February 27, 2024

**Time:** 3:00pm – 4:00pm MST

**Location:** <https://zoom.us/j/371954998>

### Attendees:

1. **Andrea Shipley** (Project Coordinator Senior, Wyoming Center on Aging)
2. **Andrew Freedman** (Pulmonologist, Evanston Regional Hospital Sleep Medicine Center)
3. **Ann Clement** (Public Policy Manager, Alzheimer’s Association Wyoming Chapter)
4. **Brittany Brigham** (Project Coordinator, Wyoming Institute for Disabilities)
5. **Canyon Hardesty** (Assistant Director, Wyoming Institute for Disabilities)
6. **Debra Antista-Bianchi** (Executive Director, Alzheimer’s Association Wyoming Chapter)
7. **Emily Genoff** (Director of Business Development, Wyoming Behavioral Institute)
8. **Emily Kirsch** (Project Coordinator Senior, Wyoming Institute for Disabilities)
9. **Faith Jones** (Director of Care Coordination and Lean Consultant, HealthTech)
10. **Jane Cramb** (Resource Database Supervisor, Wyoming 211)
11. **Jeffrey Dockter** (Chief of the Business Management Office, Enterprise Technology Services, State of Wyoming)
12. **Jena Smith** (CEO, WIM Tracking)
13. **Jody Haines** (Telehealth Director, Billings Clinic, Montana Telehealth Alliance)
14. **Kathleen McMahan** (Provider Relations Manager, Cigna)
15. **Larissa Skinner** (Account Manager, Mountain Pacific Quality Health)
16. **Lauren Bates** (Connections Program Coordinator, St John’s Health)
17. **Lisa Finkelstein** (Medical Director of Telehealth, St. John’s Medical Center)
18. **Maribel Frank** (Senior Director of Telehealth Operations, Banner Health)
19. **Michelle Hilaire** (Acting Dean of the UW College of Health Sciences)
20. **Paul Johnson** (Wyoming Medicaid Medical Director, State of Wyoming)
21. **Rex Gantenbein** (Board of Trustees Chair for Iverson Memorial Hospital)
22. **Robert Johnston** (Executive Director, Wyoming Health Council)
23. **Sara Long** (Senior Information Specialist, WIM Tracking)
24. **Sharon Weber** (Office of Rural Health Manager, Wyoming Department of Health)
25. **Tai Baker** (Program Manager, Wyoming Telehealth Network)
26. **Thomas Smoll** (Executive Director, University of Wyoming Family Clinics)
27. **Tom Lacock** (Associate State Director, AARP Wyoming)
28. **Traci Blevins** (Telehealth Director, Wyoming Behavioral Institute)

**Facilitator:** Dr. Paul Johnson

**Minutes:** Brittany Brigham

<b>Announcements</b> Tai Baker, Secretary, WyTN Program Manager	<ul style="list-style-type: none"><li>• Upcoming WyTN Webinar: Public Access Telehealth Spaces (PATHS) Project<ul style="list-style-type: none"><li>○ Wednesday, February 28<sup>th</sup> (12:00pm – 1:00pm MT).</li><li>○ Tai Baker and Dr. Amanda DeDiego will be presenting.</li><li>○ <a href="#">Register today!</a></li></ul></li></ul>
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<p><b>WIM Tracking</b> Jena Smith, CEO, WIM Tracking</p>	<ul style="list-style-type: none"> <li>• <a href="#">WIM Tracking Presentation</a></li> <li>• <a href="#">South Carolina Telehealth Utilization Portal (SCTA) Presentation</a></li> <li>• View page 8 of the WIM Tracking Presentation for more resources.</li> </ul>
<p><b>New Business Updates</b> Faith Jones, Treasurer, Finance Committee Chair, Director of Care Coordination and Lean Consultant, HealthTech</p>	<ul style="list-style-type: none"> <li>• <b>Audio Only Telehealth Services</b> <ul style="list-style-type: none"> <li>○ <a href="#">Click here to view the 2024 Physician Fee Schedule Final Rules – Telehealth Codes</a></li> <li>○ Some of the services that can be provided by audio-only include: <ul style="list-style-type: none"> <li>▪ Smoking intervention types of things.</li> <li>▪ Advanced care planning.</li> <li>▪ Social determinants of health risk assessments.</li> <li>▪ Alcohol misuse screenings.</li> <li>▪ Various counseling screenings and depression screenings.</li> </ul> </li> </ul> </li> <li>• <b>CONNECT for Health Act</b> <ul style="list-style-type: none"> <li>○ Faith has been writing letters to Representative Hageman. A member from her office called back with questions. Faith provided education on telehealth.</li> <li>○ View the full <a href="#">CONNECT for Health ACT</a> for more information.</li> <li>○ There are currently 61 co-sponsors in the Senate and 22 co-sponsors in the house.</li> <li>○ This Act would make temporary telehealth flexibilities permanent.</li> <li>○ This bill also includes payment parity.</li> </ul> </li> </ul>
<p><b>WTC Committee Updates</b> Faith Jones, Treasurer, Finance Committee Chair, Director of Care Coordination and Lean Consultant, HealthTech</p> <p>Rex Gantenbein, SPOC Committee Co- Chair, Ivinson Memorial Hospital Board of Trustees Chair</p>	<ul style="list-style-type: none"> <li>• <b>Finance Committee</b> <ul style="list-style-type: none"> <li>○ Some students from the LCCC marketing class are still working on putting together a proposal for the Consortium for the marketing campaign.</li> </ul> </li> <li>• <b>SPOC Committee</b> <ul style="list-style-type: none"> <li>○ Did not meet this month.</li> </ul> </li> </ul>
<p><b>Adjournment</b> Dr. Paul Johnson, Chair, Wyoming Medicaid Medical Director</p>	<ul style="list-style-type: none"> <li>• Dustin Brown (Project AWARE Director) will be presenting at the Consortium next month.</li> <li>• Thank you everyone! See you in March.</li> </ul>

**Next Meeting:** March 26, 2024 (3:00pm – 4:00pm)

# Wyoming Telehealth Consortium

## March 2024 Session Agenda

**Date:** Tuesday, March 26, 2024

**Time:** 3:00pm – 4:00pm MDT

**Location:** Zoom at <https://zoom.us/j/371954998>

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*Agenda Item*

*Lead/Facilitator*

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### Meeting Agenda

1. Welcome and Introductions 2. Announcements i. Upcoming WyTN Webinar	<b>Tai Baker</b> , Secretary, Program Manager, WyTN
3. New Business i. Project Aware (Educational Session)  ii. <a href="#">Technology Available for Telehealth Appointments</a>	<b>Dustin Brown</b> , Director, Wyoming Project Aware  <b>Canyon Hardesty</b> , Associate Director, Wyoming Institute for Disabilities
4. Old Business i. Committee Updates a) Strategic Partners and Outreach Committee	<b>Rex Gantenbein</b> , Strategic Partners and Outreach Committee Co-Chair, Board of Trustees Chair, Iverson Memorial Hospital
5. Adjournment	<b>Tai Baker</b> , Secretary, Program Manager, WyTN

# Wyoming Telehealth Consortium

## March 2024 Session Minutes

**Date:** Tuesday, March 26, 2024

**Time:** 3:00pm – 4:00pm MST

**Location:** <https://zoom.us/j/371954998>

### Attendees:

1. **Ann Clement** (Public Policy Manager, Alzheimer’s Association Wyoming Chapter)
2. **Ann Howard** (Program Director, Health Information Technology Management, LCCC)
3. **Brian Gee** (M.D., Lander Medical Clinic)
4. **Brittany Brigham** (Project Coordinator, Wyoming Institute for Disabilities)
5. **Canyon Hardesty** (Assistant Director, Wyoming Institute for Disabilities)
6. **Carissa Gemaehlich-Coursey** (Public Policy Manager, Alzheimer’s Association)
7. **Danielle Ingleby** (Trauma-Informed Support Services Grant Coordinator, Wyoming Project AWARE)
8. **Deb Anderson** (Health Technology Consultant)
9. **Dustin Brown** (Director, Wyoming Project Aware)
10. **Debra Antista-Bianchi** (Executive Director, Alzheimer’s Association Wyoming Chapter)
11. **Emily Genoff** (Director of Business Development, Wyoming Behavioral Institute)
12. **Emily Kirsch** (Project Coordinator Senior, Wyoming Institute for Disabilities)
13. **Faith Jones** (Director of Care Coordination and Lean Consultant, HealthTech)
14. **Jan Cartwright** (HIE Chair)
15. **Jane Cramb** (Resource Database Supervisor, Wyoming 211)
16. **Jeffrey Dockter** (Chief of the Business Management Office, Enterprise Technology Services, State of Wyoming)
17. **Kathleen McMahan** (Provider Relations Manager, Cigna)
18. **Kimber Tower** (Director of Sustainability, Televada)
19. **Larissa Skinner** (Account Manager, Mountain Pacific Quality Health)
20. **Lisa Finkelstein** (Medical Director of Telehealth, St. John’s Medical Center)
21. **Maribel Frank** (Senior Director of Telehealth Operations, Banner Health)
22. **Megan Hansen** (Data and Health Informatics Manager, Wyoming Primary Care Association)
23. **Michelle Hilaire** (Acting Dean of the UW College of Health Sciences)
24. **Morris McGaugh** (Director of Provider Networks, Mountain Health CO-OP)
25. **Nancy Holcomb** (Nurse, Carbon County Public Health)
26. **Rex Gantenbein** (Board of Trustees Chair for Ivinson Memorial Hospital)
27. **Robert Johnston** (Executive Director, Wyoming Health Council)
28. **Ryan Harmon** (Director of Operations, Community Health Centers of Central Wyoming)
29. **Sarah Compton** (Telehealth Director, One Health)
30. **Tai Baker** (Program Manager, Wyoming Telehealth Network)
31. **Traci Blevins** (Telehealth Director, Wyoming Behavioral Institute)
32. **Tyler Defratis**
33. **Whitney McShane** (Counselor, Lifesong Counseling)

**Facilitator:** Tai Baker

**Minutes:** Brittany Brigham

<p><b>Announcements</b> Tai Baker, Secretary, WyTN Program Manager</p>	<ul style="list-style-type: none"> <li>• Upcoming WyTN Webinar: Digital Health Literacy and Health Equity <ul style="list-style-type: none"> <li>○ Wednesday, March 27th (12:00pm – 1:00pm MT).</li> <li>○ Jaleen Johnson, Program Manager, Northwest Regional Telehealth Resource Center (NRTRC) will be presenting.</li> <li>○ <a href="#">Register today!</a></li> </ul> </li> <li>• The NRTRC is hosting a conference in Seattle, Washington on April 29 – May 1. You can <a href="#">register</a> on their website.</li> </ul>
<p><b>Wyoming Project AWARE</b> Dustin Brown, Wyoming Project AWARE Director &amp; Dani Ingleby, Trauma-Informed Support Services Grant Coordinator.</p>	<ul style="list-style-type: none"> <li>• <a href="#">Wyoming Project AWARE</a> <ul style="list-style-type: none"> <li>○ Have projects that are telehealth-based.</li> <li>○ Provide 30-45 minute virtual counseling sessions for students.</li> <li>○ Have a mental health aide who can help students with technology.</li> <li>○ A school counselor, teacher, or support staff identifies that a student may potentially benefit from the services of Project AWARE and that information goes to either the community, a community manager, or it goes to a counselor, and that counselor makes that referral.</li> </ul> </li> </ul>
<p><b>Technology Available for Telehealth Appointments</b> Tai Baker, WTC Secretary, Program Manager, WyTN</p>	<ul style="list-style-type: none"> <li>• The Wyoming Institute for Disabilities (WIND) provides support, technical assistance, training, and education for families with children with special healthcare needs.</li> <li>• Funds were granted to support families to get them connected to telehealth appointments.</li> <li>• WIND has technology available for families to use. Qualifying families will be provided with a Samsung tablet and 60 days worth of service. After the 60 days, they can choose to continue service, but they do not have to give the tablet back. It's theirs to keep.</li> <li>• Families will need to complete online trainings sessions in order to participate since this is federal funding.</li> <li>• For more information please email Cari Glantz (<a href="mailto:cglantz@uwyo.edu">cglantz@uwyo.edu</a>), visit the <a href="#">Family to Family website</a>, or refer to the attached flyer.</li> </ul>
<p><b>New Business Updates</b> Rex Gantenbein, SPOC Co-Chair, Board of Trustees Chair, Iverson Memorial Hospital</p>	<ul style="list-style-type: none"> <li>• <b>Strategic Partners and Outreach Committee Updates</b> <ul style="list-style-type: none"> <li>○ The Health Resources and Services Administration's (HRSA) Office for the Advancement of Telehealth (OAT) sent out an <a href="#">update</a>. One of the announcements was the NRTRC has received funding to create a class for digital navigators.</li> <li>○ They also listed telebehavioral health resources. A lot of great information is available on the <a href="#">OAT website</a>.</li> <li>○ Please contact Rex if you would like any help finding information (<a href="mailto:Rex@uwyo.edu">Rex@uwyo.edu</a>).</li> </ul> </li> </ul>
<p><b>Adjournment</b> Brittany Brigham, Project Coordinator, WyTN</p>	<ul style="list-style-type: none"> <li>• Thank you everyone! See you in April.</li> </ul>

**Next Meeting:** April 30, 2024 (3:00pm – 4:00pm)

# Wyoming Telehealth Consortium

## April 2024 Session Agenda

**Date:** Tuesday, April 30, 2024

**Time:** 3:00pm – 4:00pm MDT

**Location:** Zoom at <https://zoom.us/j/371954998>

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### *Agenda Item*

### *Lead/Facilitator*

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#### Meeting Agenda

<ol style="list-style-type: none"><li>1. Welcome and Introductions</li><li>2. Announcements<ol style="list-style-type: none"><li>i. Upcoming WyTN Webinar: Cent\$ible Nutrition Virtual Education Classes</li></ol></li></ol>	<b>Jeffrey Dockter</b> , WTC Vice Chair, Chief of the Business Management Office, Enterprise Technology Services
<ol style="list-style-type: none"><li>3. New Business<ol style="list-style-type: none"><li>i. Broadband Access Updates in Wyoming</li><li>ii. Transitional Care Management Codes</li></ol></li></ol>	<b>Jen Davis</b> , Wyoming Governor's Office  <b>Faith Jones</b> , Finance Committee Chair, Director of Care Coordination and Lean Consultant, HealthTech
<ol style="list-style-type: none"><li>4. Old Business<ol style="list-style-type: none"><li>i. Committee Updates<ol style="list-style-type: none"><li>a) Strategic Partners and Outreach Committee</li><li>b) Finance Committee</li><li>c) Steering Committee</li></ol></li></ol></li></ol>	<b>Rex Gantenbein</b> , Strategic Partners and Outreach Committee Co-Chair, Board of Trustees Chair, Iverson Memorial Hospital  <b>Faith Jones</b> , Finance Committee Chair, Director of Care Coordination and Lean Consultant, HealthTech  <b>Jeffrey Dockter</b> , WTC Vice Chair, Chief of the Business Management Office, Enterprise Technology Services

5. Adjournment

**Jeffrey Dockter**, WTC Vice Chair,  
Chief of the Business Management  
Office, Enterprise Technology  
Services

# Wyoming Telehealth Consortium

## April 2024 Session Minutes

**Date:** Tuesday, April 30, 2024

**Time:** 3:00pm – 4:00pm MST

**Location:** <https://zoom.us/j/371954998>

### Attendees:

1. **Brittany Bringham** (Project Coordinator, Wyoming Institute for Disabilities)
2. **Carissa Gemaehlich-Coursey** (Public Policy Manager, Alzheimer’s Association)
3. **Deb Anderson** (Independent Consultant)
4. **Emily Genoff** (Director of Business Development, Wyoming Behavioral Institute)
5. **Faith Jones** (Director of Care Coordination and Lean Consultant, HealthTech)
6. **Jane Cramb** (Resource Database Supervisor, Wyoming 211)
7. **Jeffrey Dockter** (Chief of the Business Management Office, Enterprise Technology Services, State of Wyoming)
8. **Jen Davis** (Health and Human Service Policy Advisor, Wyoming Governor’s Office)
9. **Jeanine Niemoller** (Director, Wyoming Center for Nursing)
10. **Jody Haines** (Telehealth Director, Billings Clinic, Montana Telehealth Alliance)
11. **Kathleen McMahan** (Provider Relations Manager, Cigna)
12. **Kelsey Sullivan** (Clinic Manager, Three Rivers Health)
13. **Kimber Tower** (Director of Sustainability, Televeda)
14. **Rex Gantenbein** (Board of Trustees Chair for Ivinson Memorial Hospital)
15. **Sharon Weber** (Office of Rural Health Manager, Wyoming Department of Health)
16. **Tai Baker** (Program Manager, Wyoming Telehealth Network)
17. **Tom Lacock** (Associate State Director, AARP Wyoming)
18. **Traci Blevins** (Telehealth Director, Wyoming Behavioral Institute)
19. **Virginia Vogt** (Case Manager, Align Services)

**Facilitator:** Jeffrey Dockter

**Minutes:** Brittany Bringham

<p><b>Announcements</b> Jeffrey Dockter, WTC Vice Chair, Chief of the Business Management Office, Enterprise Technology Services</p>	<ul style="list-style-type: none"><li>• <b>Upcoming WyTN Webinar: Telehealth Licensing in Wyoming</b><ul style="list-style-type: none"><li>○ Wednesday, May 29th (12:00pm – 1:00pm MT).</li><li>○ Mei Wa Kwong, Executive Director at the Center for Connected Health Policy will be presenting.</li><li>○ <a href="#">Register today!</a></li></ul></li><li>• The Wyoming Institute for Disabilities is looking to hire a Project Coordinator, Senior, to assist with the implementation of current programs. Please view the <a href="#">job description</a> for more information!</li></ul>
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<p><b>New Business</b> Jen Davis, Health and Human Service Policy Advisor, Wyoming Governor’s Office</p> <p>Faith Jones, Finance Committee Chair, Director of Care Coordination and Lean Consultant, HealthTech</p>	<ul style="list-style-type: none"> <li>● <b>Broadband Access Updates in Wyoming</b> <ul style="list-style-type: none"> <li>○ There is a lot of investment through the ARPA funding, and through the infrastructure funding through the federal government to expand on broadband coverage across the across the nation.</li> <li>○ In Wyoming there has been a significant investment, especially in the more rural areas.</li> <li>○ There is a Broadband Committee that continues to work and discuss with the broadband carriers in Wyoming about how to further expand that coverage into some of our areas that still lack infrastructure.</li> <li>○ The program that was funded by the federal government that paid for part of broadband services for those that were low income or elderly will be coming to an end.</li> <li>○ Currently the governor is focused on the integration of telehealth with behavioral health services. How do we get more support throughout the state?</li> <li>○ There is an <a href="#">FCC National Broadband Map</a> that can tell you who the sole providers are that can cover a specific area as well as regular internet service providers that might be there.</li> </ul> </li> <li>● <b>Transitional Care Management Codes</b> <ul style="list-style-type: none"> <li>○ Please view the <a href="#">presentation</a> for more information.</li> </ul> </li> </ul>
<p><b>WTC Committee Updates</b> Faith Jones, Treasurer, Finance Committee Chair, Director of Care Coordination and Lean Consultant, HealthTech</p> <p>Tom Lacock, SPOC Committee Co-Chair, Associate State Director, AARP</p>	<ul style="list-style-type: none"> <li>● <b>Steering Committee</b> <ul style="list-style-type: none"> <li>○ Still determining dates for the strategic planning meeting this year. A survey was sent out asking for availability in September.</li> </ul> </li> <li>● <b>Finance Committee</b> <ul style="list-style-type: none"> <li>○ Waiting to receive the request for information back from the LCCC students. Should be arriving soon.</li> </ul> </li> <li>● <b>SPOC Committee</b> <ul style="list-style-type: none"> <li>○ The WTC membership process/proposal that was drafted by the Steering Committee was shared with members of the SPOC.</li> <li>○ Elaina Zemple is retiring in the coming months. She is the state’s broadband coordinator and that job posting will be up soon.</li> <li>○ Optum is shutting down its telehealth arm and Teladoc is laying off personnel. Something to keep an eye on.</li> </ul> </li> </ul>
<p><b>Adjournment</b> Jeffrey Dockter, WTC Vice Chair, Chief of the Business Management Office, Enterprise Technology Services</p>	<ul style="list-style-type: none"> <li>● Thank you everyone! See you in May!</li> </ul>

**Next Meeting:** May 28, 2024 (3:00pm – 4:00pm)



# Wyoming Telehealth Consortium

## May 2024 Session Agenda

**Date:** Tuesday, May 28, 2024

**Time:** 3:00pm – 4:00pm MDT

**Location:** Zoom at <https://zoom.us/j/371954998>

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*Agenda Item*

*Lead/Facilitator*

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### Meeting Agenda

1. Welcome and Introductions	<b>Dr. Johnson</b> , Chair, Wyoming Medicaid Medical Director
2. Old Business <ul style="list-style-type: none"><li>i. Committee Updates<ul style="list-style-type: none"><li>a) Strategic Partners and Outreach Committee</li><li>b) Finance Committee</li><li>c) Steering Committee</li></ul></li></ul>	<b>Tom Lacock</b> , Strategic Partners and Outreach Committee Co-Chair, Associate Staff Director, AARP Wyoming  <b>Faith Jones</b> , Finance Committee Chair, Director of Care Coordination and Lean Consultant, HealthTech  <b>Tai Baker</b> , Secretary, Program Manager, WyTN
3. New Business (Presentation): <ul style="list-style-type: none"><li>i. Telehealth Usability Among the Wyoming Medicaid Population</li></ul>	<b>Rafael Homer</b> , WWAMI Medical Student  <b>Sandra Biller</b> , Statistics Graduate Student, UW

<p>4. Announcements</p> <ul style="list-style-type: none"><li>i. Upcoming WyTN Webinar: Telehealth Licensing in Wyoming (May 29<sup>th</sup> 12:00pm – 1:00pm)<ul style="list-style-type: none"><li>a) The Wyoming Institute for Disabilities is looking to hire a Project Coordinator, Senior</li></ul></li></ul>	<p><b>Tai Baker</b>, Secretary, Program Manager, WyTN</p>
<p>5. Adjournment</p>	<p><b>Dr. Johnson</b>, Chair, Wyoming Medicaid Medical Director</p>

# Wyoming Telehealth Consortium

## May 2024 Session Minutes

**Date:** Tuesday, May 28, 2024

**Time:** 3:00pm – 4:00pm MST

**Location:** <https://zoom.us/j/371954998>

### Attendees:

1. **Andrea Shipley** (Project Coordinator Senior, Wyoming Center on Aging)
2. **Ann Howard** (Program Director, Health Information Technology Management, LCCC)
3. **Brittany Brigham** (Project Coordinator, Wyoming Institute for Disabilities)
4. **Deb Anderson** (Independent Consultant)
5. **Emily Genoff** (Director of Business Development, Wyoming Behavioral Institute)
6. **Faith Jones** (Director of Care Coordination and Lean Consultant, HealthTech)
7. **Francis Wachs** (Public Health Specialist, Teton County Health Department)
8. **Jan Cartwright**
9. **Kathy McMahan** (Provider Relations Manager, Cigna)
10. **Keith Harris** (Rural & Frontier Health Manager, Wyoming Department of Health)
11. **Kelsey Sullivan** (Clinic Manager, Three Rivers Health)
12. **Kimber Tower** (Director of Sustainability, Televeda)
13. **Lisa Finkelstein** (Medical Director of Telehealth, St. John’s Health)
14. **Mike Yin** (Wyoming State Representative)
15. **Paul Johnson** (Wyoming Medicaid Medical Director)
16. **Rafael Homer** (WWAMI Student)
17. **Rex Gantenbein** (Board of Trustees Chair for Iverson Memorial Hospital)
18. **Sharon Weber** (Office of Rural Health Manager, Wyoming Department of Health)
19. **Tai Baker** (Program Manager, Wyoming Telehealth Network)
20. **Tom Lacock** (Associate State Director, AARP Wyoming)
21. **Traci Blevins** (Telehealth Director, Wyoming Behavioral Institute)
22. **Virginia Vogt** (Case Manager, Align Services)

**Facilitator:** Dr. Paul Johnson

**Minutes:** Brittany Brigham

<b>Welcome and Introductions</b> Dr. Paul Johnson, Chair, Wyoming Medicaid Medical Director	<ul style="list-style-type: none"><li>• A warm welcome to our presenter, Rafael Homer!</li></ul>
<b>New Business</b> Rafael Homer, WWAMI Medical Student	<ul style="list-style-type: none"><li>• Session Presentation: Telehealth Usability Among the Wyoming Medicaid Population (see attached presentation materials).</li></ul>

<p><b>Updates</b></p>	<ul style="list-style-type: none"> <li>• May WyTN Webinar: Telehealth Licensing in Wyoming (Wednesday, May 29<sup>th</sup> from 12:00pm – 1:00pm).</li> <li>• The Wyoming Institute for Disabilities is revising the Project Coordinator Senior job description. The updated position will be posted soon.</li> </ul>
<p><b>WTC Committee Updates</b> Tom Lacock, SPOC Committee Co-Chair, Associate State Director, AARP</p> <p>Faith Jones, Treasurer, Finance Committee Chair, Director of Care Coordination and Lean Consultant, HealthTech</p>	<ul style="list-style-type: none"> <li>• <b>SPOC Committee</b> <ul style="list-style-type: none"> <li>○ Reviewed the RFI proposals submitted by the LCCC marketing students.</li> <li>○ Questions posed as a group: <ul style="list-style-type: none"> <li>▪ Are we thinking of having the best proposal and then trying to afford it?</li> <li>▪ Do we want to come up with a scoring rubric by which we do that?</li> <li>▪ Are we combining the best parts of the proposals we see and creating our own communications/marketing plan?</li> </ul> </li> </ul> </li> <li>• <b>Finance Committee</b> <ul style="list-style-type: none"> <li>○ There is a \$10,000 grant available to apply for by the first of September.</li> <li>○ Someone recently donated a million dollars to the Women’s Foundation (a branch of the Wyoming Foundation). Faith was advised by one of the foundation’s board members to ask for as much grant money as needed.</li> <li>○ From a Finance Committee standpoint, the LCCC student marketing plan proposals are being reviewed in terms of what it would cost/where does funding come from?</li> </ul> </li> </ul>
<p><b>Adjournment</b> Dr. Paul Johnson, Chair, Wyoming Medicaid Medical Director</p>	<ul style="list-style-type: none"> <li>• We are excited to have Christian Milaster, the CEO of Ingenium Digital Health Advisors, present to the Consortium next month about the role of AI in healthcare. We hope to see you there!</li> </ul>

**Next Meeting:** June 25, 2024 (3:00pm – 4:00pm)

# Wyoming Telehealth Consortium

## June 2024 Session Agenda

**Date:** Tuesday, June 25, 2024

**Time:** 3:00pm – 4:00pm MDT

**Location:** Zoom at <https://zoom.us/j/371954998>

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### *Agenda Item*

### *Lead/Facilitator*

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#### Meeting Agenda

1. Welcome and Announcements i. Upcoming WyTN Webinar: Telehealth Billing Panel Discussion (Wednesday, June 26, 12:00pm – 1:00pm)	<b>Dr. Johnson</b> , Chair, Wyoming Medicaid Medical Director
2. New Business (Presentation): i. What is AI's Place in the Future of Care Delivery?	<b>Christian Milaster</b> , CEO, Ingenium Digital Health Advisors
3. Old Business i. Committee Updates a) Strategic Partners and Outreach Committee b) Finance Committee c) Steering Committee	<b>Tom Lacock</b> , Strategic Partners and Outreach Committee Co-Chair, Associate Staff Director, AARP Wyoming  <b>Faith Jones</b> , Finance Committee Chair, Director of Care Coordination and Lean Consultant, HealthTech  <b>Dr. Johnson</b> , Chair, Wyoming Medicaid Medical Director
4. Adjournment	<b>Dr. Johnson</b> , Chair, Wyoming Medicaid Medical Director

# Wyoming Telehealth Consortium

## June 2024 Session Minutes

**Date:** Tuesday, June 25, 2024

**Time:** 3:00pm – 4:00pm MST

**Location:** <https://zoom.us/j/371954998>

### Attendees:

1. **Amanda DeDiego** (Assistant Professor, Counseling Program, University of Wyoming)
2. **Andrea Shipley** (Project Coordinator Senior, Wyoming Center on Aging)
3. **Ann Howard** (Program Director, Health Information Technology Management, LCCC)
4. **Brittany Brigham** (Project Coordinator, Wyoming Institute for Disabilities)
5. **Chasity Yniguez** (Operations Coordinator, Wyoming Health Fairs)
6. **Christian Milaster** (CEO, Ingenium Digital Health Advisors)
7. **Claire G.**
8. **Doug Wear** (Clinical Psychologist, Wear & Associates Inc)
9. **Faith Jones** (Director of Care Coordination and Lean Consultant, HealthTech)
10. **Gabi Knierim** (Family Practitioner, Private Practice)
11. **Jane Cramb** (Resource Database Supervisor, Wyoming 211)
12. **Jeffrey Dockter** (Chief of the Business Management Office, ETS)
13. **Jody Haines** (Telehealth Director, Montana Telehealth Alliance, NRTRC Advisory Board Member)
14. **Kathy McMahan** (Provider Relations Manager, Cigna)
15. **Lacey Reddick** (Clinical Trials Facilitator, Memorial Hospital of Sweetwater County)
16. **Lisa Finkelstein** (Medical Director of Telehealth, St. John’s Health)
17. **Maribel Frank** (Senior Director of Telehealth Operations, Banner Health)
18. **Michelle Hilaire** (Interim Dean, College of Health Sciences)
19. **Morris McGaugh** (Consultant, Mountain Health Co-op)
20. **O’ann Fredstrom** (Psychiatrist, Teton Psychiatry)
21. **Paul Johnson** (Wyoming Medicaid Medical Director)
22. **Rex Gantenbein** (Board of Trustees Chair for Iverson Memorial Hospital)
23. **Sheila Bush** (Executive Director, Wyoming Medical Society)
24. **Tom Lacock** (Associate State Director, AARP Wyoming)
25. **Trevor Cunningham**
26. **Unknown**

**Facilitator:** Dr. Paul Johnson

**Minutes:** Brittany Brigham

<p><b>Welcome and Announcements</b> Dr. Paul Johnson, Chair, Wyoming Medicaid Medical Director</p>	<ul style="list-style-type: none"><li>• Upcoming WyTN Webinar: Telehealth Billing Panel (12:00pm – 1:00pm) on 06/26/24. <a href="#">Register today!</a></li><li>• Recordings of past webinar sessions are available on the <a href="#">WyTN Website</a></li><li>• Welcome to our guest speaker, Christian Milaster!</li></ul>
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<p><b>New Business</b> Christian Milaster, CEO, Ingenium Digital Health Advisors</p>	<ul style="list-style-type: none"> <li>• Session Presentation: What is AI’s Place in the Future of Care Delivery?</li> <li>• Key takeaways: <ul style="list-style-type: none"> <li>○ AI will not replace physicians, but physicians who do not use AI will be replaced by physicians who do.</li> <li>○ AI can help increase efficiency in processes and provide clinicians with more information to make better informed decisions.</li> <li>○ Some examples of AI in healthcare include: <ul style="list-style-type: none"> <li>▪ Clinical documentation</li> <li>▪ EHR analysis</li> <li>▪ Clinical decision support</li> <li>▪ Patient communication</li> <li>▪ Medical research</li> <li>▪ Clinical documentation</li> <li>▪ Ambient listening</li> <li>▪ Image analysis (x-rays, CT, MRI)</li> <li>▪ Surgical real-time video-based guidance</li> <li>▪ Patient monitoring</li> </ul> </li> <li>○ There are legal and ethical considerations that always need to be taken into account – work with trusted vendors.</li> </ul> </li> </ul>
<p><b>Adjournment</b> Dr. Paul Johnson, Chair, Wyoming Medicaid Medical Director</p>	<ul style="list-style-type: none"> <li>• Thank you Christian for presenting!</li> <li>• Deb Anderson will present next month and discuss Wyoming 211 telehealth updates.</li> </ul>

**Next Meeting:** July 30, 2024 (3:00pm – 4:00pm)

# Wyoming Telehealth Consortium

## July 2024 Session Agenda

**Date:** Tuesday, July 30, 2024

**Time:** 3:00pm – 4:00pm MDT

**Location:** Zoom at <https://zoom.us/j/371954998>

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### *Agenda Item*

### *Lead/Facilitator*

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#### Meeting Agenda

<p>1. Welcome and Announcements</p> <ul style="list-style-type: none"><li>i. Find Telehealth Database – WIM Tracking<ul style="list-style-type: none"><li>a) <a href="#">Telehealth Practice Update Form</a></li><li>b) <a href="#">NRTRC Find Telehealth</a></li></ul></li><li>ii. Upcoming WyTN Webinar: <a href="#">Tech2Connect</a> (Wednesday, July 31, 12:00pm – 1:00pm)</li><li>iii. WIND and the WyTN is now hiring<ul style="list-style-type: none"><li>a) <a href="#">Job description/application</a></li></ul></li></ul>	<p><b>Dr. Johnson</b>, Chair, Wyoming Medicaid Medical Director</p> <p><b>Tai Baker</b>, Secretary, Senior Program Manager, WyTN</p>
<p>2. New Business (Presentation):</p> <ul style="list-style-type: none"><li>i. Wyoming 211 Telehealth Updates</li></ul>	<p><b>Deb Anderson</b>, Health Information and Quality Improvement Consultant, Wyoming 211</p>
<p>3. Old Business</p> <ul style="list-style-type: none"><li>i. Committee Updates<ul style="list-style-type: none"><li>a) Strategic Partners and Outreach Committee</li><li>b) Finance Committee</li><li>c) Steering Committee</li></ul></li></ul>	<p><b>Tom Lacock</b>, Strategic Partners and Outreach Committee Co-Chair, Associate Staff Director, AARP Wyoming</p> <p><b>Faith Jones</b>, Finance Committee Chair, Director of Care Coordination and Lean Consultant, HealthTech</p> <p><b>Dr. Johnson</b>, Chair, Wyoming Medicaid Medical Director</p>



4. Adjournment

**Dr. Johnson**, Chair, Wyoming  
Medicaid Medical Director

# Wyoming Telehealth Consortium

## July 2024 Session Minutes

**Date:** Tuesday, July 30, 2024

**Time:** 3:00pm – 3:30pm MST

**Location:** <https://zoom.us/j/371954998>

**Attendees:**

1. **Andrea Shipley** (Project Coordinator Senior, Wyoming Center on Aging)
2. **Ann Howard** (Program Director, Health Information Technology Management, LCCC)
3. **Brittany Brigham** (Project Coordinator, Wyoming Institute for Disabilities)
4. **Deb Anderson** (Health IT Consultant)
5. **Emily Genoff** (Director of Business Development, Wyoming Behavioral Institute)
6. **Eric Boley** (President, Wyoming Hospital Association)
7. **Faith Jones** (Director of Care Coordination and Lean Consultant, HealthTech)
8. **Festi Edwards** (Insurance Marketplace Navigator, Enroll Wyoming)
9. **Jody Haines** (Telehealth Director, Montana Telehealth Alliance, NRTRC Advisory Board Member)
10. **Kathy McMahan** (Provider Relations Manager, Cigna)
11. **Kelsey Sullivan** (Three Rivers Health)
12. **Kimber Tower** (Director of Sustainability, Televeda)
13. **Lisa Finkelstein** (Medical Director of Telehealth, St. John’s Health)
14. **Meghan Selheim** (Young and Youth Adult Program Manager, Wyoming Department of Health)
15. **Michelle Hilaire** (Interim Dean, College of Health Sciences)
16. **Morris McGaugh** (Consultant, Mountain Health Co-op)
17. **Paul Johnson** (Wyoming Medicaid Medical Director)
18. **Rex Gantenbein** (Board of Trustees Chair for Iverson Memorial Hospital)
19. **Sharon Weber** (Office of Rural Health Manager, Wyoming Department of Health)
20. **Tai Baker** (Senior Program Manager, Wyoming Institute for Disabilities)
21. **Tammy Ewers** (Education Representative, Noridian Mutual Insurance)
22. **Thomas Smoll** (Executive Director, University of Wyoming Family Clinics)
23. **Tom Lacock** (Associate State Director, AARP Wyoming)
24. **Traci Blevins** (Telehealth Director, Wyoming Behavioral Institute)
25. **Virginia Vogt** (Case Manager, Align Services)

**Facilitator:** Dr. Paul Johnson

**Minutes:** Brittany Brigham

<p><b>Welcome and Announcements</b> Dr. Paul Johnson, Chair, Wyoming Medicaid Medical Director</p>	<ul style="list-style-type: none"><li>• Upcoming WyTN Webinar: Tech2Connect (12:00pm – 1:00pm) on 07/31/24. <a href="#">Register today!</a></li><li>• Be sure to add your telehealth practice to the Find Telehealth Database – WIM Tracking<ul style="list-style-type: none"><li>○ <a href="#">Telehealth Practice Update Form</a></li><li>○ <a href="#">NRTRC Find Telehealth</a></li></ul></li><li>• The Wyoming Institute for Disabilities is hiring a Project Coordinator, Senior position. This position will support the Wyoming Telehealth Network.<ul style="list-style-type: none"><li>○ <a href="#">View application/apply</a></li></ul></li></ul>
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<p><b>New Business</b>          Deb Anderson,          Health IT Consultant</p>	<ul style="list-style-type: none"> <li>• Session Presentation: Wyoming 211             <ul style="list-style-type: none"> <li>○ See attached slides.</li> </ul> </li> </ul>
<p><b>Committee Updates</b></p>	<ul style="list-style-type: none"> <li>• Finance Committee             <ul style="list-style-type: none"> <li>○ Will be submitting the grant soon for WTC funding. Looking for grant writers.</li> <li>○ The <a href="#">Wyoming Grant Assistance Program (WYGAP)</a> can potentially help with writing efforts.</li> </ul> </li> <li>• Strategic Partners and Outreach Committee             <ul style="list-style-type: none"> <li>○ Will be meeting next week.</li> </ul> </li> </ul>
<p><b>Adjournment</b>          Dr. Paul Johnson,          Chair, Wyoming          Medicaid Medical          Director</p>	<ul style="list-style-type: none"> <li>• A warm thank you to Deb for presenting!</li> <li>• David Johnson, Technical Consultant for Broadband Infrastructure, will be presenting next month and discuss broadband updates in Wyoming.</li> </ul>

**Next Meeting:** August 27, 2024 (3:00pm – 4:00pm)

# Wyoming Telehealth Consortium

## August 2024 Session Agenda

**Date:** Tuesday, August 27, 2024

**Time:** 3:00pm – 4:00pm MDT

**Location:** Zoom at <https://zoom.us/j/371954998>

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*Agenda Item*

*Lead/Facilitator*

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### Meeting Agenda

1. Welcome and Announcements <ol style="list-style-type: none"><li>i. Upcoming WyTN Webinar: HIPAA Policies and Telehealth (Wednesday, August 28, 12:00pm – 1:00pm)</li><li>ii. Governor’s Telehealth Proclamation</li></ol>	<b>Dr. Johnson</b> , Chair, Wyoming Medicaid Medical Director
2. New Business (Presentation): <ol style="list-style-type: none"><li>i. Broadband Updates</li></ol>	<b>David Johnson</b> , Technical Consultant
3. Old Business <ol style="list-style-type: none"><li>i. Committee Updates<ol style="list-style-type: none"><li>a) Strategic Partners and Outreach Committee</li><li>b) Finance Committee</li><li>c) Steering Committee</li></ol></li></ol>	<b>Tom Lacock</b> , Strategic Partners and Outreach Committee Co-Chair, Associate Staff Director, AARP Wyoming  <b>Faith Jones</b> , Finance Committee Chair, Director of Care Coordination and Lean Consultant, HealthTech  <b>Dr. Johnson</b> , Chair, Wyoming Medicaid Medical Director
4. Adjournment	<b>Dr. Johnson</b> , Chair, Wyoming Medicaid Medical Director

# Wyoming Telehealth Consortium

## August 2024 Session Minutes

**Date:** Tuesday, August 27, 2024

**Time:** 3:00pm – 4:00pm MST

**Location:** <https://zoom.us/j/371954998>

### Attendees:

1. **Ann Howard** (Program Director, Health Information Technology Management, LCCC)
2. **Chad Bolling** (Broadband Manager, Wyoming Business Council)
3. **David Johnson** (Project Consultant, Wyoming Business Council)
4. **Deb Anderson** (Health IT Consultant)
5. **Debra Antista-Bianchi** (Executive Director, Alzheimer’s Association Wyoming Chapter)
6. **DJ Hayden** (Stroke and Telehealth Coordinator, Cheyenne Regional Medical Center)
7. **Dustin Brown** (Healthcare Administrator)
8. **Emily Genoff** (Director of Business Development, Wyoming Behavioral Institute)
9. **Emily Kirsch** (Project Coordinator, Senior, Wyoming Institute for Disabilities)
10. **Jeffrey Dockter** (Chief of the Business Management Office, Enterprise Technology Services)
11. **Jody Haines** (Telehealth Director, Montana Telehealth Alliance, NRTRC Advisory Board Member)
12. **Kathy McMahan** (Provider Relations Manager, Cigna)
13. **Kimber Tower** (Director of Sustainability, Televeda)
14. **Paul Johnson** (Wyoming Medicaid Medical Director)
15. **Rex Gantenbein** (Board of Trustees Chair for Ivinson Memorial Hospital)
16. **Sharon Weber** (Office of Rural Health Manager, Wyoming Department of Health)
17. **Sheila Bush** (Executive Director, Wyoming Medical Society)
18. **Tai Baker** (Senior Program Manager, Wyoming Institute for Disabilities)
19. **Tom Lacock** (Associate State Director, AARP Wyoming)
20. **Traci Blevins** (Telehealth Director, Wyoming Behavioral Institute)
21. **Virginia Vogt** (Case Manager, Align Services)

**Facilitator:** Dr. Paul Johnson

**Minutes:** Brittany Brigham

<b>Welcome and Announcements</b> Dr. Paul Johnson, Chair, Wyoming Medicaid Medical Director	<ul style="list-style-type: none"><li>• Dr. Lisa Finkelstein will be retiring. You will be missed, Lisa!</li><li>• The Northwest Regional Telehealth Consortium is looking for another board member. If you are interested, email Dr. Johnson at <a href="mailto:paul.johnson@wyo.gov">paul.johnson@wyo.gov</a> for more information.</li></ul>
<b>New Business</b> David Johnson, Project Consultant & Chad Bolling, Broadband Manager	<ul style="list-style-type: none"><li>• Session Presentation: Broadband Updates<ul style="list-style-type: none"><li>○ See attached slides.</li></ul></li></ul>

<p><b>Updates</b>  <b>Tai Baker</b>, Senior Program Manager, WyTN</p>	<ul style="list-style-type: none"> <li>• Tai will be sending out a questionnaire asking for feedback from people who have applied for the Digital Equity grant and people who are willing to partner for those who have applied.</li> <li>• August WyTN Webinar: HIPAA Policies and Telehealth (August 28<sup>th</sup> from 12:00pm – 1:00pm)</li> <li>• Telehealth Awareness Week is coming up (September 15 – 21<sup>st</sup>). The American Telemedicine Association has a <a href="#">social media toolkit</a> you can use to help promote telehealth.</li> <li>• The Wyoming Institute for Disabilities is celebrating its <a href="#">30<sup>th</sup> anniversary</a> in October. You are welcome to attend! <ul style="list-style-type: none"> <li>○ When: Monday, October 7 (3:30pm – 7:00pm)</li> <li>○ Where: Marian H. Rochelle Gateway Center (Laramie, WY)</li> </ul> </li> </ul>
<p><b>Adjournment</b>  Dr. Paul Johnson, Chair, Wyoming Medicaid Medical Director</p>	<ul style="list-style-type: none"> <li>• Thank you everyone! See you next month.</li> </ul>

**Next Meeting:** September 24, 2024 (3:00pm – 4:00pm)

# Wyoming Telehealth Consortium

## September 2024 Session Agenda

**Date:** Tuesday, September 24, 2024

**Time:** 3:00pm – 4:00pm MDT

**Location:** Zoom at <https://zoom.us/j/371954998>

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*Agenda Item*

*Lead/Facilitator*

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### Meeting Agenda

<p>1. Welcome and Announcements</p> <ul style="list-style-type: none"><li>i. Dr. David Nickerson is this year’s Excellence in Telehealth Award recipient</li><li>ii. Upcoming WyTN Webinar: LCCC Telehealth Training Coordinator Course<ul style="list-style-type: none"><li>• Wednesday, September 25<sup>th</sup> (12:00pm – 1:00pm)</li></ul></li></ul>	<p><b>Dr. Johnson</b>, Chair, Wyoming Medicaid Medical Director</p>
<p>2. New Business</p> <ul style="list-style-type: none"><li>i. Enroll Wyoming Updates</li><li>ii. Wind River Indian Reservation Telehealth Updates</li></ul>	<p><b>Festi Edwards</b>, Insurance Marketplace Navigator, Enroll Wyoming</p> <p><b>Melvin “Mel” Arthur</b>, Wind River Cares</p>
<p>3. Old Business</p> <ul style="list-style-type: none"><li>i. Committee Updates<ul style="list-style-type: none"><li>• Strategic Partners and Outreach Committee</li><li>• Finance Committee</li><li>• Steering Committee</li></ul></li></ul>	<p><b>Tom Lacock</b>, Strategic Partners and Outreach Committee Co-Chair, Associate Staff Director, AARP Wyoming</p> <p><b>Faith Jones</b>, Finance Committee Chair, Director of Care Coordination and Lean Consultant, HealthTech</p> <p><b>Dr. Johnson</b>, Chair, Wyoming Medicaid Medical Director</p>

4. Adjournment

**Dr. Johnson**, Chair, Wyoming  
Medicaid Medical Director



# Wyoming Telehealth Consortium

## September 2024 Session Minutes

**Date:** Tuesday, September 24, 2024

**Time:** 3:00pm – 4:00pm MST

**Location:** <https://zoom.us/j/371954998>

**Attendees:**

1. **Andrea Shipley** (Project Coordinator Senior, Wyoming Center on Aging)
2. **Ann Clement** (Executive Director, Wyoming 211)
3. **Brittany Brigham** (Project Coordinator, Wyoming Institute for Disabilities)
4. **Brady Arnolodi** (Health Insurance Navigator, Cheyenne Regional Medical Center)
5. **David Nickerson** (Emergency Care Physician, Sheridan Memorial Hospital)
6. **Deb Anderson** (Health IT Consultant, Wyoming 211)
7. **Festi Edwards** (Insurance Navigator, Enroll Wyoming)
8. **Gail Wilson** (Registered Nurse, Wyoming Health Council)
9. **Jody Haines** (Telehealth Director, Montana Telehealth Alliance, NRTRC Advisory Board Member)
10. **Kathy McMahan** (Provider Relations Manager, Cigna)
11. **Kelsey Sullivan** (Clinic Manager, Three Rivers Health)
12. **Mel Arthur** (Director of Education Excellence, Wind River Family and Community Health Care)
13. **Michelle Gable** (Program Director, Wyoming Primary Care Association)
14. **Michelle Hilaire** (College of Health Sciences Interim Dean, University of Wyoming)
15. **Molly Holt** (Enrollment Specialist, Enroll Wyoming)
16. **Ryan Harmon** (Director of Operations, Community Health Center of Central Wyoming)
17. **Tom Lacock** (Associate State Director, AARP Wyoming)
18. **Virginia Vogt** (Case Manager, Align Services)

**Facilitator:** Brittany Brigham

**Minutes:** Brittany Brigham

<p><b>Welcome and Announcements</b> Brittany Brigham, Project Coordinator, Wyoming Institute for Disabilities</p>	<ul style="list-style-type: none"><li>• Congratulations to Dr. David Nickerson who is this year’s Excellence in Telehealth Award Recipient!</li><li>• Upcoming WyTN Webinar: LCCC Telehealth Training Coordinator Course (12:00pm – 1:00pm on September 25<sup>th</sup>). <a href="#">Register today!</a></li></ul>
<p><b>New Business</b> Festi Edwards, Insurance Marketplace Navigator, Enroll Wyoming</p>	<ul style="list-style-type: none"><li>• <b>Enroll Wyoming Updates:</b><ul style="list-style-type: none"><li>○ Currently serve people in-person and by Zoom, email, and text.</li><li>○ With the insurance marketplace, people are applying for an advanced premium tax credit.<ul style="list-style-type: none"><li>▪ This credit is paid in advance by the federal government to the insurance company on behalf of the consumer, and then that reconciles on the consumer’s taxes at the end of the year.</li></ul></li></ul></li></ul>

Mel Arthur, Director  
of Education  
Excellence, Wind  
River Family and  
Community Health  
Care

- Recipients must make at least 100% of the federal poverty level (based on family member or family size), are not incarcerated, and don't have a qualified health plan through their employer or other means, they could qualify for those advanced premium tax credits.
- Currently the marketplace in Wyoming works with Blue Cross Blue Shield, Mountain Health Co-Op, and may include United Healthcare in the future.
- Open enrollment starts November 1<sup>st</sup>.
- **Wind River Family and Community Health Care Updates**
  - Intertwining their telehealth program with their distance learning and their community health aid program and mobile units.
  - Wind River Family and Community Health Care has turned into a 638 contract program. There are currently over 500 employees and 23 programs.
  - The Wind River Indian Reservation is home to the Northern Arapahoe and Eastern Shoshone tribes. The current population of both tribes is about 13,000-15,000 people.
  - This population has the worst healthcare disparities in the state, and a lot of that is due to lack of access to healthcare.
  - The Community Health Aid program currently certifies community health aids to operate within the reservation. They will be certified at the regional level and then will be able to collect Medicaid and bill Medicaid once the whole system is in place.
  - Currently have four mobile units (not built for off road, though). Each one has a Starlink.
  - Collaborating with the Housing Coalition to start building multigenerational housing where it's about continuity of care for the elder.
  - Have distant learning for healthcare professionals and community members and telehealth services for schools, casinos, senior centers, and community halls.
  - Applied for a grant to bring equipment to 14 different locations on the reservation to provide telehealth services and a distance learning training hub.
  - Will be doing digital storytelling with the education excellence program. A lot of the stories will be available on YouTube.
  - Have access to Canvas so trainings can be developed. Behavioral health trainings are already developed.
  - **Some challenges include:**
    - Connectivity issues. The reservation now has access to broadband.
    - Securing sustainable funding.
    - Building trust in the community.
  - **Consortium action items:**
    - Contact Mel if you have any reservation assessment data or if you know of any funding sources ([melvin.arthur@windrivercares.com](mailto:melvin.arthur@windrivercares.com) or [education.excellence@windrivercares.com](mailto:education.excellence@windrivercares.com))

	<ul style="list-style-type: none"> <li>▪ Help network and spread the word!</li> </ul>
<p><b>Committee Updates,</b> Tom Lacock, SPOC Co-Chair, Associate State Director, AARP Wyoming)</p> <p>Brittany Brigham, Project Coordinator, Wyoming Institute for Disabilities</p>	<ul style="list-style-type: none"> <li>• SPOC Committee Updates: <ul style="list-style-type: none"> <li>○ Offered a letter of commitment to CSNOW. <ul style="list-style-type: none"> <li>▪ This is a program that was done several years ago where tech training was provided to high school and college service organizations with senior centers.</li> </ul> </li> <li>○ Digital Equity Program applications are due September 26<sup>th</sup>.</li> </ul> </li> <li>• Steering Committee Updates: <ul style="list-style-type: none"> <li>○ Strategic Planning meeting will take place on Friday, October 18<sup>th</sup>.</li> <li>○ Discussed current voting membership procedures during the last meeting. If you would like to become a WTC voting member, please submit a <a href="#">WTC Member Form</a>.</li> <li>○ The WTC grant requesting \$10,000 funding to implement our marketing plan was submitted. We should hear back by early December.</li> </ul> </li> </ul>
<p><b>Adjournment</b> Brittany Brigham, Project Coordinator, Wyoming Institute for Disabilities</p>	<ul style="list-style-type: none"> <li>• Thank you everyone!</li> </ul>

**Next Meeting:** October 29, 2024 (3:00pm – 4:00pm)

# Wyoming Telehealth Consortium

## October 2024 Session Agenda

**Date:** Tuesday, October 29, 2024

**Time:** 3:00pm – 4:00pm MDT

**Location:** Zoom at <https://zoom.us/j/371954998>

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*Agenda Item*

*Lead/Facilitator*

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### Meeting Agenda

<p>1. Welcome and Announcements</p> <ul style="list-style-type: none"><li>i. The Wyoming Institute for Disabilities and the Wyoming Telehealth Network are accepting applications for a <a href="#">Project Coordinator, Senior position</a>.</li><li>ii. Upcoming WyTN Webinar: Getting Started with Telehealth – Steps for Preparing Patients<ul style="list-style-type: none"><li>• Wednesday, October 30 (12:00pm – 1:00pm)</li><li>• <a href="#">Register today!</a></li></ul></li><li>iii. <a href="#">Wind River Telehealth Survey</a></li></ul>	<p><b>Dr. Johnson</b>, Chair, Wyoming Medicaid Medical Director</p>
<p>2. New Business</p> <ul style="list-style-type: none"><li>i. Presentation: Count the Kicks</li></ul>	<p><b>Sarah Coleman</b>, State Expansion Director, Healthy Birth Day, Inc./Count the Kicks</p>

<p>3. Old Business</p> <p>i. Committee Updates</p> <ul style="list-style-type: none"><li>• Steering Committee</li><li>• Strategic Partners and Outreach Committee</li><li>• Finance Committee</li></ul>	<p><b>Dr. Johnson</b>, Chair, Wyoming Medicaid Medical Director</p> <p><b>Tom Lacock</b>, Strategic Partners and Outreach Committee Co-Chair, Associate Staff Director, AARP Wyoming</p> <p><b>Faith Jones</b>, Finance Committee Chair, Director of Care Coordination and Lean Consultant, HealthTech</p>
<p>4. Adjournment</p>	<p><b>Dr. Johnson</b>, Chair, Wyoming Medicaid Medical Director</p>

# Wyoming Telehealth Consortium

## October 2024 Session Minutes

**Date:** Tuesday, October 29, 2024

**Time:** 3:00pm – 4:00pm MST

**Location:** <https://zoom.us/j/371954998>

### Attendees:

1. **Brittany Brigham** (Project Coordinator, Wyoming Institute for Disabilities)
2. **Claire Hurley** (President, American Telemedicine Connect Consortium)
3. **Deb Anderson** (Health IT Consultant, Wyoming 211)
4. **Debra Antista-Bianchi** (Executive Director, Alzheimer’s Association Wyoming Chapter)
5. **DJ Hayden** (Stroke and Telehealth Coordinator, Cheyenne Regional Medical Center)
6. **Emily Genoff** (Director of Business Development, Wyoming Behavioral Institute)
7. **Jeffrey Dockter** (Chief of the Business Management Office, ETS, State of Wyoming)
8. **Jessica Steward**
9. **Kathy McMahan** (Provider Relations Manager, Cigna)
10. **Michelle Hilaire** (College of Health Sciences Interim Dean, University of Wyoming)
11. **Natalie Hudanick** (Women and Infant Health Program Coordinator, Wyoming Department of Health)
12. **Paul Johnson** (Wyoming Medicaid Medical Director)
13. **Rex Gantenbein** (Board of Trustees Chair, Ivinson Memorial Hospital)
14. **Sarah Coleman** (State Expansion Director, Healthy Birth Day, Inc./Count the Kicks)
15. **Sharon Weber** (Office of Rural Health Manager, Wyoming Department of Health)
16. **Tom Lacock** (Associate State Director, AARP Wyoming)
17. **Virginia Vogt** (Case Manager, Align Services)

**Facilitator:** Dr. Paul Johnson

**Minutes:** Brittany Brigham

<p><b>Welcome and Announcements</b> Dr. Paul Johnson, WTC Chair, Wyoming Medicaid Medical Director</p>	<ul style="list-style-type: none"><li>• Our next Consortium meeting will take place on Tuesday, December 10<sup>th</sup> (3:00pm – 4:00pm) due to the upcoming holidays.</li><li>• The Wyoming Institute for Disabilities and the Wyoming Telehealth Network are accepting applications for a <a href="#">Project Coordinator, Senior position</a>.</li><li>• There is going to be a vacancy at the <a href="#">Northwest Regional Telehealth Resource Center (NRTRC)</a> board for a Wyoming spot. It is open to anybody who has interest and experience utilizing telehealth.</li><li>• Upcoming WyTN Webinar: Getting Started with Telehealth – Steps for Preparing Patients<ul style="list-style-type: none"><li>○ <b>Wednesday, October 30 (12:00pm – 1:00pm)</b></li><li>○ <a href="#">Register today!</a></li></ul></li><li>• <a href="#">Wind River Telehealth Survey</a></li></ul>
<p><b>New Business</b> Sarah Coleman, <b>State Expansion Director,</b></p>	<ul style="list-style-type: none"><li>• <b>Presentation: Count the Kicks</b><ul style="list-style-type: none"><li>○ See attached <a href="#">presentation materials</a>.</li></ul></li></ul>

<p><b>Healthy Birth Day, Inc./Count the Kicks</b></p>	
<p><b>WTC Committee Updates</b> Dr. Paul Johnson, WTC Chair, Wyoming Medicaid Medical Director</p>	<ul style="list-style-type: none"> <li>• The Steering Committee Strategic Planning meeting took place this month. Voting membership procedures were updated and discussed. We will discuss these further at our January Consortium meeting.</li> </ul>
<p><b>Adjournment</b> Brittany Brigham, Project Coordinator, Wyoming Institute for Disabilities</p>	<ul style="list-style-type: none"> <li>• Thank you everyone! See you at our next meeting on <b>Tuesday, December 10<sup>th</sup></b>.</li> </ul>

**Next Meeting:** Tuesday, December 10, 2024 (3:00pm – 4:00pm)