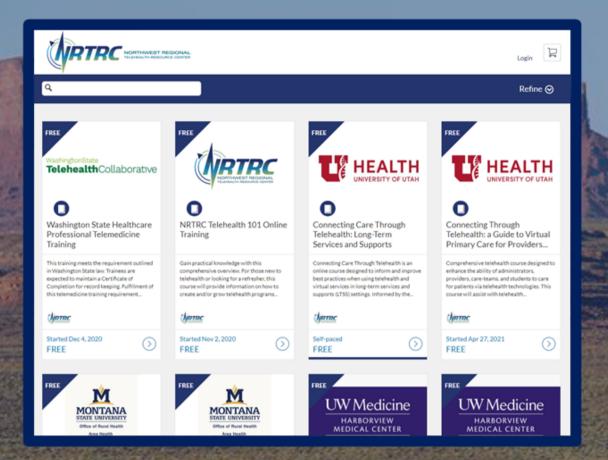
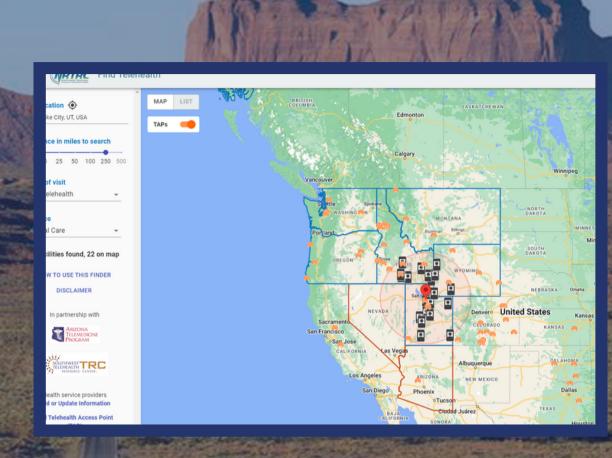


# Telehealth for All: Digital Health Programs as a Tool to Promote Health Equity

The Northwest Regional Telehealth Resource Center Jaleen Johnson, Programs Manager March 21st, 2024







TOOLS & RESOURCES

#### Resources

#### CAH Telehealth Guide and Tools

Telehes	Access I alth Guid		_
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Critical Access Hospital Telehealth Te Guide

Telehealth Program Assessment Telehealth Service

Telehealth Services and Codes



Remote Physiologic Monitoring (RPM)

> Tippah County Hospital: Telebeath Spotlight





# The <u>Northwest</u> Regional Telehealth Resource Center

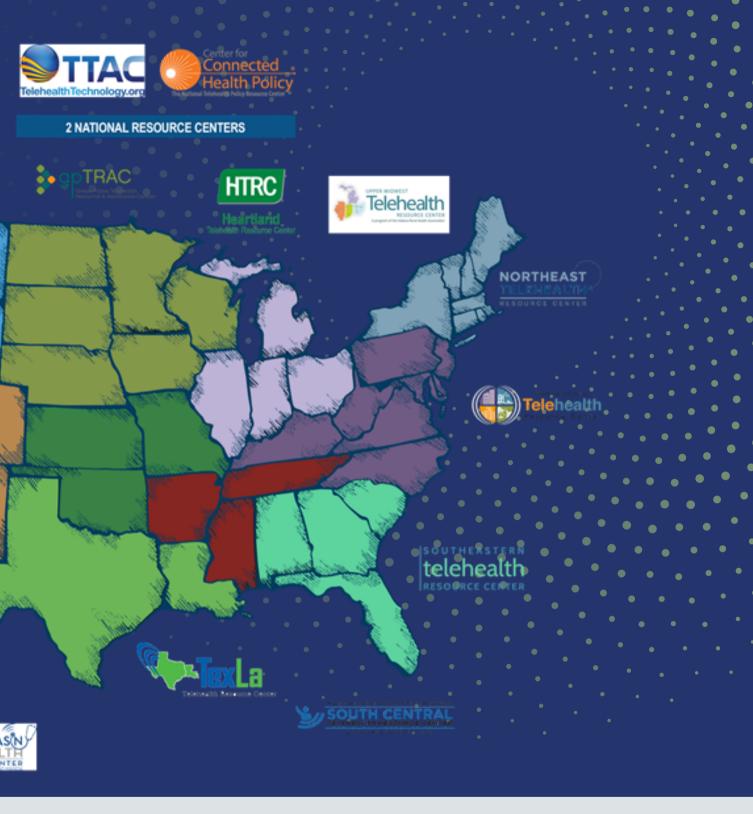
The NRTRC is a part of the National Consortium of Telehealth Resource Centers (<u>NCTRC</u>)

The NCTRC is a collaboration is a collaboration of 12 regional and 2 nation Telehealth Resource Centers (TRCs).

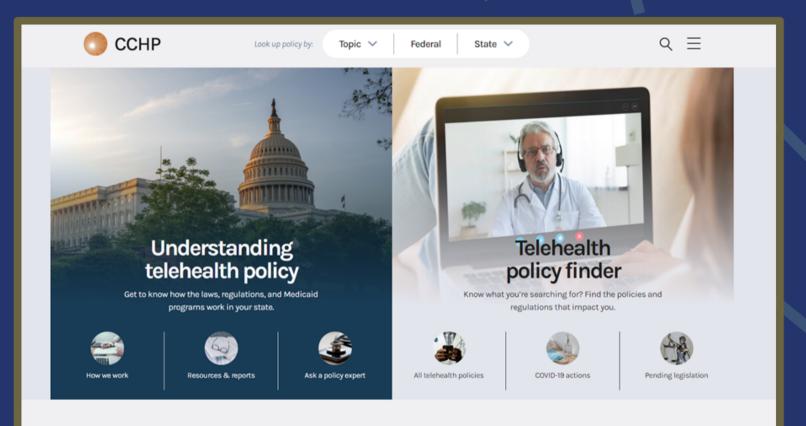
# The National Consortium of Telehealth Resource Centers

SOUTHWEST

NHIKL



# The Center for Connected Health Policy

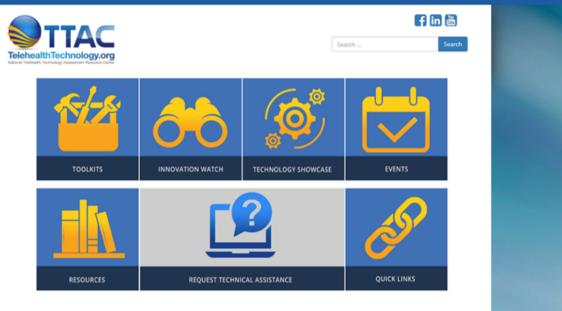


CCHP









rce Center aims to create better-informed consumers of telehealth technology. By offering a ariety of services in the area of t

FEATURED ITEMS RECENT UPDATES EVENTS

# The Telehealth Technology Assessment Center

What are digital inclusion and equity and why are they important to Healthcare ~~ and Telehealth?

• Activities necessary to ensure that all individuals and communities have access to and use of Information and Communication Technologies.

"Y'know ... I appreciate the effort, but instead of trying to fill it, I reckon I'd prefer they tried building a bridge across it."

## **Digital Inclusion**

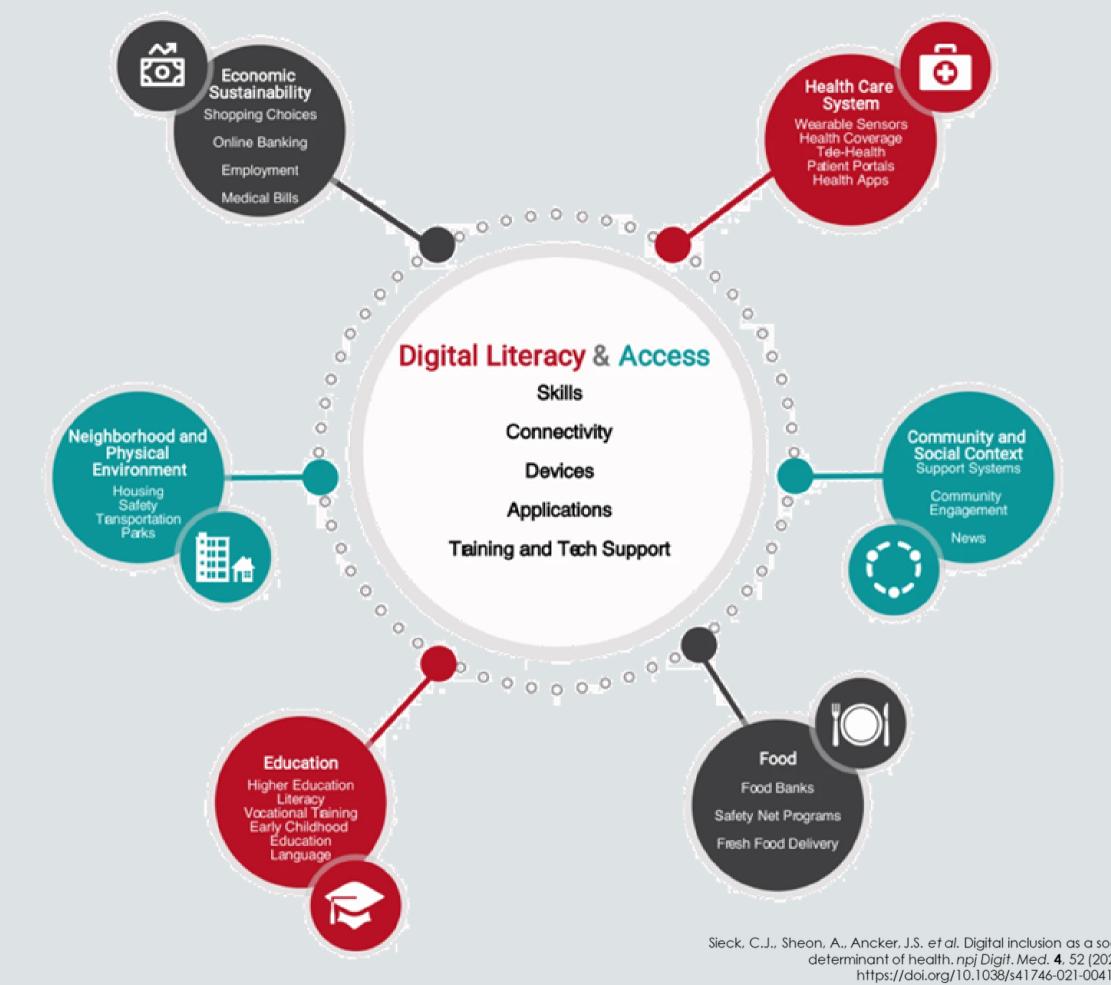


## **Digital Equity**

• Condition in which all individuals and communities have the information technology capacity needed for full participation in our society, democracy and economy.

# Digital Equity as a Social Determinant of Health

- Applications for employment and social services are increasingly and exclusively online
- Sources of health information and patient portals have been digitized
- Increased use of telehealth widening disparities
- Costs of equipping a person to use the Internet and devices to manage healthcare are more sustainable than treating active conditions



Sieck, C.J., Sheon, A., Ancker, J.S. et al. Digital inclusion as a social determinant of health. npj Digit. Med. 4, 52 (2021). https://doi.org/10.1038/s41746-021-00413-8

# The Wyoming BEAD and Digital Equity Plans

### Who to Contact

### **State Broadband Contacts**

#### Broadband Director, Wyoming Business Council Elaina Zempel elaina.zempel@wyo.gov 307-777-2802

#### NTIA Contacts

#### National Telecommunications and Information Administration

\*Funding period FY 2022 - 2026

- Intergovernmental Affairs Advisor Ed Duggan eduggan@ntia.gov 202-596-4431
- Federal Program Officer Sarah Smith ssmith@ntia.gov 202-836-2171

**ŠŠŠ** 

\$42.5 Billion

Broadband, Equity, Access and

Federal grant program to expand

Deployment (BEAD) Program

high-speed internet access by

funding planning, infrastructure

deployment and adoption programs.



INTERNET

FOR ALL



# See More Info at the QR Code

### **Broadband Funding Available for State and Local Governments** In the Infrastructure Investment and Jobs Act



### ▼ \$2.75 Billion

#### **Digital Equity Act Grants**

Three grant programs that promote digital equity, inclusion and adoption of broadband services.



State Digital Equity Planning Grant Program

B Digital Equity Competitive Grant Program

State Digital Equity Capacity Grant Program \$

### ▼ \$1 Billion

Enabling Middle Mile Broadband Infrastructure Program

Federal grant program to expand middle mile infrastructure and reduce the cost of connecting unserved and underserved areas.





### THE DIGITAL NAVIGATOR MODEL

"Adding Digital Equity to Our Social Safety Net",

### WHAT'S THE USE OF A DIGITAL NAVIGATOR?



#### WHO IS A DIGITAL NAVIGATOR?

#### HOW DOES IT WORK?





#### WHY DOES IT WORK?

NORTHSTAR

# DIGITAL

• Trusted guides helping their communities build digital skills

NAVIGATORS

- Volunteers or staff at **Community Anchor** Institutions (CAIs)
- Replicable Framework
- Customizable

# TELEHEALTH **ACCESS POINTS** (TAPS)

- Public Space with consideration
- Scalable on many different levels

# Models of Support for Digital Health Equity, Inclusion and Literacy

internet connection, device and privacy

 May also have support staff or digital navigators





#### TOOLKITS

### **Digital Navigation Toolkit**

BY NCTRC STAFF • AUGUST 8, 2023

Digital Health Navigators are individuals who address the whole digital inclusion process — connectivity, devices, and digital skills — to support community members and provide access to healthcare. This toolkit provides helpful resource links relating to digital navigation.

This post was originally published by NCTRC Staff and provided to NCTRC for syndication

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# Digital Health Navigation Resources

"The (Navigating the Telehealth Neighborhood) training program seems like one of the most comprehensive training resources for this purpose that I have seen."

# NAVIGATING NEIGHBORHOOD

A Guide to Telehealth Access for Digital Navigators





### Training is Live

-Success Story from the Course

# Telehealth Access Point (TAP) Mapping

My location

Type of visit

E Telehealth

Family Medicine

359 facilities found

DISCLAIMER

Service

Salt Lake City, UT, USA



· Address, city and state, zip code

Search radius in miles

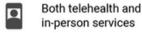
 Visit type by telehealth in-person or both

· Type of healthcare service

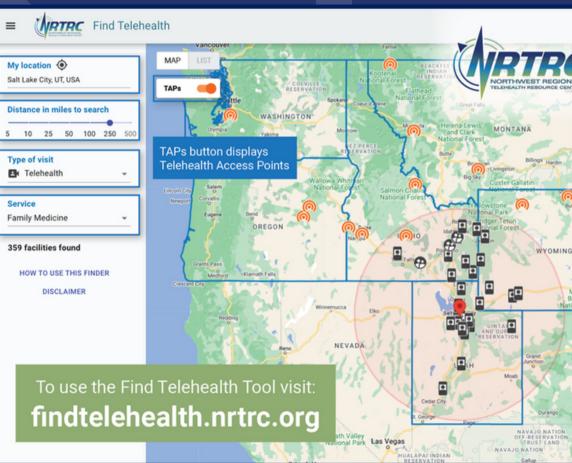
#### Icons on map



In-person services



Public facing Telehealth Access Point (TAP)



**Public Access Telehealth Spaces** 

PATHS

- Public space with connection, device and privacy considerations
- May also have support staff
- Scalable at many levels
- Scan the code below to submit a TAP!



# More Resources to support Digital Health Equity

Education Networks of <u>America</u> <u>Telehealth in</u> Libraries Guide

<u>NNLM</u> <u>Telehealth in</u> <u>Libraries</u> <u>Training</u>

<u>NRTRC Fact</u> <u>Sheets</u>

Idaho Library Commission Telehealth Toolkit



### Digital Health Equity, Day 3

# Join us on Wednesday, May 1st, for a full day dedicated to digital health equity.

Telehealth Technology Showcase National Telehealth Technology Telehealth Assessment Center (TTAC)

Digital Equity, the Super-Determinant of Health National Digital Inclusion Alliance (NDIA)

Telehealth in Indian Country: What You Need to Know Indian Health Service, Tele Behavioral Health Center of Excellence

Don't Get Lost In Translation: Build a Robust Language Access Plan for your Organization Linguava Telehealth as a Tool for Health Equity and Bodily Autonomy QueerDoc, University of Washington, Mount Sinai School of Medicine

Improving Digital Equity through Telehealth in Libraries

Ingenium Digital Health Advisors, Network of the National Library of Medicine, ID Commission for Libraries, University of Wyoming

Two Worlds Collide: Healthcare and Broadband Working Together in a Post-COVID Era Insure the Uninsured Project,

Schools, Health & Libraries Broadband Coalition, Solarity

NRTRC 2024 Conference The NEXT GENERATION of **TELEHEALTH** 

from Reactionary to Visionary

April 29 - May 1, 2024 Seattle, Washington

### NORTHWEST REGIONAL TELEHEALTH REBOURCE CENTER

# 2024 NRTRC Conference

The Next Generation of Telehealth: From Reactionary to Visionary



