

Wyoming Telehealth Consortium  
2024 Meeting Agendas and Minutes

January 30, 2024

February 27, 2024

# Wyoming Telehealth Consortium

## January 2024 Session Agenda

**Date:** Tuesday, January 30, 2024

**Time:** 3:00pm – 4:00pm MDT

**Location:** Zoom at <https://zoom.us/j/371954998>

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### *Agenda Item*

### *Lead/Facilitator*

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#### Meeting Agenda

1. Welcome and Introductions 2. Announcements i. Telehealth Booths in Libraries ii. Upcoming WyTN Webinars	<b>Dr. Johnson</b> , Chair, Wyoming Medicaid Medical Director  <b>Tai Baker</b> , Secretary, Program Manager, WyTN
3. New Business i. New Medicare Rules (Educational Session)	<b>Nicki Perisho</b> Program Director, Northwest Regional Telehealth Resource Center (NRTRC)
4. Old Business: i. Committee Updates a) Finance Committee b) Strategic Partners and Outreach Committee c) Steering Committee	<b>Faith Jones</b> , Treasurer, Finance Committee Chair, Director of Care Coordination and Lean Consultant, HealthTechS3  <b>Tom Lacock</b> , Strategic Partners and Outreach Committee Co-Chair, Associate Staff Director, AARP Wyoming  <b>Dr. Johnson</b> , Chair, Wyoming Medicaid Medical Director
5. Adjournment	<b>Dr. Johnson</b> , Chair, Wyoming Medicaid Medical Director

*Next meeting: Tuesday, February 27<sup>th</sup> (3:00pm – 4:00pm)*

# Wyoming Telehealth Consortium

## January 2024 Session Minutes

**Date:** Tuesday, January 30, 2024

**Time:** 3:00pm – 4:00pm MST

**Location:** <https://zoom.us/j/371954998>

### Attendees:

1. **Andrea Shipley** (Project Coordinator Senior, Wyoming Center on Aging)
2. **Ann Howard** (Program Director, Health Information Technology Management, Laramie County Community College)
3. **Briane Olson** (Psychiatric Mental Health Nurse Practitioner, The Art of Telepsychiatry)
4. **Brittany Brigham** (Project Coordinator, Wyoming Institute for Disabilities)
5. **Canyon Hardesty** (Assistant Director, Wyoming Institute for Disabilities)
6. **Deb Anderson** (Health Information Technology Consultant, Mountain Pacific Quality Health)
7. **Debra Antista-Bianchi** (Executive Director, Alzheimer's Association Wyoming Chapter)
8. **Elaina Zempel** (Broadband Manager, Wyoming Business Council)
9. **Emily Genoff** (Director of Business Development, Wyoming Behavioral Institute)
10. **Eric Boley** (President of the Wyoming Hospital Association)
11. **Faith Jones** (Director of Care Coordination and Lean Consultant, HealthTechS3)
12. **Idel Enriquez** (Bilingual Specialist, Natrona County Schools)
13. **Jaleen Johnson** (Program Manager, Northwest Regional Telehealth Resource Center)
14. **Jeffrey Dockter** (Chief of the Business Management Office, Enterprise Technology Services, State of Wyoming)
15. **Jody Haines** (Telehealth Director, Billings Clinic, Montana Telehealth Alliance)
16. **Kathleen McMahan** (Provider Relations Manager, Cigna)
17. **Lacey Reddick** (Memorial Hospital of Sweetwater County)
18. **Lisa Finkelstein** (Medical Director of Telehealth, St. John's Medical Center)
19. **Michelle Hilaire** (Acting Dean of the UW College of Health Sciences)
20. **Nicki Perisho** (Principal Investigator & Program Director, Northwest Regional Telehealth Resource Center)
21. **Patti Ellison**
22. **Paul Johnson** (Wyoming Medicaid Medical Director, State of Wyoming)
23. **Paula Kihn** (Associate Lecturer, Fay W. Whitney School of Nursing, University of Wyoming)
24. **Rex Gantenbein** (Board of Trustees Chair for Iverson Memorial Hospital)
25. **Robert Johnston** (Executive Director, Wyoming Health Council)
26. **Sarah Compton** (Telehealth Director, OneHealth)
27. **Sharon Weber** (Office of Rural Health Manager, Wyoming Department of Health)
28. **Sheila Bush** (Executive Director, Wyoming Medical Society)
29. **Tai Baker** (Program Manager, Wyoming Telehealth Network)
30. **Thomas Smoll** (Executive Director, University of Wyoming Family Clinics)
31. **Traci Blevins** (Telehealth Director, Wyoming Behavioral Institute)
32. **Virginia Vogt** (Case Manager, Align Services)
33. **Unknown Attendee**
34. **Unknown Attendee**

**Facilitator:** Dr. Paul Johnson

**Minutes:** Brittany Brigham

<p><b>Announcements</b> Tai Baker, Secretary, WyTN Program Manager</p>	<ul style="list-style-type: none"> <li>● Public Access Telehealth Spaces (PATHS) Project <ul style="list-style-type: none"> <li>○ Three public libraries in Wyoming now have a telehealth booth that is HIPAA-secure and ADA compliant. These booths are located in the Casper, Torrington, and Cody libraries.</li> <li>○ This project has been a partnership with the College of Education and Dr. Amanda DeDiego.</li> <li>○ Additional funding has been received to support this initiative. Telehealth booths will be installed in three other libraries throughout the state. The team is working on securing the locations.</li> </ul> </li> <li>● Upcoming WyTN Webinars: <ul style="list-style-type: none"> <li>○ January 31 (12:00pm – 1:00pm): Wyoming 211 and Available Telehealth Resources</li> <li>○ February 28 (12:00pm – 1:00pm): PATHS Project</li> <li>○ Register on the <a href="#">WyTN Website!</a></li> </ul> </li> </ul>
<p><b>New Medicare Rules</b> Nicki Perisho Program Director, Northwest Regional Telehealth Resource Center (NRTRC)</p>	<ul style="list-style-type: none"> <li>● <a href="#">2024 Physician Fee Schedule Final Rule Telehealth Updates</a></li> </ul>
<p><b>Finance Committee Updates</b> Faith Jones, Treasurer, Finance Committee Chair, Director of Care Coordination and Lean Consultant, HealthTechS3</p>	<ul style="list-style-type: none"> <li>● Faith and Deb put together a Request for Information (RFI) that was approved by the Steering Committee.</li> <li>● The RFI was sent out by Tom Lacock to the Wyoming Community College Commission.</li> <li>● Faith spoke with Minden Fox, who is a professor of marketing and entrepreneurship at Laramie County Community College. Minden loved the RFI and is taking it as one of three others to her entrepreneurial class. Her students will be putting together a marketing plan for free.</li> <li>● We will receive at least a couple, if not four different marketing plans for our telehealth awareness campaign, all out of that class. She currently has a class of 16 students.</li> <li>● The marketing plan should be available by the end of the semester.</li> <li>● Once the Finance Committee receives the marketing plans, they will discuss which ones they like and look into funding. Perhaps another class in the future could implement the plan as a course project.</li> <li>● If anyone has any connections with students or professors in graphic arts programs throughout the state, please reach out to Faith (faith.jones@health-tech.us).</li> </ul>
<p><b>Strategic Partners and Outreach Committee Update</b> Rex Gantenbein, SPOC Committee Co- Chair, Ivinson Memorial Hospital Board of Trustees Chair</p>	<ul style="list-style-type: none"> <li>● Deb Anderson shared Medicare data during the committee’s last meeting.</li> <li>● The data trends showed that telehealth usage increased at the beginning of COVID but has tapered off a bit since then. There are some spikes in usage during the winter months.</li> <li>● Wyoming’s telehealth usage is less than the national usage, but it follows the same type of trend.</li> </ul>

<b>Adjournment</b> Dr. Paul Johnson, Chair, Wyoming Medicaid Medical Director	<ul style="list-style-type: none"><li>• Jena Smith, the CEO of WIM Tracking, will join us at our next Consortium to provide an overview of these services.</li><li>• Deb Anderson will also present data on Medicare usage during the next Consortium.</li><li>• See you all next month!</li></ul>
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**Next Meeting:** February 27, 2024 (3:00pm – 4:00pm)

# Wyoming Telehealth Consortium

## February 2024 Session Agenda

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### *Agenda Item*

### *Lead/Facilitator*

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#### Meeting Agenda

<ul style="list-style-type: none"><li>1. Welcome and Introductions<ul style="list-style-type: none"><li>i. Guest Introductions</li></ul></li><li>2. Announcements<ul style="list-style-type: none"><li>i. Upcoming WyTN Webinar</li></ul></li></ul>	<p><b>Dr. Johnson</b>, Chair, Wyoming Medicaid Medical Director</p> <p><b>Tai Baker</b>, Secretary, Program Manager, WyTN</p>
<ul style="list-style-type: none"><li>3. New Business<ul style="list-style-type: none"><li>i. WIM Tracking (Educational Session)</li><li>ii. Audio Only Telehealth Services</li><li>iii. CONNECT Act Updates</li><li>iv. April Consortium Meeting Date</li></ul></li></ul>	<p><b>Jena Smith</b> WIM Tracking CEO</p> <p><b>Faith Jones</b>, Treasurer, Finance Committee Chair, Director of Care Coordination and Lean Consultant, HealthTechS3</p> <p><b>Dr. Johnson</b>, Chair, Wyoming Medicaid Medical Director</p>
<ul style="list-style-type: none"><li>4. Old Business<ul style="list-style-type: none"><li>i. Committee Updates<ul style="list-style-type: none"><li>a) Finance Committee</li><li>b) Strategic Partners and Outreach Committee</li><li>c) Steering Committee</li></ul></li></ul></li></ul>	<p><b>Faith Jones</b>, Treasurer, Finance Committee Chair, Director of Care Coordination and Lean Consultant, HealthTechS3</p> <p><b>Tom Lacock</b>, Strategic Partners and Outreach Committee Co-Chair, Associate Staff Director, AARP Wyoming</p>

	<b>Dr. Johnson</b> , Chair, Wyoming Medicaid Medical Director
5. Adjournment	<b>Dr. Johnson</b> , Chair, Wyoming Medicaid Medical Director

*Next meeting: Tuesday, March 26<sup>th</sup> (3:00pm – 4:00pm)*

# Wyoming Telehealth Consortium

## February 2024 Session Minutes

**Date:** Tuesday, February 27, 2024

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**Location:** <https://zoom.us/j/371954998>

### Attendees:

1. **Andrea Shipley** (Project Coordinator Senior, Wyoming Center on Aging)
2. **Andrew Freedman** (Pulmonologist, Evanston Regional Hospital Sleep Medicine Center)
3. **Ann Clement** (Public Policy Manager, Alzheimer’s Association Wyoming Chapter)
4. **Brittany Brigham** (Project Coordinator, Wyoming Institute for Disabilities)
5. **Canyon Hardesty** (Assistant Director, Wyoming Institute for Disabilities)
6. **Debra Antista-Bianchi** (Executive Director, Alzheimer’s Association Wyoming Chapter)
7. **Emily Genoff** (Director of Business Development, Wyoming Behavioral Institute)
8. **Emily Kirsch** (Project Coordinator Senior, Wyoming Institute for Disabilities)
9. **Faith Jones** (Director of Care Coordination and Lean Consultant, HealthTech)
10. **Jane Cramb** (Resource Database Supervisor, Wyoming 211)
11. **Jeffrey Dockter** (Chief of the Business Management Office, Enterprise Technology Services, State of Wyoming)
12. **Jena Smith** (CEO, WIM Tracking)
13. **Jody Haines** (Telehealth Director, Billings Clinic, Montana Telehealth Alliance)
14. **Kathleen McMahan** (Provider Relations Manager, Cigna)
15. **Larissa Skinner** (Account Manager, Mountain Pacific Quality Health)
16. **Lauren Bates** (Connections Program Coordinator, St John’s Health)
17. **Lisa Finkelstein** (Medical Director of Telehealth, St. John’s Medical Center)
18. **Maribel Frank** (Senior Director of Telehealth Operations, Banner Health)
19. **Michelle Hilaire** (Acting Dean of the UW College of Health Sciences)
20. **Paul Johnson** (Wyoming Medicaid Medical Director, State of Wyoming)
21. **Rex Gantenbein** (Board of Trustees Chair for Iverson Memorial Hospital)
22. **Robert Johnston** (Executive Director, Wyoming Health Council)
23. **Sara Long** (Senior Information Specialist, WIM Tracking)
24. **Sharon Weber** (Office of Rural Health Manager, Wyoming Department of Health)
25. **Tai Baker** (Program Manager, Wyoming Telehealth Network)
26. **Thomas Smoll** (Executive Director, University of Wyoming Family Clinics)
27. **Tom Lacock** (Associate State Director, AARP Wyoming)
28. **Traci Blevins** (Telehealth Director, Wyoming Behavioral Institute)

**Facilitator:** Dr. Paul Johnson

**Minutes:** Brittany Brigham

<b>Announcements</b> Tai Baker, Secretary, WyTN Program Manager	<ul style="list-style-type: none"><li>• Upcoming WyTN Webinar: Public Access Telehealth Spaces (PATHS) Project<ul style="list-style-type: none"><li>○ Wednesday, February 28<sup>th</sup> (12:00pm – 1:00pm MT).</li><li>○ Tai Baker and Dr. Amanda DeDiego will be presenting.</li><li>○ <a href="#">Register today!</a></li></ul></li></ul>
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<p><b>WIM Tracking</b> Jena Smith, CEO, WIM Tracking</p>	<ul style="list-style-type: none"> <li>• <a href="#">WIM Tracking Presentation</a></li> <li>• <a href="#">South Carolina Telehealth Utilization Portal (SCTA) Presentation</a></li> <li>• View page 8 of the WIM Tracking Presentation for more resources.</li> </ul>
<p><b>New Business Updates</b> Faith Jones, Treasurer, Finance Committee Chair, Director of Care Coordination and Lean Consultant, HealthTech</p>	<ul style="list-style-type: none"> <li>• <b>Audio Only Telehealth Services</b> <ul style="list-style-type: none"> <li>○ <a href="#">Click here to view the 2024 Physician Fee Schedule Final Rules – Telehealth Codes</a></li> <li>○ Some of the services that can be provided by audio-only include: <ul style="list-style-type: none"> <li>▪ Smoking intervention types of things.</li> <li>▪ Advanced care planning.</li> <li>▪ Social determinants of health risk assessments.</li> <li>▪ Alcohol misuse screenings.</li> <li>▪ Various counseling screenings and depression screenings.</li> </ul> </li> </ul> </li> <li>• <b>CONNECT for Health Act</b> <ul style="list-style-type: none"> <li>○ Faith has been writing letters to Representative Hageman. A member from her office called back with questions. Faith provided education on telehealth.</li> <li>○ View the full <a href="#">CONNECT for Health ACT</a> for more information.</li> <li>○ There are currently 61 co-sponsors in the Senate and 22 co-sponsors in the house.</li> <li>○ This Act would make temporary telehealth flexibilities permanent.</li> <li>○ This bill also includes payment parity.</li> </ul> </li> </ul>
<p><b>WTC Committee Updates</b> Faith Jones, Treasurer, Finance Committee Chair, Director of Care Coordination and Lean Consultant, HealthTech</p> <p>Rex Gantenbein, SPOC Committee Co- Chair, Ivinson Memorial Hospital Board of Trustees Chair</p>	<ul style="list-style-type: none"> <li>• <b>Finance Committee</b> <ul style="list-style-type: none"> <li>○ Some students from the LCCC marketing class are still working on putting together a proposal for the Consortium for the marketing campaign.</li> </ul> </li> <li>• <b>SPOC Committee</b> <ul style="list-style-type: none"> <li>○ Did not meet this month.</li> </ul> </li> </ul>
<p><b>Adjournment</b> Dr. Paul Johnson, Chair, Wyoming Medicaid Medical Director</p>	<ul style="list-style-type: none"> <li>• Dustin Brown (Project AWARE Director) will be presenting at the Consortium next month.</li> <li>• Thank you everyone! See you in March.</li> </ul>

**Next Meeting:** March 26, 2024 (3:00pm – 4:00pm)