

Wyoming Telehealth Network

January Spotlight: Kathryn Masters



I completed the Telehealth Coordinators course during the Spring 2023 semester. At the time I was in the second of four semesters of the Health Information Technology Management (HITM) Program and this was an additional course offering. I was interested in how I could integrate this skill into my plans to work in the HITM field. I have also used telehealth extensively as a patient through the Veteran's Administration Healthcare System, so I recognize its value. Many see this as a new technology, but for me, I have been using it for years.

I found the course to be challenging and enlightening. I had no idea about the scope of telehealth. There is so much to look forward to within healthcare as it relates to telehealth. The role of the coordinator is extremely important and having trained people to facilitate scheduling and assist physicians and patients with attending appointments is critical.

After taking this course I am more in tune with the varied types of telehealth. I am able to step into a position as a coordinator with an understanding as to my role and duties.