

Wyoming Telehealth Consortium

2022 Meeting Minutes

January 25, 2022

February 22, 2022

March 29, 2022

April 26, 2022

May 31, 2022

June 28, 2022

July 26, 2022

August 30, 2022

September 27, 2022

October 25, 2022

November 28, 2023 – Cancelled

December 13, 2022

Wyoming Telehealth Consortium

January Session Minutes

Date: Tuesday, January 25, 2022

Time: 3:00pm – 4:30pm MDT

Location: Zoom (<https://zoom.us/j/371954998>)

Attendees:

1. **Andrea Bailey** (HIT Outreach Coordinator/Initial Health Risk Assessment Program Manager, WDH, WYFI)
2. **Andrea Shipley** (Project Coordinator, Senior, Wyoming Telehealth Network)
3. **Brenda Cordle** (Experience Manager - Provider Solutions and Operations, Cigna)
4. **Cede Angel** (Project Coordinator, Assistant, Wyoming Telehealth Network)
5. **Celeste Spoonhunter** (Wind River Family and Community Health Care System)
6. **Chuck Grenfell**
7. **Claire Hurley** (FCC Subsidy for Rural Healthcare Providers)
8. **Deb Anderson** (Health Information Technology Consultant, Mountain Pacific Quality Health)
9. **Debbie Paiz** (Systems Manager, Wyoming Department of Health)
10. **El Cameron** (Program Manager, Wyoming Department of Health)
11. **Emily Genoff** (Director of Business Development, Wyoming Behavioral Institute)
12. **Eric Boley** (President, Wyoming Hospital Association)
13. **Faith Jones** (Director of Care Coordination and Lean Consultant, HealthTechS3)
14. **James Bush** (State Medicaid Medical Director, Wyoming Department of Health)
15. **Jane Cramb** (Wyoming 2-1-1)
16. **Kevin Smith** (Telehealth Program Manager, Cheyenne Regional Medical Center & Wyoming Institute of Population Health)
17. **Lindsey Hall**
18. **Lisa Ammons** (Community Engagement Manager, Unite Us)
19. **Lisa Finkelstein** (Medical Director of Telehealth/Urologist, St. John's Medical Center)
20. **Maribel Frank** (Director, Regional Telehealth Operations, Banner Health)
21. **Marty Carollo** (Govt Relations & Strategic Partnerships, All West Communications)
22. **Megan Selheim** (Young and Youth Adult Program Manager, Wyoming Department of Health, Public Health)
23. **Michelle Hilaire** (Associate Dean for Student Affairs, University of Wyoming)
24. **Misty Pacheco** (Provider Relations Advocate, WYhealth by Optum)
25. **Morris McGaugh** (Director of Provider Networks, Mountain Health CO-OP)
26. **Quique Girones** (Executive Director, Alzheimer's Association)
27. **Rex Gantenbein** (Board of Trustees Chair for Ivinson Hospital)
28. **Rob Johnston** (Wyoming Health Council)
29. **Ryan Harmon** (Community Health Center Central Wyoming)
30. **Sharon Weber** (Wyoming Department of Health Rural Health)
31. **Shawna Pena** (Unit Manager, Office of Rural and Frontier Health, PH Division, WDH)
32. **Sue Wilson** (Representative, State of Wyoming)
33. **Tai Baker** (Program Manager, Wyoming Telehealth Network)
34. **Tom Lacock** (Associate Staff Director, AARP Wyoming)
35. **Traci Blevins** (Outpatient/Telehealth Director, Wyoming Behavioral Institute)
36. **Vanessa Hernandez** (Wyoming Department of Health, Public Health Division)

Facilitator: Wyoming Telehealth Network – Tai Baker

Minutes: Cede Angel

Welcome and Overview

Tai Baker

- Welcome to all new consortium attendees
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UW Telehealth Curriculum Survey

Tai Baker

- The University of Wyoming is currently developing coursework to increase knowledge, skills and competencies in telepractice for pre-service students in Pharmacy, Social Work, Speech Language Pathology, Nursing and Kinesiology and Health
 - As a current practicing provider, we would like to know what knowledge, skills and experiences are most important for future providers
 - <https://redcap.uwyo.edu/surveys/?s=NDCAYJKKPN4Y9TLL> (Please note that the survey may take a longer time to load than normal)
-

WyTN Update

Andrea Shipley

- Networking has included:
 - Working with WIM Tracking to share finalized re-enrollment information to help further our efforts for both the directory and the interactive map of telehealth providers
 - Boosting publicity for Healthy U through the Wyoming Center on Aging - Healthy U is health education program that teaches anyone with a chronic health conditions skills to better manage their health and is delivered using telehealth
 - January Webinar: Wednesday, January 26, 2022 (recording will be available within 2 weeks)
 - Title: Best Practices for Mastering the Logistics of Telehealth Billing and Coding for Payees
 - Presenters: Amy Hayes, CEO/Owner of The Office Assistant, LLC and Lindsay Conyers, Medicaid Benefits Quality Control Manager
 - Full report has been included in these minutes below
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Telehealth Funding Discussion**Steering Committee Update**

Dr. James Bush

- The JAC has struck down the request for \$3 million dollars in funding for telehealth
 - How can we continue on with resources we currently have?
 - Pooling from other sources – finance committee could help turn focus to finding money
 - Majority Floor Leader Sommers has shown interest in mental health issues (Rep. Wilson will continue to have a discussion with Sommers)
 - Discussion around the Governor and the plan to on putt ARPA money in Rainy Day Fund: “a fund of money set aside especially by a government to be used during a time of revenue shortfalls or budget deficits”
 - There is concern with using one time money to fund operational things that we might now have the ongoing revenue for but might not in the future – would rather use for infrastructure or a one-time training program
 - We all have local legislatures, senators, and representatives that we can contact to let them know the importance of telehealth in Wyoming
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- Tip from Rep. Wilson: consider including real numbers and statistics in the information that you share so it can put things into better perspective
 - Steering Committee received updates from the other committees
 - Discussion on finance committee:
 - The Consortium's goal is for the Finance Committee to facilitate and help other facilities identify and apply for grants
 - Scope of Wyoming Telehealth Consortium: promote and facilitate the growth of telehealth in the state of Wyoming
 - WTC should strive to be seen as a place to bring resources (from resource centers such as NRTRC) to a Wyoming level of understanding to make them more specific for the state
 - Dr. Bush is working with Lori Brand to get the WTC charter cleaned up – the Steering Committee will review at the February meeting
 - There is now a Gmail account for the WTC for a place to store Consortium materials on the Google drive (all Steering Committee members will be given access to the WTC folder on the drive)
 - This drive will be a place for chairs to store their meeting minutes, agendas, and additional materials
 - Bill Vajda is the new state CIO (Chief Information Officer) – will be a great person to reach out to to see if there is interest in becoming involved in WTC

**Strategic Partners
and Outreach
Committee (SPOC)
Update**

Tom Lacock & Rex
Gantenbein

- The SPOC (Strategic Partners and Outreach Committee) meets next week, so they will have more to report next meeting
- Items in their agenda include:
 - Broadband projects going through the legislative process
- If you are interested in joining the SPOC, please reach out to Tom Lacock (tlacock@arp.org)

**Finance Committee
Update**

El Cameron

- The Finance Committee has been examining their charter, as well as welcoming some new members
 - An important task the committee has started is creating a work plan
 - The plan includes activities, expected outputs, timelines, key milestones, and which members will be doing what
 - Current priorities:
 - Working on core activities (defining roles, responsibilities, priorities and purpose)
 - Technical Assistance
 - Fundraising
 - Advocacy
 - Finance Committee can be a bridge between telehealth resource centers and local resources
 - Look through grant opportunities so that they can be brought to local entities' attention
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- As Finance Committee discovers grants that are available, they could be put on the Office of Rural Health's website
 - Finance Committee will plan on working on a tool kit on how to apply for a grant
 - They will start by looking at what telehealth resource centers have already put together – NRTRC

 - Sign up for Office of Rural Health email list:
<https://health.wyo.gov/publichealth/rural/officeofruralhealth/>

 - Discussion around how some funding is wrote in that you need a consortium or group of rural healthcare providers -
<https://www.usac.org/>

 - Next Finance Committee meeting is on Thursday, February 10 at 11:00am
 - If you want to attend, email El at kyle.cameron@wyo.gov

Adjournment

1. VeeOne will present be presenting at the February Consortium meeting
2. By-laws will be brought forth to this group for a vote by voting members next meeting

Next WTC Meeting: Tuesday, February 22, 2022, 3:00pm – 4:30pm

Wyoming Telehealth Consortium

February Session Minutes

Date: Tuesday, February 22, 2022

Time: 3:00pm – 4:30pm MDT

Location: Zoom (<https://zoom.us/j/371954998>)

Attendees:

37. **Amanda DeDiego** (Assistant Professor, Counseling Center, University of Wyoming)
38. **Amy Surdam** (FNP, Nova Health Urgent Care)
39. **Andrea Shipley** (Project Coordinator, Senior, Wyoming Telehealth Network)
40. **Carolyn Conlin** (Clinical Project Manager, Wyoming Primary Care Association)
41. **Cede Angel** (Project Coordinator, Assistant, Wyoming Telehealth Network)
42. **Celeste Spoonhunter** (Wind River Family and Community Health Care System)
43. **Claire Hurley** (President, American Telemedicine Connect Consortium)
44. **David Wheeler** (Neurologist, Medical Director, Wyoming Neurologic Associates, Wyoming Medical Center Telestroke)
45. **Deb Anderson** (Health Information Technology Consultant, Mountain Pacific Quality Health)
46. **Debbie Paiz** (Systems Manager, Wyoming Department of Health)
47. **El Cameron** (Program Manager, Wyoming Department of Health)
48. **Emily Genoff** (Director of Business Development, Wyoming Behavioral Institute)
49. **Eric Boley** (President, Wyoming Hospital Association)
50. **Eric Whitfield** (Healthcare Systems Innovations Coordinator, Wyoming Department of Health, Public Health Division)
51. **Halide Porras** (VeeOne Health)
52. **James Bush** (State Medicaid Medical Director, Wyoming Department of Health)
53. **Jeff England** (Chief Financial Officer, Silver Star Communications)
54. **Kevin Bohnenblust** (Executive Director, Wyoming Board of Medicine)
55. **Kevin Smith** (Telehealth Program Manager, Cheyenne Regional Medical Center & Wyoming Institute of Population Health)
56. **Kristen Jumps** (VeeOne Health)
57. **Lisa Finkelstein** (Medical Director of Telehealth/Urologist, St. John's Medical Center)
58. **Lori Brand** (Legal Analyst, Wyoming Department of Health, Division of Healthcare Financing)
59. **Maribel Frank** (Director, Regional Telehealth Operations, Banner Health)
60. **Mark Kelly** (Health Program Specialist, WDH Aging Division - Community Living Section)
61. **Megan Selheim** (Young and Youth Adult Program Manager, Wyoming Department of Health, Public Health)
62. **Moe Abotteen** (VeeOne Health)
63. **Morris McGaugh** (Director of Provider Networks, Mountain Health CO-OP)
64. **Quique Girones** (Executive Director, Alzheimer's Association)
65. **Ray Brand** (IT Coordinator/Enterprise Architect, State of Wyoming - Enterprise Technology Services/Office of the CIO)
66. **Rob Johnston** (Wyoming Health Council)
67. **Ryan Harmon** (Director of Operations, Community Health Centers of Central Wyoming)
68. **Ryan Jeffcoat** (VeeOne Health)
69. **Sam Gardner** (State Director, Wyoming, American Heart Association)
70. **Shaji Skaria** (VeeOne Health)
71. **Sharon Weber** (Wyoming Department of Health Rural Health)
72. **Tai Baker** (Program Manager, Wyoming Telehealth Network)
73. **Tom Lacock** (Associate Staff Director, AARP Wyoming)
74. **Traci Blevins** (Outpatient/Telehealth Director, Wyoming Behavioral Institute)
75. **Vanessa Hernandez** (Wyoming Department of Health, Public Health Division)
76. **Vivian Swallow** (Population Health Supervisor, Wind River Family and Community Health Care System)
77. **Zeeshan Hafeez** (VeeOne Health)

Facilitator: Wyoming Telehealth Network – Tai Baker

Welcome and Overview
Tai Baker

- Welcome to all new consortium attendees, as well as our presenters & guests from VeeOne Health
 - Kristen Jumps, Zeeshan Hafeez, Moe Abotteen, Shaji Skaria, Halide Porras, and Ryan Jeffcoat
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Presentation from VeeOne Health
Kristen Jumps
Zeeshan Hafeez
Moe Abotteen

- Presentation attached to these minutes below
 - VeeOne did a technology demonstration
 - Presented on the interaction of VeeKart (onsite nurse) and VeeDoc (provider side)
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Vote on Amended Charter and Bylaws of the Consortium
James Bush

- Lori Brand and Dr. Bush and Sharon Weber went over the charter and bylaws for the WTC
 - Steering committee had some points of discussion in terms of language
 - Both were voted on by WTC voting members to be carried/approved
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Steering Committee Update
Dr. James Bush

- Review charter and bylaws to bring for the vote
 - Heard updates from Finance and SPOC Committees
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Strategic Partners and Outreach Committee (SPOC) Update
Tom Lacock & Rex Gantenbein

- SPOC met at the end of January and had discussion about what is happening in legislature
 - Have not heard too many updates on Block Chain Committee
 - SPOC decided they want to focus on mental health in the next year and plan to build out a network of mental health providers
 - Appointed an Action Committee (subcommittee) with the goal to find funding, come up with an action plan, and create a Telemental health network to coordinate services
 - Next meeting is on Monday, February 28, 9:00-10:00am – Reach out to Tom Lacock if interesting in joining the committee
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Finance Committee Update
El Cameron

- Started discussing toolbox for people applying for grants
 - What grants are currently available/out there?
 - Who could Finance Committee reach out to apply for the grant?
 - Rural Communities Opioid Response Program – Finance Committee reached out to entities that should be applying and offered technical assistance
 - Finance Committee had a discussion about the concept for “telehealth pods” in public libraries for people to do telehealth appointments
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- The Committee is keeping track of requests and needs of consortium to start seeking funding
 - Next meeting is on Thursday, March 10, 11-12pm – reach out to El if you have any questions or are interested in joining the committee
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Adjournment

Next WTC Meeting: Tuesday, March 29, 2022, 3:00pm – 4:30pm

Wyoming Telehealth Consortium

March Session Minutes

Date: Tuesday, March 29, 2022

Time: 3:00pm – 4:30pm MDT

Location: Zoom (<https://zoom.us/j/371954998>)

Attendees:

78. **Alicia Ammons** (Community Engagement Manager, Unite Us)
79. **Andi Summerville** (Executive Director, WAMHSAC)
80. **Andrea Shipley** (Project Coordinator, Senior, Wyoming Telehealth Network)
81. **Andrew Freedman** (MD, FCCP, FAASM, Evanston Regional Hospital Sleep Medicine Center)
82. **Bee Cordle** (Experience Manager - Provider Solutions and Operations, Cigna)
83. **Canyon Hardesty** (Associate Director, Community Education and Training, Wyoming Institute for Disabilities)
84. **Cede Angel** (Project Coordinator, Assistant, Wyoming Telehealth Network)
85. **Debbie Paiz** (Systems Manager, Wyoming Department of Health)
86. **Emily Genoff** (Director of Business Development, Wyoming Behavioral Institute)
87. **Eric Whitfield** (Healthcare Systems Innovations Coordinator, Wyoming Department of Health, Public Health Division)
88. **James Bush** (State Medicaid Medical Director, Wyoming Department of Health)
89. **Jane Cramb** (Resource Database Supervisor, Wyoming 2-1-1)
90. **Jeff England** (Chief Financial Officer, Silver Star Communications)
91. **Kevin Bohnenblust** (Executive Director, Wyoming Board of Medicine)
92. **Lisa Finkelstein** (Medical Director of Telehealth/Urologist, St. John's Medical Center)
93. **Lori Brand** (Legal Analyst, Wyoming Department of Health, Division of Healthcare Financing)
94. **Maribel Frank** (Director, Regional Telehealth Operations, Banner Health)
95. **Megan Hansen** (Data and Health Informatics Manager, WYPCA)
96. **Megan Selheim** (Young and Youth Adult Program Manager, Wyoming Department of Health, Public Health)
97. **Michelle Hilaire** (Associate Dean for Student Affairs, University of Wyoming)
98. **Morris McGaugh** (Director of Provider Networks, Mountain Health CO-OP)
99. **Ray Brand** (IT Coordinator/Enterprise Architect, State of Wyoming - Enterprise Technology Services/Office of the CIO)
100. **Rex Gantenbein** (Board of Trustees Chair for Ivinson Hospital)
101. **Sharon Weber** (Wyoming Department of Health Rural Health)
102. **Shawna Pena** (Unit Manager, Office of Rural and Frontier Health, Public Health Division, WDH)
103. **Tai Baker** (Program Manager, Wyoming Telehealth Network)
104. **Vanessa Hernandez** (Wyoming Department of Health, Public Health Division)

Welcome and Overview

Tai Baker

- Welcome to any new attendees of the Consortium
 - Andrea Shipley provided an update from the Wyoming Telehealth Network (report included in these meeting minutes)

 - Welcome, Dr. Andrew Freedman, MD, FCCP, FAASM, who is the Medical Director of the Sleep Medicine Center in Evanston, WY
 - Dr. Freedman has been doing telehealth since 2014 (critical care, pulmonary, and sleep medicine)
 - Joined the consortium to listen in and discuss the possible changes in the telemedicine environment as the pandemic comes to an end
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Steering Committee Update

Dr. James Bush

- The Steering Committee heard updates from the other committees
- Question: does Wyoming have a map of broadband access in Wyoming? Yes - <https://wyomingbusiness.org/communities/broadband/>
- There are concerns about broadband not being seen as a priority as the pandemic comes to an end (especially in legislature)
 - How can we keep the efforts for broadband going strong?
- Discussion around agenda items for next WTC meeting:
 - End of the PHE (In Wyoming) Discussion
 - Legislative update
 - Connect America CARES funding project update
 - Discussion around PHE licensing in Wyoming – how can we provide resources/assistance to help providers become licensed in Wyoming?

Strategic Partners and Outreach Committee (SPOC) Update

Rex Gantenbein

- The committee has a Telemental Health presentation with a North Carolina organization on April 14
- Examining working models of telemental health for Wyoming to consider and replicate
- Discussed the SPOC's primary goals
 - This group wants to focus on reaching consumers more
 - How can we market better to reach consumers?
- Idea to work with employers to then reach employees on the subject of telehealth
- Doing more outreach, including to the Wyoming Business Alliance
- Comes back to educating people – address any misinformation surrounding telehealth
- Continue to increase awareness of people within legislature to get some champions

Finance Committee Update

Andrea Shipley

- Andrea Shipley gave a brief overview in place of El Cameron
- The Finance Committee continues to meet and develop a tool kit
- Paying attention to legislation that impacts telehealth

HHS Guidance for Healthcare Providers on Civil Rights Protections for People with Disabilities

Canyon Hardesty

- <https://www.hhs.gov/civil-rights/for-providers/civil-rights-covid19/index.html>
- Review this link and feel free to use as a resource
- While this is not specific to telehealth, it is important to provide care and access to everyone
- Keeping in mind that some individual need care that looks different than others'
- This is a great call to attention on civil rights in general

Open Discussion

- Link from Dr. Bush: <https://www.childwelfare.gov/pubPDFs/safecare.pdf>
 - Discussion around House Bill 85: <https://www.wyoleg.gov/Legislation/2022/HB0085>
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Next WTC Meeting: Tuesday, April 26, 2022, 3:00pm – 4:30pm

Wyoming Telehealth Consortium

April Session Minutes

Date: Tuesday, April 26, 2022

Time: 3:00pm – 4:30pm MDT

Location: Zoom (<https://zoom.us/j/371954998>)

Attendees:

105. **Amanda DeDiego** (Assistant Professor, Counseling Center, University of Wyoming)
106. **Amy Surdam** (FNP, Nova Health Urgent Care)
107. **Andrea Shipley** (Project Coordinator, Senior, Wyoming Telehealth Network)
108. **Cede Angel** (Project Coordinator, Assistant, Wyoming Telehealth Network)
109. **Deb Anderson** (Health Information Technology Consultant, Mountain Pacific Quality Health)
110. **Debbie Paiz** (Systems Manager, Wyoming Department of Health)
111. **El Cameron** (Program Manager, Wyoming Department of Health)
112. **Emily Genoff** (Director of Business Development, Wyoming Behavioral Institute)
113. **Eric Whitfield** (Healthcare Systems Innovations Coordinator, Wyoming Department of Health, Public Health Division)
114. **Lisa Finkelstein** (Medical Director of Telehealth/Urologist, St. John's Medical Center)
115. **Maribel Frank** (Director, Regional Telehealth Operations, Banner Health)
116. **Megan Selheim** (Young and Youth Adult Program Manager, Wyoming Department of Health, Public Health)
117. **Morris McGaugh** (Director of Provider Networks, Mountain Health CO-OP)
118. **Quique Girones** (Executive Director, Alzheimer's Association)
119. **Ray Brand** (IT Coordinator/Enterprise Architect, State of Wyoming - Enterprise Technology Services/Office of the CIO)
120. **Sharon Weber** (Wyoming Department of Health Rural Health)
121. **Tai Baker** (Program Manager, Wyoming Telehealth Network)
122. **Tom Lacock** (Associate Staff Director, AARP Wyoming)
123. **Vanessa Hernandez** (Wyoming Department of Health, Public Health Division)
124. **Cathy Buschmeier** (Injury Prevention Coordinator, Wyoming Department of Health, Public Health Division)
125. **Megan Hansen** (Data and Health Informatics Manager, Wyoming Primary Care Association)
126. **Michelle Hilaire** (Associate Dean for Student Affairs, University of Wyoming)
127. **Rex Gantenbein** (Board of Trustees Chair for Ivinson Hospital)
128. **Ryan Jackson** (MD)
129. **Tim Caswell** (Data Analyst, Wyoming Department of Health Medicaid/Wyoming Frontier Information HIE)
130. **Andrew Freedman** (MD, FCCP, FAASM, Evanston Regional Hospital Sleep Medicine Center)
131. **Lisa Ammons** (Community Engagement Manager, Unite Us)
132. **Mike Yin** (Representative, State of Wyoming)
133. **Sue Wilson** (Representative, State of Wyoming)

Welcome and Overview

Tai Baker

- Overview of agenda
- Welcome to any new attendees

Connect America Update

Sindy Von Bank

- Remote Patient Monitoring (RPM) Program Update
 - Connect America is the largest independent provider in the US for emergency response systems
 - Focus on care for patients in their homes
 - Wyoming Department of Health secured some FCC grant funds for RPM for telehealth at the end of 2020
 - 25 Wyoming providers applied for the funding/RPM devices
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- 16 of those providers implemented a program
 - Staffing shortage has been noted as one of the biggest barriers in terms of the program and keeping it going
 - 7-8 providers are successfully utilizing and continuing the program

Questions for Sindy:

- How many patients has this impacted in the state?
 - A couple hundred
- What are some additional barriers other than staffing shortages?
 - Cellular service and the lack of it in certain areas
- What additional supports do providers need to help make them implement?
 - Connect America has worked with groups (trainings, procedures, etc.) but if there are no champions in the organization leading the charge and identifying patients (chronic, high risk), it doesn't become a priority in the organization
- Does Connect America have information on ROI and ROH (return on investment and health) for RPM?
 - Providers should bring in around \$100 a month per patient after communication fees are paid (additional cost savings around saved visits to ED, etc.)
 - Devices are covered with the grant but there is a monthly cost per patient (\$40 per patient per month for communication fees)
- What parameters are being monitored?
 - Includes pulse oximeter, blood pressure, heart rate, temperature and glucometer
- What technology is still left and available?
 - 30 tablets and 95 peripherals remain
- Do VA patients have access to this program?
 - Yes, they could if the VA wanted to get the program set up and get some devices
 - Anyone in the state who is wanting to start the program could
- Sindy is available to schedule a web meeting if anyone has additional questions
 - Email: sindy.vonbank@connectamerica.com

Steering Committee Update

Ray Brand

- Telemental Network Action Team Update:
 - The group recently had a presentation from North Carolina Health Services Division on their program that uses telehealth to evaluate involuntary commitments
 - The group is going to get more presentations arranged (Montana and Utah) to gather ideas for a system for Wyoming
 - If we want to create a strong telemental health network, we need more psychiatrists and community mental health clinics on board
 - WAMHSAC is going to be a key player
 - Adult mental health waiver would make it so people with severe mental health disorders (depression, schizophrenia, bipolar, etc.) could qualify for Medicaid
 - The state seems interested in 1115 waiver
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- Conversation around creating a logo and tagline for Wyoming Telehealth Consortium to create some branding and identity for the group

**Strategic Partners
and Outreach
Committee (SPOC)
Update**

Tom Lacock & Rex
Gantenbein

- Spend the meeting chatting about ROI in terms of telehealth as things move into the campaign season
 - How can we bring down the cost of healthcare and continue to serve rural areas?
 - We need some proof and information on how telehealth saves money in the long run
- Want to engage in some marketing pushes to employers and employers (those who are insured)
- North Carolina project – title 25 hearings by telehealth
 - Laramie County does virtual hearings 3 days a week
 - Who else is doing it? Who wants to do it?
 - Do mental health nurse practitioners have capacity?
- Would be beneficial to put a draft/plan together to help make the case to legislature
- Looking to get presentations from Utah and Montana that will discuss how they are doing tele-psych
 - SPOC will begin evaluating models and structures that could work in Wyoming
 - Who would use these services and who would provide them? What would be the ROI for programs like this?
- Looking towards Telehealth Awareness Week in September
- Participate in Wyoming business forum in November to encourage employers

**Finance Committee
Update**

El Cameron

- At the last meeting, the Finance Committee worked through the work plan and presented it to the Steering Committee
- Plan on promoting grant writing and management classes, as well as supporting those who already have grants (help write in telehealth to existing grants)
 - WDH office of rural health newsletter
- Additional funding for consortium? Committee is open to ideas
- Register for the 2022 Power of Rural Virtual Healthcare Conference
 - <http://www.uwyo.edu/wind/esrn/power-of-rural.html>
 - May 12 & 13 and May 16 & 17 from 9:00 am - 12:00 pm each morning
 - Contact esrn@uwyo.edu if you have any questions
- Next Finance Committee meeting is on Thursday, May 12 (contact El if interested in joining this committee at kyle.cameron@wyo.gov)

Open Discussion

- Labor committee will be considering sponsorship of 3 mental health workforce compacts
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- Plan to hear at August 11 and 12 meetings in Casper
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Next WTC Meeting: Tuesday, May 31, 2022, 3:00pm – 4:30pm

Wyoming Telehealth Consortium

May Session Minutes

Date: Tuesday, May 31, 2022

Time: 3:00pm – 4:30pm MDT

Location: Zoom (<https://zoom.us/j/371954998>)

Attendees:

1. **Amanda DeDiego** (Assistant Professor, Counseling Center, University of Wyoming)
2. **Amy Surdam** (FNP, Nova Health Urgent Care)
3. **Andrea Shipley** (Project Coordinator, Senior, Wyoming Telehealth Network)
4. **Ann Clement** (Alzheimer's Association)
5. **Bee Cordell** (Experience Manager, Cigna)
6. **Brian Gee** (MD, Lander Free Medical Clinic)
7. **Canyon Hardesty** (Associate Director, Wyoming Institute for Disabilities)
8. **Chuck Grenfell** (Enterprise Technology Services, State of Wyoming)
9. **Deb Anderson** (Health Information Technology Consultant, Mountain Pacific Quality Health)
10. **Debbie Paiz** (Systems Manager/Contract Manager Wyoming Medicaid)
11. **El Cameron** (Program Manager, Wyoming Department of Health)
12. **Emily Genoff** (Director of Business Development, Wyoming Behavioral Institute)
13. **Eric Boley** (President, Wyoming Hospital Association)
14. **Faith Jones** (ANA Representative, RN, HealthTech)
15. **James Bush** (State Medicaid Medical Director, Wyoming Department of Health)
16. **Jane Cramb** (Resource Database Supervisor, Wyoming 211)
17. **Jessica Poulin** (MD, Critical Perinatal Solutions)
18. **Kevin Bohnenblust** (Executive Director, Wyoming Board of Medicine)
19. **Kevin Smith** (Telehealth Program Manager, Cheyenne Regional Medical Center & Wyoming Institute of Population Health)
20. **Lisa Ammons** (Community Engagement Manager, Unite Us)
21. **Maribel Frank** (Director, Regional Telehealth Operations, Banner Health)
22. **Megan Hansen** (Wyoming Primary Care Association)
23. **Megan Selheim** (Young and Youth Adult Program Manager, Wyoming Department of Health, Public Health)
24. **Michelle Hilaire** (College of Health Sciences, University of Wyoming)
25. **Rex Gantenbein** (Iverson Memorial Hospital)
26. **Rob Johnston** (Executive Director, Wyoming Rural Health)
27. **Shawna Pena** (Unit Manager, Rural and Frontier Health)
28. **Sheila Bush** (Executive Director, Wyoming Medical Society)
29. **Sue Wilson** (Representative, State of Wyoming)
30. **Tai Baker** (Program Manager, Wyoming Telehealth Network)
31. **Tom Lacock** (Associate State Director, Communications/State Advocacy, AARP Wyoming)
32. **Vanessa Hernandez** (Wyoming Department of Health, Public Health Division)
33. **Victoria Pumilio** (Project Coordinator, Assistant, Wyoming Institute for Disabilities)

Welcome and Overview

Tai Baker

- Thank you to those who attended the Power of Rural conference
 - The Equality State Research Network is another program that works with WyTN and the other WIND programs were able to partner with the WDH: Rural Health Division and the Primary Care Association to put on the Power of Rural conference
 - WyTN provided a presentation and engaged in the discussion
 - The priority to highlight the work being done in Wyoming was exciting
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- Planning will be continued for the next years, and the following year, as we are hoping for it to be an annual process
 - Anyone interested in attending and submitting abstracts of anything you are doing to promote Telehealth in Wyoming is encouraged to do so
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WYFI Update

Tim Caswell

Andrea Bailey

- Presentation demo of the WYFI Community Health Record (CHR), through testing environment
 - Wyoming Frontier Information (WYFI) is a statewide health information exchange
 - WYFI builds connections between hospitals, providers, and surrounding states to give a complete overview of patients in one system
 - System requires a six-digit authentication code
 - Patient search can be by name, MRN, SSN or DOB (an advanced search is available)
 - Patients can have multiple facility records
 - Patient summary holds demographics and any records on file including encounters, medications, and immunizations
 - Hospital connections vary due to changes in EHR vendors
 - Superusers or Admin Users are created when a hospital is connected, these users go through training to set up their staff users to access the system to input information
 - The Notify system is configurable per user to set up alerts about patients
-

American Telemedicine Association Annual Conference Highlights

Andrea Shipley

- [Presentation Slides](#)
 - Three tracks of practical applications for telehealth were highlighted
 - Key Takeaways: explore the key ingredients Wyoming is missing to eliminate health disparities, and as the end of PHE nears, the telehealth community must address the question “What now?”
 - Framework for health disparity elimination: broadband access in rural areas, affordability, health literacy (no CDC activity for this in WY), digital literacy, structural competence, inclusiveness, history, culture, trust, and structural anti-racism
 - Affordable Connectivity Program launching in August 2022
 - WYCoA and AARP are working with seniors WY residents to teach digital literacy, but this needs to expand to other demographics
 - “What Now?”
 - Originating Sites Innovations work
 - Dr. Amanda DeDiego is partnering with WyTN to launch an ADA and HIPAA compliant pilot project with Natrona County Library and community partners called Wyoming Public AccessTelehealth Spaces (WyPATHS)
 - Department of Family Services, Public Health Nursing, Juvenile Corrections and other spaces are being considered for partnerships with projects
 - Pre-Service Education is still being explored, understanding how to integrate and coordinate community college and Wyoming Workforce Services
-
-

Steering Committee Update

Dr. James Bush

- Northwest Regional Telehealth Resource Center Conference in September: <https://nrtrc.org/conference/>
 - Telehealth Awareness Week in September: <https://www.americantelemed.org/events/2022-telehealth-awareness-week/>
 - Potential activities for Telehealth Awareness Week will be announced this summer
-

Strategic Partners and Outreach Committee (SPOC) Update

Tom Lacock & Rex Gantenbein

- The telemental network action team continues hearing presentations from different models throughout the country
 - The Juvenile Court system has been reached out to discuss what that connection will look like
 - Following up with Andy Summerville of WAMHSAC to discuss Community Mental Health Centers and their needs
 - Two members of the team have suggested going around the state to see what clinics and offices are using telehealth, as well as offering consulting
 - Meetings are usually held on the last Monday of the month at 9am
-

Finance Committee Update

El Cameron

- Next meeting is June 9 at 11am
 - No meeting for May due to attending Power of Rural Health
-

Open Discussion

- No topics
-

Adjournment

- Thank you to the new members of the call, if there is interest in becoming a voting member, please fill out this [form](#)
 - If there is interest in sitting on a committee, please reach out with questions or visit the [website](#)
-

Next WTC Meeting: Tuesday, June 28, 2022, 3:00pm – 4:30pm

**Wyoming Telehealth
Consortium June Session
Minutes**

Date: Tuesday, June 28, 2022

Time: 3:00pm – 4:30pm MDT

Location: Zoom (<https://zoom.us/j/371954998>)

Attendees:

1. **Amanda DeDiego** (Assistant Professor, Counseling Center, University of Wyoming)
2. **Andrea Shipley** (Project Coordinator, Senior, Wyoming Telehealth Network)
3. **Deb Anderson** (Health Information Technology Consultant, Mountain Pacific Quality Health)
4. **Debbie Paiz** (Systems Manager, Wyoming Department of Health)
5. **James Bush** (State Medicaid Medical Director, Wyoming Department of Health)
6. **Kevin Bohnenblust** (Executive Director, Wyoming Board of Medicine)
7. **Lisa Finkelstein** (Medical Director of Telehealth/Urologist, St. John’s Medical Center)
8. **Megan Selheim** (Young and Youth Adult Program Manager, Wyoming Department of Health, Public Health)
9. **Morris McGaugh** (Director of Provider Networks, Mountain Health CO-OP)
10. **Ray Brand** (IT Coordinator/Enterprise Architect, State of Wyoming - Enterprise Technology Services/Office of the CIO)
11. **Tai Baker** (Program Manager, Wyoming Telehealth Network)
12. **Traci Blevins** (Outpatient/Telehealth Director, Wyoming Behavioral Institute)
13. **Vanessa Hernandez** (Wyoming Department of Health, Public Health Division)
14. **Victoria Pumilio** (Project Coordinator, Assistant, Wyoming Institute for Disabilities)
15. **Jane Cramb** (Resource Database Supervisor, Wyoming 211)
16. **Ann Clement** (Alzheimer's Association)
17. **Rex Gantenbein** (Iverson Memorial Hospital)
18. **Sheila Bush** (Executive Director, Wyoming Medical Society)
19. **Tracy Mahvan** (Associate Professor, UW School of Pharmacy)
20. **Canyon Hardesty** (Associate Director, Wyoming Institute for Disabilities)
21. **Sarah Compton** (Telehealth Program Manager, One Health)
22. **Ben Kifer** (

Welcome and Overview i Tai Baker & . James Bush	<ul style="list-style-type: none">• Overview of committees for new attendees• Shared the form for application for voting membership in the committees• Overview of agenda• NRTRC is having an annual meeting in Salt Lake City in September, and there will be a workshop on grant writing• NRTRC is going to be asked to join WyTN and WTC meetings every other month
LCCC Pre-Service Telehealth Certificate Available in Fall 2022 Canyon Hardesty & Tai Baker	<ul style="list-style-type: none">• WyTN is partnering with LCCC for the Health IT Program• WyTN is helping design and promote a telehealth coordinator certification course for individuals who want to further their skills in implementation of the use of telehealth in clinics and/or hospital settings• The course will begin in Fall 2022 <p style="text-align: center;">More information to follow</p>

	<ul style="list-style-type: none"> Continuing conversations with WWAMI on implementation of telehealth First year students who are interested in telehealth will have opportunities for learning in the Spring/Summer 2023
Telemental Network Action Team Update Andrea Shipley & Rex Gantenbein	<ul style="list-style-type: none"> Telemental Action team has met with three different entities, including presentations from North Carolina, Inter Mountain and eVisit Reached out to Avera for insight into their tele-mental resources A document is being put together to show the capabilities available from the vendors met with Approaching the Wyoming Hospital Association to see if there can be a telehealth breakout at the annual conference WyTN presentation for CME lineup and HIUE cases, thoughts on combining presentations
Telehealth Awareness Week Andrea Shipley	<ul style="list-style-type: none"> September 18 – September 25, 2022 Brainstorming/planning is ongoing including ideas of Thank You letters to the congressional delegation working on telehealth, downloadable table tents and brochures for hospitals, another Governor’s Proclamation signing, opinion editorial from a grant recipient, training opportunities and SIG trainings, etc. Always looking for ways to collaborate with other organizations
Steering Committee Update Dr. James Bush	<ul style="list-style-type: none"> No report
Strategic Partners and Outreach Committee (SPOC) Update Tom Lacock & Rex Gantenbein	<ul style="list-style-type: none"> SPOC met June 27, 2022 Literature review, three of top specialty areas for telehealth on return on investment and return on health Telehealth Network met with Andi Summerville from WAMSAC to begin building that connection WAMHSAC meetings with stakeholders about WyTN helping facilities better connect to psychiatrists around the state Overview of next steps for SPOC
Finance Committee Update El Cameron	<ul style="list-style-type: none"> Discussed providing education and training for funding applications, including grant writing course opportunities and additional resources
Adjournment	<ul style="list-style-type: none"> Review of discussion Goodbyes

Next WTC Meeting: Tuesday, July 26, 2022, 3:00pm – 4:30pm

Wyoming Telehealth Consortium

July Session Minutes

Date: Tuesday, July 26, 2022

Time: 3:00pm – 4:30pm MDT

Location: Zoom (<https://zoom.us/j/371954998>)

Attendees:

134. **Amanda DeDiego** (Assistant Professor, Counseling Center, University of Wyoming)
135. **Andrea Shipley** (Project Coordinator, Senior, Wyoming Telehealth Network)
136. **Ann Clement** (Alzheimer's Association)
137. **Bee Cordle** (Provider Relations Manager, Cigna)
138. **Deb Anderson** (Health Information Technology Consultant, Mountain Pacific Quality Health)
139. **El Cameron** (Program Manager, Wyoming Department of Health)
140. **James Bush** (State Medicaid Medical Director, Wyoming Department of Health)
141. **Janine Niemöller**
142. **Kevin Smith** (Telehealth Program Manager, Cheyenne Regional Medical Center & Wyoming Institute of Population Health)
143. **Lisa Finkelstein** (Medical Director of Telehealth/Urologist, St. John's Medical Center)
144. **Megan Hansen** (WYPCA)
145. **Michelle Hilaire**
146. **Morris McGaugh** (Director of Provider Networks, Mountain Health CO-OP)
147. **Sharon Webber**
148. **Rex Gantenbein** (Iverson Memorial Hospital)
149. **Rob Johnston** (Wyoming Health Council)
150. **Ryan Harmon** (Director of Operations, Community Health Centers of Central Wyoming)
151. **Sarah Compton** (One Health)
152. **Shawna Pena**
153. **Sue Wilson** (Representative Wyoming)
154. **Traci Blevins** (Outpatient/Telehealth Director, Wyoming Behavioral Institute)
155. **Vanessa Hernandez** (Wyoming Department of Health, Public Health Division)
156. **Victoria Pumilio** (Project Coordinator, Assistant, Wyoming Institute for Disabilities)
157. **Emily Genoff** (Wyoming Behavioral Institute)

Welcome and Overview

Andrea Shipley

- Welcome
- Tai and Canyon could not make it to today's meeting, Andrea is facilitating

Steering Committee

Update

Dr. James Bush

Strategic Partners

and Outreach

Committee (SPOC)

Update

Tom Lacock & Rex
Gantenbein

Finance Committee

Update

El Cameron

Adjournment

Next WTC Meeting: Tuesday, August 30, 2022, 3:00pm – 4:30pm

Wyoming Telehealth Consortium

August Session Minutes

Date: Tuesday, August 30, 2022

Time: 3:00pm – 4:30pm MDT

Location: Zoom (<https://zoom.us/j/371954998>)

Attendees:

1. **Amanda DeDiego** (Assistant Professor, Counseling Center, University of Wyoming)
2. **Amy Surdam** (FNP, Nova Health Urgent Care)
3. **Andrea Shipley** (Project Coordinator, Senior, Wyoming Telehealth Network)
4. **Ann Clement** (Public Policy Manager, Alzheimer's Association Wyoming Chapter)
5. **Brittany Brigham** (Project Coordinator, Wyoming Telehealth Network)
6. **David Wheeler** (Neurologist, Medical Director, Wyoming Neurologic Associates, Wyoming Medical Center Telestroke)
7. **Deb Anderson** (Health Information Technology Consultant, Mountain Pacific Quality Health)
8. **Eric Boley** (President, Wyoming Hospital Association)
9. **James Bush** (State Medicaid Medical Director, Wyoming Department of Health)
10. **Jane Cramb** (Resource Database Supervisor, Wyoming 2-1-1)
11. **Lisa Ammons** (Manager, Unite Us)
12. **Lisa Finkelstein** (Medical Director of Telehealth/Urologist, St. John's Medical Center)
13. **Lori Brand** (Legal Analyst, Wyoming Department of Health, Division of Healthcare Financing)
14. **Maribel Frank** (Director, Regional Telehealth Operations, Banner Health)
15. **Michelle Hilaire**
16. **Mike Yin** (Wyoming Representative)
17. **Megan Hansen** (Manager, WYPCA)
18. **Morris McGaugh** (Director of Provider Networks, Mountain Health CO-OP)
19. **Nicki Perisho** (Executive Director, NRTRC)
20. **Rachael Riter** (Social Work student, University of Wyoming)
21. **Rex Gantenbein** (Ivinson Memorial Hospital)
22. **Rob Johnston** (Wyoming Health Council)
23. **Sarah Hendricks**
24. **Sharon Weber** (Wyoming Department of Health Rural Health)
25. **Shawna Pena** (Unit Manager, Office of Rural and Frontier Health, Public Health division, WDH)
26. **Sheila Bush** (Executive Director, WY Medical Society)
27. **Sue Wilson** (Wyoming Representative)
28. **Tai Baker** (Program Manager, Wyoming Telehealth Network)
29. **Tom Lacock** (Associate Staff Director, AARP Wyoming)
30. **Traci Blevins** (Outpatient/Telehealth Director, Wyoming Behavioral Institute)
31. **Vanessa Hernandez** (Wyoming Department of Health, Public Health Division)
32. **Victoria Pumilio** (Project Coordinator Assistant, Wyoming Institute for Disabilities)

Welcome and Overview, Introduction

Tai Baker

- Lead introductions of entire group
- Introduced new WyTN staff
- Brittany Brigham, background in Psychology and Social Work, new Project Coordinator for WyTN

NRTRC Presentation

Nicki Perisho

- Overview of Northwest Regional Telehealth Resource Center (NRTRC) team
-

- **Overview of resources**

1. [Center for Connected Health Policy](#) (CCHP)
2. [National Telehealth Technology Assessment Center](#) (TTAC)
3. NRTRC covers seven states: Alaska, Idaho, Montana, Oregon, Utah, Washington, and Wyoming
4. State resources are included on state pages, accessed through the [NRTRC website](#)
5. NRTRC overview video played (included on main website)
6. Tools and Resources
7. Events Calendar
8. Overview of online Telehealth Professional Development course, free of cost and opportunities for CMEs
9. Overview of how to use the Find Telehealth tool
10. Statistics on usage: 325 views in July
11. Critical Access Hospital (CAH) Guide
12. Telehealth Services and Codes Table, valuable tool for building telehealth

- **Overview of Telehealth Policy Changes in COVID-19**

1. Federal changes
 2. State changes
 3. PFS 2022 created category three codes, will remain through the end of 2023
 4. Proposed Physician Fee Schedule (PFS) 2023, open comment through September 6th
 5. Consolidated Appropriations Act (CAA) expanded rural access to Telehealth services
 6. Omnibus Bill, extends telehealth flexibilities for 150 days (about 5 months) post PHE
 7. Advancing Telehealth Beyond COVID-19 Act of 2021 (HR 4040), expands the definition of originating sites
- NRTRC presentation slides
 - Please send questions via [email](#)

Steering Committee Update

Dr. James Bush

- El Cameron resigned from the Finance Committee
- Jan Cartwright has agreed to join the committee
- Faith Jones has been asked to join
- If you know of anyone who would like to join any of the committees, please reach out
- College certificate course will begin in the Spring

Strategic Partners and Outreach Committee (SPOC) Update

Tom Lacock & Rex Gantenbein

- Broadband deployment planning is in motion, applications for AARPA money
 - Postponement of course
 - Sites at libraries
 - NRTRC conference
-

Finance Committee Update	<ul style="list-style-type: none">• No update• Recruiting Finance Committee chair, reach out to Dr. Bush if interested in the position
Telehealth Awareness Week Andrea Shipley	<ul style="list-style-type: none">• Proclamation signing on Thursday, September 15th at 11am in Cheyenne – meet on the statehouse steps if attending• Outlook invite will be sent• Working on a form for presenters
Systemizing Process to Present to WTC Dr. James Bush	<ul style="list-style-type: none">•
Upcoming Conferences and Webinar Andrea Shipley	<ul style="list-style-type: none">• Registration for August 31st webinar• Partnered with NRTRC for a Teledentistry presentation• Wyoming Hospital Associations Convention in Laramie on September 7th and 8th
Adjournment	<ul style="list-style-type: none">• No additional announcements

Next WTC Meeting: Tuesday, September 27, 2022, 3:00pm – 4:30pm

Wyoming Telehealth Consortium

September Session Minutes

Date: Tuesday, September 27, 2022

Time: 3:00pm – 4:30pm MDT

Location: Zoom (<https://zoom.us/j/371954998>)

Attendees:

158. **Amanda DeDiego** (Assistant Professor, Counseling Center, University of Wyoming)
159. **Ann Clement** (Public Policy Manager, Alzheimer's Association Wyoming Chapter)
160. **Brittany Brigham** (Project Coordinator)
161. **Bill Vajda**
162. **Brian Gee**
163. **Canyon Hardesty** (WIND Assistant Director)
164. **Claire Hurley** (President, American Telemedicine Connect Consortium)
165. **Deb Anderson** (Health Information Technology Consultant, Mountain Pacific Quality Health)
166. **Debbie Paiz** (Systems Manager, Wyoming Department of Health)
167. **Debra Antista-Bianchi**
168. **Elaina Zempl**
169. **Jane Cramb**
170. **Jan Cartwright** (Executive Director, Wyoming Primary Care Association)
171. **Lisa Ammons** (Community Engagement Manager, Unite Us)
172. **Michelle Hilaire** (Associate Dean for Student Affairs)
173. **Morris McGaugh** (Director of Provider Networks, Mountain Health CO-OP)
174. **Rex Gantenbein** (Board of Trustees Chair for Iverson Hospital)
175. **Robbie Meikel**
176. **Sharon Weber** (Wyoming Department of Health Rural Health)
177. **Sheila Bush** (Executive Director, Wyoming Medical Society)
178. **Sue Wilson** (State of Wyoming Representative)
179. **Timothy Caswell** (Data Analyst, Wyoming Department of Health Medicaid/Wyoming Frontier Information HIE)
180. **Tom Lacock** (Associate Staff Director, AARP Wyoming)
181. **Traci Blevins** (Outpatient/Telehealth Director, Wyoming Behavioral Institute)
182. **Wyoming Behavioral Institute**

Welcome and Overview

Canyon Hardesty

- Introductions
- Reminder the NRTRC conference is happening in Salt Lake City
- Telehealth Awareness Week is taking place

Feature Presentation

Elaina Zempl

- Internet for all Summit Conference. Had several members of NTIA in attendance
 - Digital Equity Planning grant application has been submitted
 - The Broadband Equity, Access, and Deployment (BEAD) planning application has been submitted
 - Capital Projects Fund – being handled by the budget office. Have 75 million dollars available for providers and eligible agencies to put into broadband
 - A company called LightBox was retained. They will do an address-based mapping
 - The State of Wyoming established ten million dollars in a fund through the endow.
 - There is 75 million dollars in the Capital Projects Fund (5 million can be used for planning)
-

-
- The legislature put 25 million in 602 Funding to be used at the BEAD funding as match
 - Under the BEAD program, 5 million can be used for planning. \$500,000 can be used for Digital Equity planning.
 - The Digital Equity Allocation will be a state allocation, but we don't know how much it is at this point. This is of the most interest to telehealth because digital equity includes low income, tribal, and incarcerated populations.
 - The Wyoming Community College Commission put together the DEA application for the planning dollars. The Wyoming Business Council submitted it. The goal is to include all of the unserved areas.

**Telehealth
Awareness Week
Recap**
Canyon Hardesty

- WIND launched the first Telehealth award in Dr. James Bush's name for excellence in Telehealth
- Our first recipient was Kevin Smith for CRMC
- Governor Mark Gordon signed the Telehealth Proclamation with Representative Sue Wilson was in attendance

**Strategic Partners
and Outreach
Committee (SPOC)
Update**
Rex Gantenbein

- The committee did not meet. No current updates

**Finance Committee
Update**
Faith Jones

- Faith was not available—This update will be postponed

**Announcements-
Representative Sue
Wilson**

- There was a question about the compacts at the Labor Committee meeting.
- The final draft they are going to look at is not posted yet, but the content of the compacts is posted on the Labor Committee's website under the Casper Meeting Material's list

Adjournment

Next WTC Meeting: Tuesday, October 25, 2022, 3:00pm – 4:30pm

**Wyoming Telehealth
Consortium
October Session Minutes**

Date: Tuesday, October 25, 2022

Time: 3:00pm – 4:30pm MDT

Location: Zoom (<https://zoom.us/j/371954998>)

Attendees:

1. **Ann Clement** (Public Policy/Advocacy Manager, Alzheimer’s Association)
2. **Ann Howard** (Program Director, HITM Program, Laramie County Community College)
3. **Andrea Shipley** (Project Coordinator, Senior, Wyoming Telehealth Network)
4. **Brittany Brigham** (Project Coordinator, Health Emphasis Programs)
5. **Canyon Hardesty** (Associate Director of the Wyoming Institute for Disabilities)
6. **Catherine Carrico** (Clinical Associate Professor, University of Wyoming & Associate Director, Wyoming Center on Aging)
7. **Claire Hurley** (President, American Telemedicine Connect Consortium)
8. **Debra Antista-Bianchi** (Executive Director, Wyoming Chapter of the Alzheimer’s Association)
9. **Emily Genoff** (Director of Business Development, Wyoming Behavioral Institute)
10. **Eric Boley** (President, Wyoming Hospital Association)
11. **James Bush** (State Medicaid Medical Director, Wyoming Department of Health)
12. **Jan Cartwright** (WYFI Vice Chair)
13. **Katie Sloan** (Wyoming Center on Aging)
14. **Kurt Johnson** (Regional Medical Director, Corizon Health)
15. **Lisa Finkelstein** (Medical Director of Telehealth/Urologist, St. John’s Medical Center)
16. **Maribel Frank** (Senior Director of Telehealth Operations, Banner Health)
17. **Megan Selheim** (Young and Youth Adult Program Manager, Wyoming Department of Health, Public Health)
18. **Makena Engelker** (University of Wyoming Psychology Student)
19. **Michelle Hilaire** (University of Wyoming College of Health Sciences)
20. **Rex Gantenbein** (Iverson Hospital Board of Trustees)
21. **Robbie Meikel**
22. **Ryan Harmon** (Director of Operations, Community Health Centers of Central Wyoming)
23. **Sabine Schenck** (Wyoming Center on Aging, Senior Project Coordinator)
24. **Sharon Geissler** (Workforce Development Training Fund Program Lead, Wyoming Department of Workforce Services)
25. **Stephanie Hartz** (Rocky Mountain Regional VA Medical Center)
26. **Sue Wilson** (Wyoming Representative)
27. **Tai Baker** (Program Manager, Wyoming Telehealth Network)
28. **Taylor Moulton**
29. **Thomas Smoll** (CEO of Educational Health Center of Wyoming)
30. **Tom Lacock** (Associate Staff Director, AARP Wyoming)
31. **Vanessa Hernandez** (Wyoming Department of Health, Public Health Division)

<p>Welcome and Overview Tai Baker</p>	<ul style="list-style-type: none"> • Introductions and agenda items
<p>Rural Older Adults’ Experience of Telehealth Service Makena Engelker</p>	<ul style="list-style-type: none"> • 20 older adults were interviewed (average age was 72.85 years old) about their experiences with telehealth services. • The benefits of telehealth that participants identified included: -Ease of access to healthcare

	<ul style="list-style-type: none"> -Increased access to healthcare -COVID-19 safety measure -Facilitates Social Connection <ul style="list-style-type: none"> • The difficulties of telehealth that were identified by participants included: <ul style="list-style-type: none"> -Technology difficulties -Limits of telehealth -Poor coordination/implementation
<p>LCCC Telehealth Coordinator Course</p> <p>Ann Howard</p> <p>Sharon Geissler</p> <p>Tai Baker</p>	<ul style="list-style-type: none"> • The goal is to promote telehealth as a tool to expand healthcare access • This course will be offered virtually and it begins on January 17, 2023. It includes 8 modules in a 16-week, asynchronous course. • Cost of the course is \$999. Pre-requisite course work is not required, more so basic proficiency level in Microsoft Office Suite and medical terminology is recommended. • A business training grant is available to businesses for existing employees that are looking to improve their skill or correct a skill deficiency. • A pre-hire grant is available for businesses looking to get people training prior to employment. Businesses need to let LCCC know that they have a need for this position and then LCCC could apply for the grant to assist with the funds. • For more information, visit the Workforce Development Training Fund Website: https://dws.wyo.gov/dws-division/business-training-support-unit/workforce-development-training-fund/ • The Hospital Administration Special Interest Group on November 18th, will include a call to discuss the new LCCC course in more detail and help answer questions.
<p>Steering Committee Update</p> <p>James Bush</p>	<ul style="list-style-type: none"> • Dr. Bush is retiring on January 4th. He will be greatly missed! • The State Medicaid Medical Director position will be posting soon.
<p>Strategic Partners and Outreach Committee (SPOC) Update</p> <p>Tom Lacock & Rex Gantenbein</p>	<ul style="list-style-type: none"> • The meeting was cancelled due to scheduling conflicts.

Finance Committee Update
Andrea Shipley

- Discussed what the charge as a committee was and establishing new leadership.

Adjournment

- We wish Dr. Bush the best in his well-deserved retirement!

Next WTC Meeting: Tuesday, November 29, 2022, 3:00pm – 4:30pm

Wyoming Telehealth Consortium

December Session Minutes

Date: Tuesday, December 13, 2022

Time: 3:00pm – 4:30pm MDT

Location: Zoom (<https://zoom.us/j/371954998>)

Attendees:

183. **Andrea Shipley** (Project Coordinator Senior, Wyoming Institute for Disabilities)
184. **Ann Clement** (Public Policy Manager, Alzheimer’s Association Wyoming)
185. **Ben Kifer** (Behavioral Health Section Administrator, Wyoming Department of Health)
186. **Brittany Brigham** (Project Coordinator, Wyoming Institute for Disabilities)
187. **Canyon Hardesty** (Assistant Director, Wyoming Institute for Disabilities)
188. **Deb Anderson** (Health Information Technology Consultant)
189. **Debra Antista-Bianchi** (Executive Director, Alzheimer’s Association Wyoming)
190. **James Bush** (State Medicaid Medical Director, Wyoming Department of Health)
191. **Jan Cartwright** (Wyoming Telehealth Consortium Finance Chair/HIE Chair)
192. **Jane Cramb** (Resource Database Supervisor, Wyoming 211)
193. **Jeffrey Dockter** (Chief of the Business Management Office, Wyoming ETS)
194. **Kathleen McMahan**
195. **Kevin Bohnenblust** (Executive Director, Wyoming Board of Medicine)
196. **Kurt Johnson** (Regional Medical Director, Corizon Health)
197. **Lisa Finkelstein** (Medical Director of Telehealth/Urologist, St. John’s Medical Center)
198. **Lori Brand** (Legal Analyst, Wyoming Department of Health)
199. **Michelle Hilaire** (Associate Dean of Student Affairs, University of Wyoming)
200. **Sue Wilson** (Representative, State of Wyoming Legislature)
201. **Rex Gantenbein** (Board of Trustees Chair, Iverson Hospital)
202. **Sarah Compton**
203. **Sharon Weber** (Director, Wyoming Department of Health)
204. **Stephanie Hartz** (VHA Geriatric Telehealth and Palliative Telehealth Programs)
205. **Tai Baker** (Program Manager, Wyoming Institute for Disabilities)
206. **Tammy Mcguire**
207. **Thomas Smoll**
208. **Tom Lacock** (Associate State Director, AARP Wyoming)
209. **Vanessa Hernandez**

**Welcome and
Overview/LCCC Course
Announcement**
Andrea Shipley

- Introductions
- The LCCC Telehealth Coordinator Training Course begins on January 17, 2023. The deadline to register is now January 17, 2023.
- More information is available on the WyTN Website

**WyTN End of Year
Report/Survey**
Andrea Shipley

- A WyTN survey link was included in the latest WyTN Newsletter that is designed to collect responses of participants’ experiences with the WyTN and suggestions for future topics.
 - 2022 Wyoming Telehealth Network Top 10 Accomplishments
 - PATHS project funded by the Wyoming State Land and Investment Board
 - Attended the American Telemedicine Association Conference in Boston
-

- Launched first annual Dr. Jim Bush Aware for Excellence in Telehealth and awarded Kevin Smith, Telehealth Manager at Cheyenne Regional Medical Center
- National endorsing partner of the American Telemedicine Association's Second Annual Telehealth Awareness Week
- Governor's Proclamation declaring Sept. 18-24th Telehealth Awareness Week
- 623 Providers Activated WyTN HIPAA-Secure Zoom Licenses in 2022 and a total of 1,729 Providers are benefitting from WyTN HIPAA-Secure Zoom licenses
- WyTN Providers held 97,328 HIPAA-secured Zoom meetings
- WyTN Providers met for 15,153,269 Meeting Minutes
- Eleven Accepted Abstracts for presentations at state and regional conferences
- Brought 5 new facilities online with telehealth

WTC Steering Committee Update
Canyon Hardesty

- Would like to develop educational paper for the legislature about the different ways telehealth can be used, its return of investment, and ways the consortium can be supported.

WTC Strategic Partners and Outreach Committee (SPOC) Update
Tom Lacock

- The committee discussed if there is anything they need to be doing legislatively (education, an actual event, conversations around policy, etc).
- Had conversations with Elaina Zempel
- Discussed if it is worth it to explore the 10 million funding for broadband
 - Is there wiggle room in that funding to find consultants to help get broadband ready?

Finance Committee Update
Faith Jones

- Logistics with the direction of the committee were discussed now that there is new leadership.
- Discussed future activities they would like to work on such as assessing if hospitals, clinics, and other organizations have any telehealth-related financial needs that the finance committee can assist with.

Closing Statements

- Congratulations Dr. Bush on his well-deserved retirement!
- Dr. Bush's successor has not been announced yet.

Adjournment

Next WTC Meeting: Tuesday, January 31, 2023, 3:00pm – 4:30pm