

Part Two of a Three-Part Series on Telehealth Billing: **Systemic Change: Revisiting Billing Reimbursement for Telehealth**

Presenters:

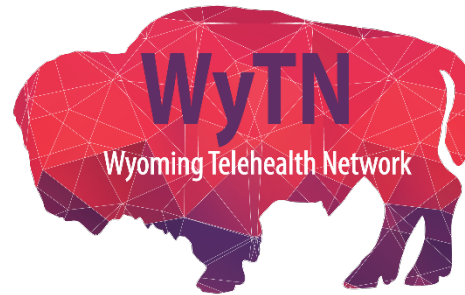
Kris Urbanek, Director, Care Delivery & Provider Affairs, Blue Cross Blue Shield

Morris McGaugh, Director of Provider Networks, Mountain Health Coop

Brenda Cordle, Provider Solutions & Operations Experience Manager, Cigna

Reanna Doele, Education Representative, Part A Provider Outreach & Education, Noridian Insurance

Welcome and Introductions



Updates to Coverage Since the Public Health Emergency

- ▶ Where can practitioners and patients find information on billing codes/policies and specialties/services that are covered for telehealth?
- ▶ Where can telemedicine encounters originate from? Do you provide reimbursement for originating site fees?
- ▶ What procedures/conditions are now covered via telehealth due to the Public Health Emergency?
- ▶ Are any authorizations needed from your agency to deliver telehealth? From the client?

What are the Rules for Specialty Care?

- ▶ What restrictions are there on the types of practitioners/specialties that can bill for telehealth?
- ▶ Are specialist consultations covered?
- ▶ What mental health / Allied Health (OT, PT, SLP, etc.) services are covered for telemedicine?

Resources for Billing and Coding— Where to Find Them and Who Can Help

- ▶ Are there any restrictions for distance/location restrictions between a patient and practitioner?
- ▶ What billing codes/modifiers are needed to be used for telemedicine encounters?
- ▶ Is telemedicine reimbursed at the same rate as in-person services?

Telehealth & Medicaid: What's Next? A Roadmap for Telehealth Beyond the Pandemic

What does the future hold?



Polling Question

- ▶ Has this presentation answered questions that will help resolve your billing issues? Y/N

Questions?

▶ Join us next month when we hear from payers!

Wednesday, March 31

12 pm – 1 pm

Part Three of a Three-Part Series on Telehealth Billing:

Education and Advocacy: Overcoming Mental

Health Parity Issues and the Telemental

Parity Effort in Wyoming

