

Wyoming Telehealth Consortium
2019 Meeting Minutes

January 29, 2019

April 30, 2019

July 30, 2019

October 29, 2019

Wyoming Telehealth Consortium

Date | Time 1/29/2019 3:00 PM | Location: ZOOM

Meeting called by: James Bush, MD

Type of meeting: Planning and Collaboration

Facilitator: Sharla Allen

Note taker: Morgan Melton

Attendees: **Sharla Allen** (Office of Rural Health), **Corey Jenkins** (Wyoming Telehealth Network), **Deb Anderson** (Mountain Pacific Quality Health), **Shawna Pena** (Wyoming Department of Health), **Sabrina Foreman** (Casper Area Economic Development Alliance), **Eric Moody** (Wyoming Institute for Disabilities), **Andrea Bailey** (Wyoming Department of Health, WyFI), **Morris McGaugh** (WyHealth), **Lisa Finkelstein** (Wyoming Medical Society), 1-970-290-6609, **Emily Genoff** (Wyoming Behavioral Institute), **Ruth Jo Friess** (Wyoming Department of Health), **Kevin Bohnenblust** (Wyoming Board of Medicine), **Tim Caswell** (Wyoming Department of Health, WyFI), **Christina Taylor** (Wyoming Department of Health), **Barb James** (Carbon County Higher Education)

Topics

- Welcome and Introductions – Sharla Allen
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- **Announcements**
 - **Upcoming Webinars – Corey**
 - Last Wednesday of every month. January 30, Avera eCare will present on telepharmacy work and tele-ER.
 - February – Mary Jo Cooley Hidecker will present on Using Telehealth to Provide Speech Therapy, Physical Therapy and Medication Management to Parkinson's Patients.
 - March – Someone suggested doing a presentation of HEDIS measures. Corey will talk more with Morris McGaugh about that after the meeting.
 - At the start of every year we do a re-enrollment process at the Telehealth network. We do this to keep the provider list and the Zoom user list cleaned up and updated.

Old Business

- **Broadband / Internet Update** – Ray Brand
 - Ray is not present today.
- **WYFI update** – Ruth Jo Friess.
 - The project is moving along well. CRMC and CRMG providers are now connected.
 - WyFI is currently working with Cody regional and Star Valley to get up and running by mid-February.
 - They have 16 other Wyoming providers / hospitals onboarding at this time.

- CMS granted WyFI 9010 funding to help FQHCs, Critical Access Hospitals (CAHs) and Rural Health Clinics (RHCs) with 90% funding reimbursement of their connection fees that they may incur through their vendor.
- WyFI periodically sends out e-mail blasts to try to recruit members to their 4 subcommittees. Currently they are looking for individuals for all committees, but specifically their executive board.
 - Andrea Bailey can send Dr. Finkelstein the e-mail for that.
- Telehealth and the information exchange will be working together very closely going forward. Ruth Jo is interested in specific use cases, specifically behavioral health providers. What are they looking for in an HIE to support them?
 - Deb Anderson will send Ruth Jo Friess more information about use cases.
 - If a provider has many telehealth patients, they should be able to use Notify in the software to set up alerts for specific patients, so they can see admissions, transfers, and discharges from hospitals in the area. These alerts can let providers know when a patient may need follow-up.
 - **Use cases** mean: “How would we use information from the HIE for that specific purpose?”
 - For example, a statewide advance directive repository, so each hospital does not have their own collection of advanced directives for their patients. This database could be accessed via the HIE.
- **Telehealth Marketing / Advertising**
 - WyTN Recently met with Townsquare media and discussed possible geo-location marketing, digital marketing, YouTube advertisement, etc.
 - This will require more funding.
 - Currently, WyTN has several radio ads running on Wyoming Public Radio and Cowboy Radio Network.
- **Telehealth Stats (Oct – Dec 2018) – Corey Jenkins**
 - 308 Zoom licenses issued. Of those, only 114 unique individuals hosted a telehealth meeting.
 - 1096 meetings/encounters held in the quarter with 4223 people participating in those meetings.
 - Meeting breakdown
 - Administrative: 20%
 - Education and Training: 27%
 - Clinical: 21%
 - Other: 32% (These are likely Zoom meetings held that are not pre-scheduled).
- **Upcoming Webinars – Corey**
 - WyTN webinars are held the last Wednesday of every month. January 30, Avera eCare will present on *Using Telemedicine to Address Rural Health Care Challenges*. Avera provide telepharmacy work and tele-ER to community hospitals in multiple states including Wyoming.
 - February – Mary Jo Cooley Hidecker will present on Using Telehealth to Provide Speech Therapy, Physical Therapy and Medication Management to Parkinson's Patients.
 - March – Someone suggested doing a presentation of HEDIS measures. Corey will talk more with Morris McGaugh about that after the meeting.

- **WyTN Reenrollment**

- At the start of every year we ask all WyTN participants to re-enrollment by completing the enrollment form found at <http://www.uwyo.edu/wind/wytn/enrollment.html>. We do this to keep the provider list and the Zoom user list cleaned up and updated.
- **Skilled Nursing Facility Pilot** – Sublette Center Update – Dr. Finkelstein
 - **Dr. Brendan Fitzsimmons** is in Dr. Finkelstein's Wyoming leadership class. He has a very clear vision of this pilot project.
 - Dr. Finkelstein wants to get Eric's survey to Dr. Fitzsimmons. Eric Moody has the survey ready to go. Dr. Finkelstein will send Dr. Fitzsimmons' contact info so Eric can send that survey.
 - Dr. Finkelstein would also like Eric to reach out to Dr. Fitzsimmons to discuss the research, make sure he has access to the RedCap survey.
 - Dr. Burnett – The medical director for the Sublette Medical Center.
 - The skilled nursing facility has gotten the camera and is very happy with it. The nurses still need practice using the otoscope.
 - It might be worthwhile to do an onsite visit to make sure all the telehealth peripherals are working correctly.
- **Dr. Lisa Finkelstein – Report to Labor Committee Update**
 - She spent a week in Cheyenne with legislators, speaking with them about telehealth and representing physicians in general.
 - She met with Ruth Jo and **Russ Elliot – the new Broadband Manager** for the state of Wyoming. He's hired through the Wyoming Business council. He had similar ideas for Dr. Finkelstein regarding implementing telehealth.
 - Russ, James Bush, and Mike Ceballos (New head of Wyoming Department of Health) met and spoke about connectivity and pushing telehealth forward in Wyoming.
 - She talked with Russ and Mike C. about funding. If telehealth in Wyoming is a priority, then we need funding to help with telehealth projects.
 - **The telehealth consortium needs to prioritize what project(s) need funding and why, how much** (do we prioritize marketing, pilot projects, etc.?)
 - Last summer, Wyoming Cardiopulmonary did a telehealth pilot project in Casper. Many physicians in that pilot preferred to see the patients in person, especially new patients. Most of the telehealth activity was follow-ups with PAs or nurses. (Sabrina Foreman)
 - Steven Minton will be the keynote speaker at the annual WMS meeting. This meeting will focus on Telehealth. It's May 31-June 2nd at the Jackson Lake Lodge. Please try to attend.

New Business

- **Dr. Lisa Finkelstein**

- While Dr. Finkelstein was in Cheyenne, she did a 30 minute video shoot with Wyoming PBS. They met at Stitches to talk about telehealth to demonstrate how a telehealth visit with a patient would go. A film crew was there to film an entire walk-through of a telehealth visit.
 - Actually helping providers visualize how telehealth works in actual practice will help them buy-in to the concept.

- Dr. Finkelstein spoke to Kevin Smith about connecting Cheyenne physicians with SJMC . Also talked about the concept of trying to make WY the network for telehealth rather than silos in separate areas.
- **Eric Moody** – Eugene Washington Community Engagement Award
 - Wyoming Community and Practice Based Research Network
 - One thing we see more of in healthcare research is a movement towards community-based participatory research (CBPR). This involves the people who will benefit the most – families, patients, and communities.
 - **Eugene Washington Community Engagement Award**– will allow us to build the infrastructure of this research network. Will allow us to spend 2 years to meet with practices and child-development centers, talking to them about what they want to see going forward in Wyoming rural healthcare.
 - Develop infrastructure around those goals and info gathered from those stakeholders.
 - Will lead up to a conference (probably in Laramie) to talk with people about the information found and what WIND plans to do. Memorandum of understanding for stakeholders to sign.
 - Another goal is to do a card study. Involves providers taking a 3x5 card to clinical visits with children to help perform screening for autism. Fill out that card after the visit with the child – if there's a problem that shows up in the early screening, they will then record what sort of referral was made.
 - Want to formalize relationships with providers via a memorandum of understanding of this project – providers will need to do these short screenings in exchange for technological support, data collection tools, and other infrastructure from the WIND Research Team.
 - The team is hoping to hear back about the grant within a month or so.
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- **Corey Jenkins** – Telehealth Marketing / Advertising
 - WyTN Recently met with Townsquare media and discussed possible geo-location marketing, digital marketing, YouTube advertisement, etc.
 - This will require more funding.
 - Currently, WyTN has several ads running on Wyoming Public Radio.

Roundtable Reports / Discussion

- Deb Anderson – If individuals have ideas for collaborative project with Mountain Pacific Quality Health and need funding, reach out to Deb. They just got approved for more funding via Center for Medicaid / Medicare Services (CMS).
 - Antibiotic Stewardship, how C. Diff. and MRSA rates in the state are impacted.
 - Behavioral Health Integration
- Sharla Allen – Sharla is retiring April 1, 2019. Today will be her last Telehealth Consortium meeting.

Wyoming Telehealth Consortium

Date 4/30/2019 | Time 3:00 PM | Location: ZOOM

Meeting called by: James Bush, MD

Type of meeting: Planning and Collaboration

Facilitator: Corey Jenkins

Note taker: Morgan Melton

Attendees: **Corey Jenkins** (Wyoming Telehealth Network), **Deb Anderson** (Mountain Pacific Quality Health), **Eric Boley** (Hospital Association), **James Bush** (Wyoming Medicaid), **Lisa Finkelstein** (Wyoming Medical Society), **Andrea Bailey** (Wyoming Department of Health), **Sabrina Foreman** (Casper Area Economic Development Alliance), **Sandip Ray** (St. John's Medical Center), **Alyssa Kennett** (Office of Rural Health), **Barb James** (Carbon County Higher Education), **Ray Brand** (Enterprise Technology Services), **Kevin Bohnenblust** (Wyoming Board of Medicine), **Gordon Knopp** (Enterprise Technology Services), **Tim Caswell** (Wyoming Department of Health, WyFI)

Topics

• **Welcome and Introductions**

Old Business

• **Broadband / Internet Update** – Ray Brand

- Monday, Ray spoke with Gordon about how Microsoft has been securing whitespace over the last few years, especially in neighboring states.
- Ray will try to get more information about developing projects for providing stable internet connections for rural spaces.
- There is frequency space that was left after the transition from analog to digital, which people are now buying up.
- Russ Elliott's presentation on April 24 about the Broadband Summit
 - Good discussion was had during the webinar. Telehealth was dropped from the broadband advisory board's agenda.
 - Russ has been travelling across the state asking people what they need in terms of broadband and connectivity. What are meaningful reasons to have broadband in the communities?
 - Russ urged providers and others to send public comments to keep the telehealth recommendations to the board during the open comment period.
 - Russ urged providers and other stakeholders to be present on the call, May 1 from 1pm-5pm.
 - If they redact Russ's telehealth recommendation, it might mean slower implementation of telehealth / broadband in more rural parts of the area.
 - This will impact education and health in the state.
 - Mike Ceballos responded to Lisa's recent e-mail. It seems like somebody may be assigned to telehealth concerns?

- The Wyoming Telehealth Consortium is a legislative creation – there's been turnover in the legislature since then (ten years ago).
- **WYFI update** – (Ruth Jo Friess is absent, Dr. Bush is presenting instead)
 - WyFI is the state's health information exchange.
 - The system is live:
 - Cheyenne Regional, Star Valley, and Cody Hospitals are now connected.
 - Platte County, Washakie Medical Center, Memorial Hospitals of Converse County and Memorial Hospital of Sweetwater County should be connected in May 2019.
 - Many other hospitals are in the process of technical onboarding.
 - This is the window where FQHCs and critical care hospitals can connect to WYFI at a very low rate. The reduced-cost offer stops at the end of 2020.
- **Telehealth Marketing / Advertising**
 - How to increase awareness without a budget?
 - Wyoming Medicaid is considering applications that can combine eligibility, enrollment, care networks, etc. in convenient reach of the patient.
 - Mountain Pacific has been looking at some applications that can be used with chronic care patients. Deb is happy to share that information with Dr. Bush if he's interested.
- **Telehealth Stats (January 2019 – March 2019)** – Corey Jenkins
 - 364 Zoom Licenses have been issued
 - Of those, only 40% (144) hosted a meeting in the first quarter of the year.
 - There were 1,197 meetings in the quarter (up from the last quarter of 2018)
 - There were 5,563 people involved in those meetings.
 - Breakdown of types of meetings:
 - 26% administrative
 - 24% clinical
 - 17% educational
 - 33% of meetings did not report meeting type.
 - Dr. Bush reports that Medicaid paid out 1,200 to 1,400 telehealth visits a month (some of this is obviously overlap with Zoom stats)
- **Upcoming Webinars** – Corey Jenkins
 - The person that was scheduled to present in May is now not able to present until the June or July webinar.
 - Consider inviting Head of Labor and Health – Sue Wilson
 - This is the week of the Wyoming Medical Society conference – should we consider canceling the May webinar?
 - **Wyoming Medical Society Panel (2 hours) is on Sunday, May 26. Stream it live via Zoom, then provide the recording of that on the website in lieu of the webinar.**
 - Other possible presenters:
 - Corey has reached out to Dr. Gray at UW to present possibly in June or July. Behavioral telehealth.
 - Another insurance payors panel? It has been a year since the last insurance panel. Make sure a rep from BCBS is here in person this time.
 - Stitches or HIPPO health?
 - Invite Wyoming Medical Center to talk about their telehealth center and plans.

- House or senate representatives?
 - David Wheeler– talk about his teleneurology or telestroke program. James Bush will reach out. Can he present in June or July?
 - Dr. Rasamallu / remote monitoring.
 - DPC – Direct Primary Care (suggested by Lisa Finkelstein)
- **Dr. Lisa Finkelstein / Corey Jenkins – Skilled Nursing Facility Update**
 - The facility has seen 1 patient so far by Dr. Fitzsimmons.
- **Eric Boley – WYFI Outreach**
 - Last report is that most hospitals have at least been contacted by WyFI, many are in the process of getting hooked up to the system. Many are in a transitional phase with their EHRs
- **Deb Anderson – Chronic Care Management / Provider Templates**
 - Almost 400 patients recruited into chronic care management services.
 - Mountain Pacific Quality Health wants to find a way to connect the primary care providers and the chronic care managers to the telehealth specialists.
 - Deb has made a template for providers that can easily be shared across fax, on websites, and in chronic care meetings. Easily introduce chronic care managers to key providers.
 - Need to start with specialist providers (urology, general surgery, diabetes educators, registered dieticians)
 - Dr. Bush wants to share this at the Wyoming Medical Society meetings.
 - Communicating to the community – who is doing what in telehealth? Which providers are available?
 - HIMSS.org – You can look up information on health information exchanges and telehealth.

New Business

- Out of state telehealth business models are increasingly marketing to Wyoming. This is taking patients and money out of the state – not only for specialty care, but for primary care as well.
 - The healthcare industry is a major industry in Wyoming. Wyoming providers need to adapt to this new model sooner rather than later. If they do not, Wyoming healthcare providers will lose more and more patients.
- The Wyoming Business Council oversees the Broadband advisory council.
 - May 16th and 17th meeting in Riverton
 - May 16th – Business council meeting. It sounds like public comments will be accepted at this meeting.
 - We need phone numbers to call and advocate – contact Russ Elliott about info on who to call?
- Lisa will reach out to Russ Elliott and give him a synopsis of today's meeting. Ask about the possibility of setting up a Zoom link on May 16th, so people not present can give public comment.

Wyoming Telehealth Consortium

Date 7/30/2019 | Time 3:00 PM | Location: ZOOM

Meeting called by: James Bush, MD

Type of meeting: Planning and Collaboration

Facilitator: Tai Baker (Wyoming Institute for Disabilities)

Note taker: Morgan Melton

Attendees: **Tai Baker** (Wyoming Institute for Disabilities), **Barb James** (Carbon County Higher Education), **Lisa Finkelstein** (Wyoming Medical Society), **Brenda Burnett** (Wyoming Prenatal Quality Collaborative), **Antoinette**, **Brian Silver** (Regroup Telepsychiatry), **Eric Boley** (Wyoming Medical Society), **Kevin Smith** (Cheyenne Regional Medical Center), **Alyssa Kennett** (Office of Rural Health), **Ray Brand** (Enterprise Technology Services), **Maribel Frank** (Population Health, Wyoming Medical Center), **Morris McGaugh** (WyHealth), **Natalie Brizzolara** (Regroup Telepsychiatry), **Shawna Pena** (Rural Frontier Health), **Tom Lacock**, **Kevin McGarvey** (HIPPO Health)

Topics

- **Welcome and Introductions**

Old Business

- **Broadband / Internet Update** – Ray Brand

- Document – Project Broadband Timeline
 - There are two timelines, one for national efforts and one for Wyoming-specific efforts.
 - Satellite technology is not usually preferred, since it is sometimes not robust enough to support the needed connections.
 - SpaceX project is launching some satellites, as well as other satellite companies launching soon.
 - Hughes plans on launching an upgraded satellite by the end of 2020.
 - The term “Leo” are satellites that orbit in a lower earth orbit. They tend to have better broadband speeds since it takes less time for the signal to travel.
 - Amazon has “Project Cooper,” they propose to send upwards of 3,000 satellites, although there is no timeline for that.
 - Wyoming-specific efforts:
 - An updated Broadband plan was passed this month, July 2019. This includes a goal of having statewide cell phone coverage by 2023. This could provide different levels of possible usable internet connectivity through the cell towers.
 - In Saratoga and Guernsey there’s a research project about placing fiber in those communities.
 - The USDA has a program called “Reconnect,” where they offer grants to places that have low or underserved communities in terms of internet connectivity.
- Broadband Council Update

- They have a mapping tool they've promoted to get community members to perform an internet speed test. This will help them fill in the map and gain more realistic information about connectivity over the state.
- **Webinar Update** – Tai Baker
 - Tomorrow, July 31 will be “Telehealth Etiquette and How to Properly Conduct a Telehealth Encounter”
 - August will be Dr. Matt Gray on “Provision of Evidence-Based Therapies to Rural Survivors of Domestic Violence and Sexual Assault via Telehealth”
- **Skilled Nursing Facility Update** – Lisa Finkelstein
 - There have been some ongoing barriers, but Dr. Finkelstein has been keeping in touch and will do another site visit soon to see what she can help with.
- **WyTN Awareness Campaign, Bigger Picture** – Lisa Finkelstein
 - What can we do to move this initiative forward to make telehealth a priority throughout all of Wyoming?
 - Lisa is talking to the new Dean of the College of Health Sciences, he is supportive.
 - We need to have a telehealth coordinator or manager, instead of each separate entity doing their own telehealth projects throughout the state.
 - Will this person be located at the university, as Corey was?
 - Should they be located at the Wyoming Department of Health?
 - Kevin has a draft document that Canyon started and shared, which was some highlights from previous meetings describing this “manager” position, some core components of the Wyoming Telehealth Network.
 - Possibility of increasing this position to 1 FTE, rather than including the telehealth manager in with ECHO Projects.
 - AARP has hired individuals to put together a telehealth policy study:
 - Lack of broadband around the state.
 - Providers do not feel like they have time to add more patients and make sure all the technology is working like it should.
 - AARP will put this study out in the next month and notify the consortium when that happens.
 - Biggest challenges to telehealth adoption in the state:
 - Issue with provider buy-in. Hospitals and CEOs agree that this is an issue.
 - Providers are already busy, so carving time out to deliver telehealth is low on their list of priorities.
 - Some are hesitant to use telehealth because of redundancy concerns
 - Knowledge barriers in regard to utilization, reimbursement, and technology. Providers want to be able to walk into a room and have everything set up and ready to go.
 - Infrastructure. There isn't fiber in all of the hospitals and agencies.
 - Problems coordinating efforts across agencies.

- Marketing / spreading the word in education.

Wyoming Peri-natal Quality Collaborative – Brenda Burnett

- 45 minutes in
- The collaborative works with the University of Utah in their Pregnancy ECHO.
- Preparing to launch another initiative – ECHO focused on opioid response.

New Business

Regroup Telepsychiatry – Natalie Brizzolara, Brian Silver

- Regroup provides tele-behavioral health services in pre-scheduled blocks of time with dedicated providers exclusive to your healthcare entity.
 - Clinics, multi-specialty groups, corrections facilities, Native American Tribes and payors
- 95% of sessions are delivered via Zoom.
- Platform is built on top of Zoom.
- They provide a credentialing packet that providers take to their payor
- Provide malpractice coverage.

HIPPO Health Update – Kevin McGarvey

- Lack of continuity in communication flows between healthcare entities is detrimental to patient care.

Wyoming Telehealth Consortium

Date: 10-29-2019

Time: 3pm MST

Attendees: **Canyon Hardesty** (Wyoming Institute for Disabilities), **Tai Baker** (Wyoming Institute for Disabilities; Wyoming Telehealth Network), **Greg Ronco** (Wyoming Telehealth Network), **Morgan Melton** (Wyoming Institute for Disabilities, Wyoming Telehealth Network), **James Bush** (Medical Director for Medicaid, Chairman of Wyoming Telehealth Consortium), **Alyssa Kennett** (Office of Rural Health), **Brenda Burnett** (Wyoming Quality Collaborative), **Deb Anderson** (Mountain Pacific Quality Health), **Brandi Wahlen** (Mountain Pacific Quality Health), **Morris McGaugh** (WyHealth), **Mike Hunsaker** (Chief Operating Officer of Star Valley Health), **Ruth Jo Friess** (Wyoming Department of Health, Medicaid, WyFI), **Andrea Bailey** (Wyoming Department of Health, WYFI), **Maribel Frank** (Associate Vice President of Telehealth and Outreach, Wyoming Medical Center), **Lisa Finkelstein** (St. John's Medical Center), **Eric Schildt** (Casper Area Economic Development Alliance), **Tom Lacock** (AARP Wyoming), **Shawna Pena** (Office of Rural and Frontier Health), **Ray Brand** (Health Information Technology), **Tim Caswell** (Data Analyst, Wyoming Medicaid), **Emily Genoff** (Wyoming Behavioral Institute)

Old Business:

- WyTN Quarterly Report – Greg Ronco
 - 187 Providers hosting meetings, up from 149 in the April – June quarter
 - 1,976 meetings total
 - 7,583 Participants in meetings this past quarter. This is up from 5,940 participants.
 - Avg meetings per provider = 10.6
 - Meetings by Type
 - More meetings not reporting type as opposed to last quarter.
 - 338 admin meetings, 505 clinical / direct service meetings, 204 education / training meetings
 - Over 900 meetings not reported
- Ray Brand – Broadband Update
 - It was mentioned to Ray that the broadband advisory group look into broadband development to underserved areas.
 - Conduit buildouts for fiber for certain areas
 - Not detailed discussion on how this would be done yet, or which specific areas.
 - Ray will try to find more info.
- Ruth Jo Friess – WYFI Update
 - 187,000 unique patient records live in WYFI
 - In October they will connect with Medicaid HIE – should be live in a couple days
 - This should increase patient records to over 200,000
 - Hoping to have South Dakota connected in with WYFI by December
 - Currently trying to get the vital statistics hospitals connected to WYFI

- Continuing to work with providers throughout the state to be a viable medical records system
- Lisa Finkelstein –
 - If there is a need to reach out to any telehealth champions, she wants to encourage everyone to do so.
- Tai Baker – Telehealth Priorities
 - Stakeholder Special Interest groups
 - Respective groups of individuals who are gathering to see how they can push the telehealth needle forward in their respective professions.
 - Allied health group – SLPs, PTs, OTs, etc.
 - Hospital CEO Group
 - Usually these groups meet on a monthly basis to address priorities and barriers to implementing telehealth in their profession in Wyoming
 - As we continue to build these groups, we want to keep in mind how we can help them and guide them.
 - Want to continually have at least one person from each special interest group to provide an update at the consortium from their group.
 - Mike Hunsaker – Update on CEO calls
 - Discussion about services that are available in the state
 - How can they maximize the use of existing providers who may have some extra time in their day to see telehealth clients?
 - Importance of utilizing providers inside the state of Wyoming.
 - It would be great if more small critical access hospitals could get involved. They're the ones who need the services.
 - Medicaid allows PTs, OTs, SLPs to see patients via teletherapy from their homes if the service is appropriate. Providers must use clinical judgement.
 - Dr. Bush has spoken with critical access hospitals, asking them how much money is being spent to provide psychiatric care to uninsured, persistently mentally ill adults.
 - WyTN is following up with all psychiatrists in Wyoming to speak with them about telehealth.
 - Allied Health group has been working with ASHA to change wording in official policies regarding distance services, telehealth.
 - Asking ASHA for recommendations regarding what to do about billing for telehealth
- Deb Anderson – Mountain Pacific Quality Health Update
 - Provider profiles are going well
 - Create the chronic care case management directory in 2018.
 - Mountain Pacific does much work under CMS, so they have many Medicare patients.
 - Ask chronic care facilities, “Did you know you can have a qualified health provider give you a urology / specialty consultation via MPQH?” done via telehealth.
 - MPQH was not able to put these profiles on any specific website.
- Dr. Finkelstein had spoken with Tom Lacock about patients with pumps and remote patient monitoring.

- Perhaps creating a community that can teach elderly patients with pumps that can show them how to download their pump data into the computer.
 - That can generate revenue for the clinic who can review that information online.
- Medicaid is opening codes for diabetes prevention in January
- Deb Anderson – antibiotic awareness
 - Putting together podcasts to share for antibiotics awareness week.
 - Perhaps air the podcasts the week before thanksgiving
 - Kyle and Deb will be meeting in the next week to work on this.
- Tai Baker
 - Telehealth Provider Perception Study
 - Gearing up to announce that we are looking for providers to participate in that study.
 - Announcement will be sent to all enrolled in the Wyoming Telehealth Network
 - Gather satisfaction with use of and perceptions of telehealth
 - Look at their encounter in the last 24 hours
 - Part of the Equality State Research Network – community-based research, so families are providers are part of the research, not just subjects of the research.

Roundtable Discussions

- Changes in Medicaid Telehealth Policy
 - Policies are in place – the provider manual just needs to be updated.
 - Eastern Shoshone and Northern Arapahoe have their telehealth clinics up and running.
 - Good enough bandwidth for their behavioral health services.
- Maribel Frank – Wyoming Medical Center
 - One of the first initiatives they have is Telestroke.
 - Telestroke has been up and running for about a year, they just hit their 100th consultation last week.
 - This program is continuing to grow.
 - Went live two weeks ago – Clinic to Clinic (direct to patient phase)
 - This allows employed and non-employed physicians to use an office in Casper to do follow up visits in Casper, Gillette, and several other cities.
 - Another phase that's active – Direct to consumer
 - This is a handheld app.
 - Employed and non-employed physicians in Casper
 - Basic Urgent care service.
 - Explore the idea of creating a big network of all physicians in the state
 - Just launched tele-neonatology October 1st with Denver Children's
 - Dec. 1 will launch tele-dialysis with Gillette.
- Tom Lacock – AARP
 - They represent 83,000 members in the state of Wyoming.
 - Want to know what they can do to further telehealth in Wyoming.
 - Help normalize, streamline the process.

- 57 people in Thayne, 150 in Lander showed up for AARP telehealth-related events.
 - Most senior centers can hold these device-learning events without AARP's help – they already have the capacity to help their residents / students get familiar with telehealth technology.
- Morris McGaugh – Eastern Shoshone
 - Meeting with some physicians with IHS to connect them with tele-oncology services.
- There's Dr. Elliot Justin in Bozeman, Montana who wants to help telehealth in Wyoming in any capacity. Potentially has virtual ER services which he's using in Montana.
 - Deb will share that information with everyone.