# The Impact of COVID-19 on Wyoming Healthcare Practices: A Snapshot of Primary Care in Wyoming

This survey was created by the Wyoming Medical Society in collaboration with the Wyoming Telehealth Network to understand the impact of COVID-19 on primary care providers and practices in Wyoming.

This report summarizes the 83 responses received from Wyoming primary care physicians between March 19 - April 8, 2020.

# Points the state should emphasize:





**Staying Home** 

Social Distancing



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### Testing

# **Current Telehealth Use**

Telehealth use is on the rise, however many appointments are being deferred.

**54%** of respondents report currently using telehealth in their practice

**73%** report having to defer well-visits and routine follow-up with patients due to the pandemic

**58%** report that they have encouraged patients to consider telehealth

### **Telehealth Educational Needs**

Providers are seeking information and additional resources.

 Rapidly changing billing and reimbursement practices



- Patient access
- Resources on telehealth use and technology
- Practice policies and procedures

# **Supply and Materials Access**

Providers indicate significant issues and concerns.

#### 84% report

disruptions in current supply chain or procurement of materials, specifically personal protective equipment (PPE)



**86%** report they have not been able to identify alternatives for purchasing supplies

### **Practice & Financial Impact**

Practice disruption is the current norm, and providers are experiencing financial strain which they expect to continue.

**70%** of respondents report an increase in cancellations

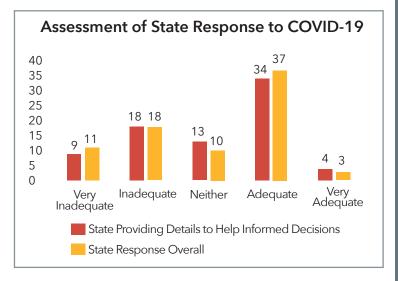
**46%** report and anticipate significant administrative interruptions

**62%** report they are currently experiencing or anticipating cash flow issues

# Wyoming providers feel the state response thus far has been adequate.

**49%** of respondents feel details from the state to help make informed patient and practice decisions have been at least Adequate or Very Adequate

# State Response



# **Wyoming Medical Society**

The Wyoming Medical Society was founded in 1903 to provide representation, advocacy and service to Wyoming physicians. We strive to be an efficient, member-driven, responsive organization, capable of anticipating and responding swiftly to the changing health care environment. WMS serves our membership, and their patients, and works to improve the health of Wyoming's citizens.

The Wyoming Medical Society is, and always will be, a staunch advocate for physicians.

Join us each Tuesday when WMS will feature Wyoming physicians to talk about experiences in testing, treating and preparing for COVID-19. Learn from your colleagues, ask questions, share resources and rely on your Wyoming medical community.

www.wyomed.org/resources/covid-19/education/



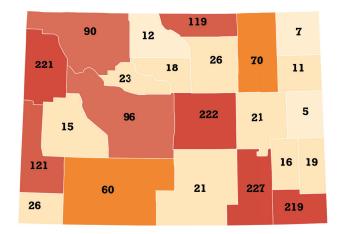
# **Wyoming Telehealth Network**

The Wyoming Telehealth Network (WyTN) increases access to telehealth technology, resources, and education so that Wyoming residents can have better healthcare.

The WyTN is a legislatively mandated activity of the Wyoming Telehealth Consortium and is financially supported through the Wyoming Department of Health, Office of Rural Health and the College of Health Sciences, Wyoming Institute for Disabilities.

The WyTN acts as a hub to connect everyone with an interest in telehealth. Additionally, the WyTN improves implementation of telehealth in healthcare practices through technical and procedural support and technology provision.

#### Wyoming Providers Using Telehealth\*



# **Education & Assistance**

#### WyTN Zoom Videoconferencing Open Lab

The WyTN is offering an opportunity to share and receive information, suggestions, and resources about the Zoom™ platform for telehealth. Open labs via Zoom will be held on Tuesdays and Thursdays from 9:00 - 10:00 a.m. Learn more and join at:

#### uwyo.edu/wind/wytn/covid-19.html

#### **Educational Webinars**

The WyTN offers educational webinars on the last Wednesday of every month from 12:00 - 1:00 p.m.

Learn more about the current topic and how to join at:

uwyo.edu/wind/wytn/wytn-webinars.html

### Learn more about the Wyoming Telehealth Network at wyomingtelehealth.org



