

## Remote Disease Monitoring

#### **DOWNTOWN CLINIC:**

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### Downtown Clinic

Everyone is Valuable

Everyone Deserves High-Quality Care Everyone Can Help



### We're a Free Clinic:

- Begun in 1999 using Albany County Public Health after-hours to serve the uninsured living in poverty & the homeless person in our community
- Small staff (2 fulltime & 5 part-time <10 hours/week)</li>
- Volunteer providers (MD, CNP, PA, RPh, LPC & MSW) & community volunteers
- Historical medical professional and community volunteer base is overwhelmingly female
- Technology focus EMR, solar-powered facility with battery backup, wearable medical devices
- Technology goal transition to telehealth services in every room



### Who We Serve: *Uninsured Poor* (>175% FPL)

- Women nearly 60% of clientele historically
- Workers (more than 50% of clientele work full or part-time)
  - \$1,860 monthly income for Individual
  - \$3,820 monthly income for family of 4
- Hispanic 20-25% of clientele
- Immigrants & families of foreign-born UW graduate students
- Concerns:
  - Persons with untreated mental health conditions & families in transition
  - New client increase is concerning



### Downtown Clinic Services

- Primary Care/Vaccines
- On-site Formulary
- Counseling
- Social Work
- Fresh Food & Exercise Group

Weekly Clinics

### **Specialty Clinics**

- Orthopedic Consult
- Dermatology
- Sleep/Medical Oxygen
- Medication Chart Review
- Physical Therapy

- Overnight Oximeters
- Auto CPAP Machines
- Continuous Blood Glucose Monitors
- Ambulatory & Take Home Blood Pressure Monitors

Remote Disease Monitoring





## Diabetes Continuous Blood Glucose Monitor



### Opportunities

- Limited access to clinicians, fewer visits
- May see more than 1 clinician w/different styles & prescription selection
- Learning on the go, understanding the consequences of choices
- Evaluations & improvements



## Diabetes Continuous Blood Glucose Monitor



### Challenges

- Cost of the sensor (\$60/each)
- Cost of the reader (\$80/each)
- Adherence to skin
- Patient selection
- Client education & use ideas
- Fear of breaking the reader
- Data review



## Questions?



## Hypertension Ambulatory & Take Home BP Monitors

AMBULATORY BP MONITOR TAKE HOME BP MONITOR







# Hypertension Ambulatory BP Monitor



### Opportunities

- More accurate BP data
- Quicker decision making about medications
- Evidence to show the client
- Print out/data (graphs/charts)



# Hypertension Take Home BP Monitor



- Opportunities
  - Check out w/logs
  - BID assessments generally



### Sleep Apnea Genesis of Program Development

#### Need for Innovation

- Rationale for purchase
- Lease to own machines (oxygen concentrator, CPAP, BiPAP)
- Helpful to direct need for sleep clinic referral or trial of nighttime oxygen therapy w/repeat nocturnal oximetry

#### Additional Considerations

- Pre-appointment printed educational materials
- Epworth Sleepiness Scale
- Mallampati Class
- Overnight oximetry



## Sleep Apnea Respiratory Therapy/Sleep Clinic

OVERNIGHT PULSE OXIMETER

AUTO CPAP (AUTOMATIC CONTINUOUS POSITIVE AIRWAY PRESSURE)







### Sleep Apnea Sleep Clinic Schedule

- Initial Appointment
  - Explain the disease/review OSA and why a person likely has it
  - Fit for a full or nasal mask, how to connect/use the Auto CPAP
- 2-4 week follow-up for repeat appointment
  - SD card interrogation
  - Repeat mask fitting
  - Decision making
  - 2-16 week Auto CPAP loan



